

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 17 November, 2021 8:34 AM
To: Selamatshahh Zainal; assignments; Admin A
Cc: Jackson Teo Ban Chye
Subject: RE: SNM21D206337C2--- Request TP Claim Survey for SCW8777H

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with ETHOZ to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Tuesday, November 16, 2021 8:47 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: RE: SNM21D206337C2--- Request TP Claim Survey for SCW8777H

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Dear Irene,

Please make arrangement for Mohd Taufikh (LKK) to conduct the survey at Ethoz Bukit Batok.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com**From:** Irene Tay <irene.tay@sg.cntaiping.com>**Sent:** Tuesday, November 16, 2021 4:01 AM**To:** Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>**Cc:** Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>**Subject:** SNM21D206337C2--- Request TP Claim Survey for SCW8777H

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WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Monday, November 15, 2021 9:06 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: Request TP Claim Survey for SCW8777H

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Hi Motor Claims,

Please assist to make arrangement for TP survey **SCW8777H** accident on 03/11/2021. Claiming against your insured **GBJ476J**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075
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Website: www.ethozgroup.com



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