

Re: OD CLAIM FOR EY 1212 H

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 18/11/2021 10:58 AM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Dear Sir/Madam,

As instructed by our client , please proceed to repair the **insured vehicle EY 1212 H , (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Wednesday, 17 November 2021 3:59 pm**To:** Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** Re: OD CLAIM FOR EY 1212 H

hi,

not yet

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 17 November 2021 3:44 pm
To: claims@premiumauto.com.sg <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR EY 1212 H

Dear Sur,

Attached interview form for your kind reference.

Kindly assist follow up repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachments, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other people. Thank you

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 16 November 2021 2:42 PM
To: 'Summer (LKK Auto)'; 'SUR'; 'assignments'
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR EY 1212 H

Dear all,

Attached revise estimate for your kind reference.

Thank you
Best Regards,

Zoey Kum
Claims Advisor**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 11 November 2021 4:54 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR EY 1212 H

Dear George,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 11 November, 2021 4:52 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR EY 1212 H

Dear Summer,

Please assist to reschedule appointment for car survey from 17 of Nov to 16 of Nov@130pm at 55 Ubi Road 1,owner waiting.

Thank you.

**Best regards,
George Wong
Claims advisor**

❖ PREMIUM AUTOMOBILES

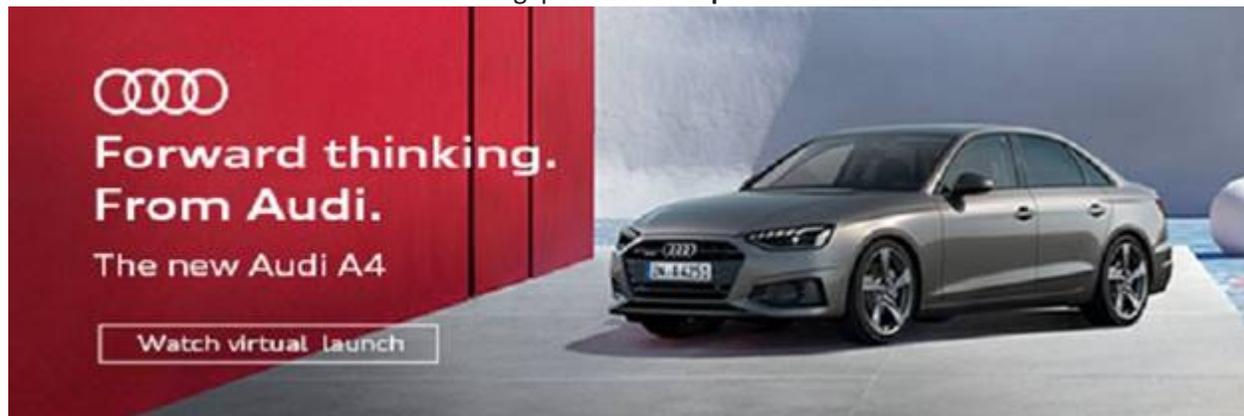
(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person.

Thank you

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 10 November 2021 5:58 pm

To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR EY 1212 H

Dear George,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 10 November, 2021 5:56 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR EY 1212 H

Dear Officer – In charge,

Please register own policy claim for the above mentioned vehicle.

Attached is the GIA report and CI for your reference.

Aside to Summer,

Please arrange car survey on next wed, 17 of Nov @ 1030am at 55 Ubi Road 1, owner waiting.

Thank you.

Best regards,
George Wong
Claims advisor

❖ PREMIUM AUTOMOBILES

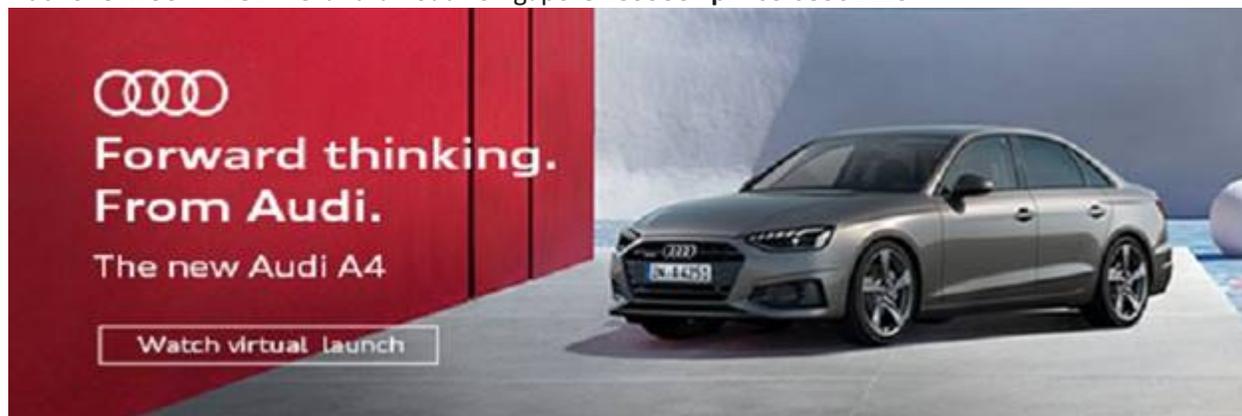
(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person.

Thank you