

**Veron Chen (LKKAuto)**

---

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 25 January 2022 3:24 PM  
**To:** 'Loh, Chee-Heng'; Veron Chen (LKKAuto); assignments; wanting@lawrencelee.com.sg; SUR  
**Cc:** 'Lawrence Lee'  
**Subject:** RE: AIG ref: 5930841346SG-005, RE: ACCIDENT INVOLVING OUR INSURED VEHICLE SDT9144G AND SJF8248A ON 12/11/2021 (AIG Ref: SDT9144G PC Ref: LWP/EAS/4796/21/wt)

Workshop did not call for independent

want us to finalise repair cost

Dear Chee Heng,

Thank you for your email.

Dear Veron,

Kindly assist.

Siew Mei 93829991  
27/1/22 @ 4.10pm - informed Siew Mei: H/S \$4300  
and 7 days.

FYNA Our Ref : CS3/AIG21011697/Uvf3e2

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Tuesday, 25 January, 2022 3:17 PM  
**To:** 'assignments' <assignments@lkkauto.com>; wanting@lawrencelee.com.sg  
**Cc:** 'Lawrence Lee' <info@lawrencelee.com.sg>  
**Subject:** AIG ref: 5930841346SG-005, RE: ACCIDENT INVOLVING OUR INSURED VEHICLE SDT9144G AND SJF8248A ON 12/11/2021 (AIG Ref: SDT9144G PC Ref: LWP/EAS/4796/21/wt)

Dear Wan Ting,

We have include the SJE surveyor, LKK Auto Consultants Pte Ltd, in this email.

Dear LKK,

Kindly assist to follow up with TP's workshop on the finalization of repair cost. You may reach out to Wan Ting if you require the contact person at the workshop.

Thank you.

**Loh Chee Heng**  
Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte Ltd

AIIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

---

**From:** [wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg) <[wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg)>  
**Sent:** Tuesday, January 25, 2022 11:44 AM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** 'Lawrence Lee' <[info@lawrencelee.com.sg](mailto:info@lawrencelee.com.sg)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; 'Teo, Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** [EXTERNAL] RE: ACCIDENT INVOLVING OUR INSURED VEHICLE SDT9144G AND SJF8248A ON 12/11/2021 (AIG Ref: SDT9144G PC Ref: LWP/EAS/4796/21/wt)

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We refer to the above matter.

Please see attach herewith our letter of even date for your attention.

Regards,

Tay Wan Ting ([wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg))  
Paralegal  
**For and On Behalf of**  
**Lee Wee Peng Lawrence**  
Lawrence Lee & Co (UEN: 53159236K)  
133 New Bridge Road #13-10 Chinatown Point Singapore 059413  
tel. 6533 3680 fax. 6533 3689 email. [info@lawrencelee.com.sg](mailto:info@lawrencelee.com.sg)

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

---

**From:** [wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg) <[wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg)>  
**Sent:** Tuesday, 16 November 2021 4:50 PM  
**To:** 'Subramaniam, Divyashni' <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** 'Lawrence Lee' <[info@lawrencelee.com.sg](mailto:info@lawrencelee.com.sg)>; 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; 'Low, Xianyu' <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; 'Teo, Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; 'Hor, Yinrul' <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDT9144G AND SJF8248A ON 12/11/2021

Dear Sirs,

We refer to your email below.

Please be informed that our client agrees to use Mr Kenneth Kong (LKK Auto Consultants Pte Ltd) to conduct the joint pre-repair survey as a single joint expert.

Kindly proceed to appoint him to carry out the survey within two (2) working days.

Regards,

Tay Wan Ting ([wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg))

Paralegal

**For and On Behalf of**

**Lee Wee Peng Lawrence**

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. [info@lawrencelee.com.sg](mailto:info@lawrencelee.com.sg)

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

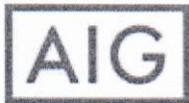
**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Sent:** Tuesday, 16 November 2021 10:19 AM

**To:** [wanting@lawrencelee.com.sg](mailto:wanting@lawrencelee.com.sg)

**Cc:** 'Lawrence Lee' <[info@lawrencelee.com.sg](mailto:info@lawrencelee.com.sg)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDT9144G AND SJF8248A ON 12/11/2021



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ  
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면  
첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,  
membuka attachment.

Email này đã được mã hóa, để đọc nội dung vui lòng mở tập tin  
đính kèm và làm theo hướng dẫn.

[Click here](#) by 2021-11-23 10:19 +08 to read your message.  
After that, open the attachment.

[More Info](#)

# REPAIR DETAILS

*not authorized*  
*17/11/21 H/S @ 4300*  
*7 days*

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
					<i>net price</i>		
1	1		*BOOTLID	Dented	880.90	0.00 F ✓	*-F
2	1		*BOOTLID REAR LOGO	Necessary	45.80	0.00 F ✓	*-F
3	1		*BOOTLID LATIIO EMBLEM	Necessary	62.80	0.00 F ✓	*-F
4	1		*BOOTLID OUTER CHROME	Not Necessary		0.00 F X	*-F
5	1		*BOOTLID INNER LOCK	Bent	99.90	0.00 F ✓	*-F
6	1		*BOOTLID HINGES	Repair		0.00 F X	*-F
7	1		*BOOTLID WEATHERSTRIP	Twisted	89.20	0.00 F ✓	*-F
8	1		*REAR BUMPER	Torn	532.40	0.00 F ✓	*-F
9	1		*REAR BUMPER LOWER SKIRTING	Torn	480.00	0.00 F ✓	*-F
10	2		*REAR BUMPER SIDE RETAINERS	Bent	25 x 2 = 50	0.00 F ✓	*-F
11	2		*REAR BUMPER DAMPERS	Dented	95 x 2 = 190	0.00 F ✓	*-F
12	1		*REAR BUMPER SPONGE	Torn	45.80	0.00 F ✓	*-F
13	1		*SET REAR BUMPER CLIPS	Necessary	30.00	0.00 F ✓	*-F
14	1		*REAR END PANEL	Badly Dented	434.40	0.00 F ✓	*-F
15	1		*REAR END PANEL TOP GARNISH	Cracked	92.40	0.00 F ✓	*-F
16	1		*REAR FLOOR PANEL TOP BOARD (WARPED)	Not Changed		0.00 F X	*-F
17	1		*REAR FENDER	Repair		0.00 F X	*-F
18	1		*SET REAR BUMPER REVERSE SENSOR	Shorted	200 S/N	0.00 F	*-F
19	1		*REAR LICENCE PLATE (BENT)	Not Changed		0.00 F X	*-F
20	2		*TAILLAMPS	Broken	556.80	0.00 F ✓	*-F
21	2		*TAILLAMP HOUSING PANEL	Repair		0.00 F X	*-F
					<b>Total Parts (\$\$)</b>	<b>0.00</b>	<b>0.00</b>

F=Franchise part.

LKK Auto Consultants Pte Ltd/SJF8248A/01/12/2021 09:04

*To check wiring - 20*  
*To R&R rear reverse sensor - 50*  
*To R&R cushion upholstery - 60*  
*To R&R bootlid mechanism - 60*  
*To spray rust proofing - 60*  
*labour for panel beating - 800*  
*spray painting - 1000*

*P- 3560.40*  
*10%*  
*9.320436*  
*S.N-200*  
*L- 2050*  


---

*5454.36*  
*202*  


---

*4363*