

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 17 November, 2021 10:53 AM  
**To:** Zhe Hao Lau; SUR; assignments  
**Cc:** Lion City Rentals ARC; Siak Tong Sim  
**Subject:** RE: SNM21D206436/C02/SCY27G/LEWLC / FW: Vehicle Inv: SLG2890E/SCY27G, DOA: 06/11/2021, Request PRS  
**Attachments:** SLG2890E DOA 06 NOV 2021 GIA REPORT.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Zhe Hao Lau <jasonlauzh@lioncityrentals.com.sg>  
**Sent:** Wednesday, 17 November 2021 10:17 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Lion City Rentals ARC <lcrarc@lioncityrentals.com.sg>; Siak Tong Sim <siaktong@lioncityrentals.com.sg>  
**Subject:** Fwd: SNM21D206436/C02/SCY27G/LEWLC / FW: Vehicle Inv: SLG2890E/SCY27G, DOA: 06/11/2021, Request PRS

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Dear Jenny,

We would like to appoint Steve Chen from (LKK) to conduct this vehicle SLG2890E PRS.

Thank you.

Regards,

**Jason**

**ARC Executive**

**6955 9331**

60 Jalan Lam Huat,

#04-39/40 Carros Centre

Singapore 737869

----- Forwarded message -----

From: **Jenny Lew** <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

Date: Wed, Nov 17, 2021 at 9:36 AM

Subject: RE: SNM21D206436/C02/SCY27G/LEWLC / FW: Vehicle Inv: SLG2890E/SCY27G, DOA: 06/11/2021, Request PRS

To: [jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg) <[jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg)>, [lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg) <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>, [siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg) <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Without Prejudice**

**Our reference: SNM21D206436/C02/SCY27G/lewlc**

**Your reference: SLG2890E**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SCY27G & SLG2890E on 06/11/2021**

We refer to your email of 16/11/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 17 November 2021 9:08 am  
**To:** [jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg); [lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg); [siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206436/C02/SCY27G/LEWLC / FW: Vehicle Inv: SLG2890E/SCY27G, DOA: 06/11/2021, Request PRS

Without Prejudice

Dear Jenny,

Please conduct PRS for SLG2890E.

Note: officer in charge Jenny Lew 63896172.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

城 Taiping SG

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**From:** Zhe Hao Lau <[jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg)>  
**Sent:** Tuesday, 16 November 2021 3:05 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Lion City Rentals ARC <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>; Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>  
**Subject:** Vehicle Inv: SLG2890E/SCY27G, DOA: 06/11/2021, Request PRS

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Dear Sir/Madam,

kindly arrange survey for this vehicle SLG2890E PRS.

Enclosed are the GIA report for our insured SLG2890E.

**We would like to request for surveyor lists.**

Our Insured: SLG2890E

Your Insured: SCY27G

DOA: 06/11/2021

Regards,

**Jason**

**ARC Executive**

**6955 9331**

60 Jalan Lam Huat,

#04-39/40 Carros Centre

Singapore 737869

