

RE: SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 11/18/2021 3:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

LKK REF - CC6/CTI21011734/Ups3

CTI REF - SNM21D206586/C02/SLP2994S/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, November 18, 2021 12:34 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S (OI : CTI - TBA) and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D206586/C02/SLP2994S/TOHHS.

Dear Alfred,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 17 November 2021 8:16 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLP 2994S (OI : CTI - TBA) and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKZ 2636K at M/s LEE BROTHERS AUTOMOTIVE PTE LTD on 17/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd