

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, November 22, 2021 10:39 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Jaslin Kok (LKK Auto); Admin A
Subject: RE: Vehicle Inv: SLJ6458D/GX8227B, DOA: 14/11/2021, Request PRS Our Ref: 21/21/21/VC00/025154 *** LKK REF: CC4/LPC21011695/R1ra3
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; LKK SURVEY PHOTO.PDF

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Tuesday, November 16, 2021 5:02 PM
To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Vehicle Inv: SLJ6458D/GX8227B, DOA: 14/11/2021, Request PRS Our Ref: 21/21/21/VC00/025154

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 17-11-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 16 November, 2021 4:57 PM
To: Zhe Hao Lau <jasonlauzh@lioncityrentals.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lion City Rentals ARC <lcrarc@lioncityrentals.com.sg>; Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Subject: RE: Vehicle Inv: SLJ6458D/GX8227B, DOA: 14/11/2021, Request PRS Our Ref: 21/21/21/VC00/025154

Lonpac External - General

Without Prejudice

Dear Jason

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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From: Zhe Hao Lau <jasonlauzh@lioncityrentals.com.sg>
Sent: Tuesday, 16 November 2021 4:47 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Lion City Rentals ARC <lcrarc@lioncityrentals.com.sg>; Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Subject: Vehicle Inv: SLJ6458D/GX8227B, DOA: 14/11/2021, Request PRS

Dear Sir/Madam,

Kindly arrange survey for this vehicle SLJ6458D PRS.

Our insured: SLJ6458D

Your Insured: GX8227B

DOA: 14/11/2021

Regards,

Jason

ARC Executive

6955 9331

60 Jalan Lam Huat,

#04-39/40 Carros Centre

Singapore 737869

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.