

RE: REQUEST CLAIM NUMBER

MTCL@income.com.sg <mtcl@income.com.sg>

Wed 8/12/2021 2:45 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Classification: *Restricted*

Hi

Claim created

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1150963-002	SMRT Buses LTD	SG 5533J	SJQ 2219R	11/11/2021	20:00	3,068.46	2587.58

** In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

Azlin Rani

Senior Administrator

Operations, Motor & Personal Lines

**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Wednesday, 8 December 2021 1:11 PM**To:** MTCL@income.com.sg**Subject:** Re: REQUEST CLAIM NUMBER

Hi,

Apologise the correct company is SMRT Buses LTD

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTCL@income.com.sg <mtcl@income.com.sg>

Sent: Wednesday, 8 December 2021 12:53 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: RE: REQUEST CLAIM NUMBER

Classification: *Restricted*

Hi Denise

Please confirm the Claimant (Owner/Taxi Company).

** In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

Azlin Rani

Senior Administrator

Operations, Motor & Personal Lines



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 7 December 2021 5:10 PM

To: MTCL@income.com.sg

Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request claim number

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1		SMRT Buses LTD	SG 5533J	SJQ 2219R	11/11/2021	20:00	3,068.46	2587.58

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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