

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Tuesday, 4 April 2023 4:32 PM  
**To:** Pauline Tham; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND SKW8786L ON 14/11/21

Dear Pauline,

Please be informed that according to the repairer, owner already convert to Own Damage Claim.

No survey was done for this vehicle.

We will close this file at our end without billing.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, November 17, 2021 10:14 AM  
**To:** PBSP <pml-pbsp@simedarby.com.sg>; Chan Eng Meng <chan.eng.meng@simedarby.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND SKW8786L ON 14/11/21

**Without Prejudice**

Hi Evelyn

Thanks for reply.

Hi LKK

Please conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Wednesday, November 17, 2021 9:51 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Chan Eng Meng <[chan.eng.meng@simedarby.com.sg](mailto:chan.eng.meng@simedarby.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND SKW8786L ON 14/11/21

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Hi Pauline

Please appoint LKK as surveyor.

Thank you.

Best regard,

Evelyn

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

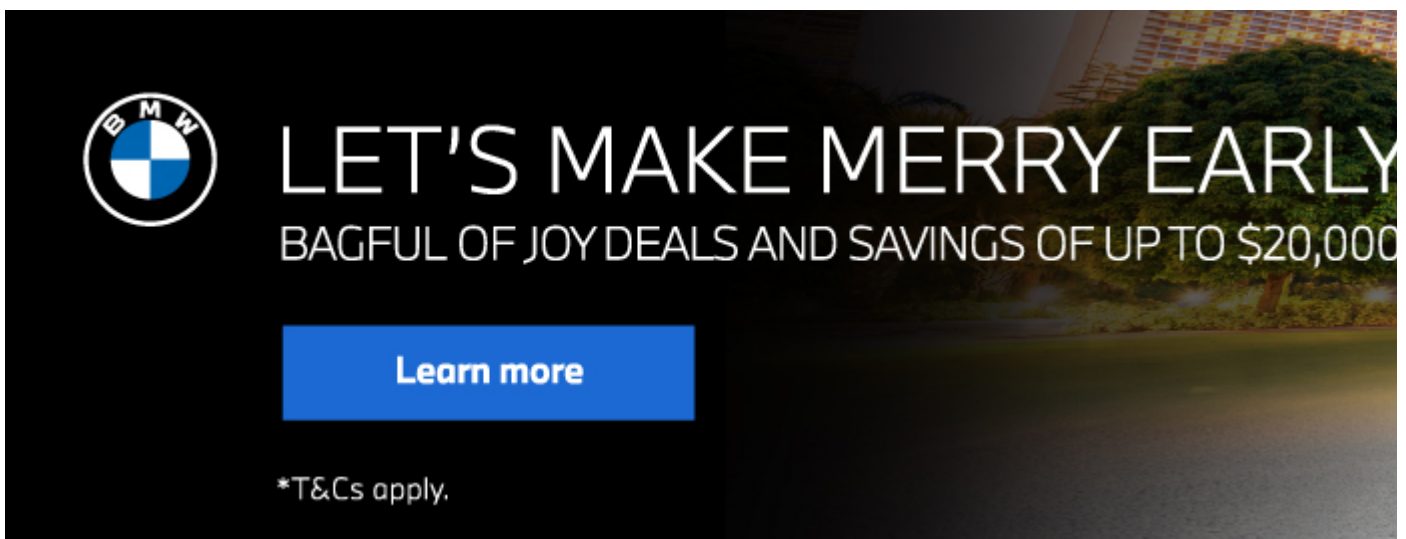
Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

**A member of the Sime Darby Group**



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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Wednesday, 17 November 2021 9:07 AM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Chan Eng Meng <[chan.eng.meng@simedarby.com.sg](mailto:chan.eng.meng@simedarby.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND SKW8786L ON 14/11/21

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**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, November 17, 2021 9:05 AM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; [chan.eng.meng@simedarby.com.sg](mailto:chan.eng.meng@simedarby.com.sg); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND SKW8786L ON 14/11/21

Without Prejudice

Dear Pauline,

Please conduct PRS for SMM30R.

Note: officer in charge Pauline Tham 63896541.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Tuesday, 16 November 2021 3:05 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Chan Eng Meng <[chan.eng.meng@simedarby.com.sg](mailto:chan.eng.meng@simedarby.com.sg)>  
**Subject:** REQ FOR DIRECT SETTLEMENT SMM30R AND SKW8786L ON 14/11/21

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Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Evelyn  
Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601


Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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