# Meng Yan (LKK Auto)

From: Pauline Tham < pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 17 November, 2021 12:39 PM

**To:** PBSP; Chan Eng Meng; sur@lkkauto.com; admin-a@lkkauto.com;

assignments@lkkauto.com

Cc: Claims Dept of CTI

Subject: RE: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT

SMM30R AND SKW8786L ON 14/11/21

**Attachments:** VID-20211115-WA0128 (1).mp4

**Importance:** High

## **Without Prejudice**

Hi Evelyn

Please note that liability is not cleared for your client.

Our insured reported that your client filter out from their lane and thus collision occur.

We attached our insured video for your view.

Please let us know if you are still conducting the PRS.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

# **Pauline Tham**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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<sup>\*\*</sup> Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

From: Pauline Tham

Sent: Wednesday, November 17, 2021 10:14 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; Chan Eng Meng <chan.eng.meng@simedarby.com.sg>; sur@lkkauto.com;

admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND

SKW8786L ON 14/11/21

## **Without Prejudice**

Hi Evelyn

Thanks for reply.

Hi LKK

Please conduct PRS

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Thanks.

### **Pauline Tham**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, November 17, 2021 9:51 AM

To: Pauline Tham pauline.tham@sg.cntaiping.com; Chan Eng Meng chan.eng.meng@simedarby.com.sg

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND

SKW8786L ON 14/11/21

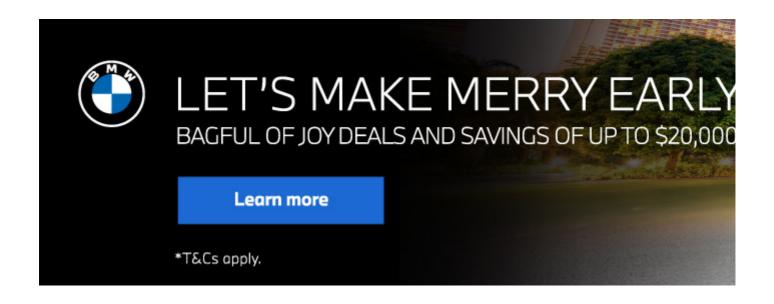
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<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Hi Pauline
Please appoint LKK as surveyor.
Thank you.
Best regard,
Evelyn
Bodyshop
BMW Performance Motors Ltd
DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg
www.bmw.com.sg

# **Sime Darby Motors**

A member of the Sime Darby Group



From: Pauline Tham < pauline.tham@sg.cntaiping.com >

Sent: Wednesday, 17 November 2021 9:07 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; Chan Eng Meng <chan.eng.meng@simedarby.com.sg>

**Cc:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND

SKW8786L ON 14/11/21

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### Without Prejudice

**Dear Sirs** 

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

## **NOTICE:**

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Thanks.

## **Pauline Tham**

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Wednesday, November 17, 2021 9:05 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; chan.eng.meng@simedarby.com.sg; Pauline Tham

<pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206607/C02/SKW8786L/THAMYL / FW: REQ FOR DIRECT SETTLEMENT SMM30R AND

SKW8786L ON 14/11/21

Without Prejudice

Dear Pauline,

Please conduct PRS for SMM30R.

Note: officer in charge Pauline Tham 63896541.

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Thank you

# **Chong Boon Sen**

### Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 16 November 2021 3:05 pm

**To:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Cc:** Chan Eng Meng < <u>chan.eng.meng@simedarby.com.sg</u>>

Subject: REQ FOR DIRECT SETTLEMENT SMM30R AND SKW8786L ON 14/11/21

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Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Evelyn Bodyshop

BMW

Performance Motors Ltd

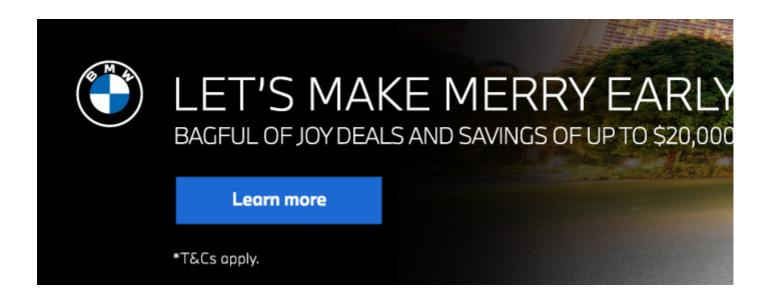
DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

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