

Meng Yan (LKK Auto)

From: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 16 November, 2021 2:38 PM
To: June Phua (Cheng Hoe Motor); sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com
Subject: RE: SNM21D206560/C02/XE5385X/THAMYL / FW: Repair Survey (Single Joint Expert) - YP7473S

WITHOUT PREJUDICE

Hi June,

Thanks for your reply.

Noted that your client reported that there are damage items in your client vehicles too.

Please show proof that the items were in the vehicle at the time of accident, eg. accident scene photographs showing items in the lorry.

Hi LKK,

Please conduct PRS.

Please take note to view the damages items also.

However, damages items had been removed from the lorry.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Tuesday, November 16, 2021 2:13 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: Re: SNM21D206560/C02/XE5385X/THAMYL / FW: Repair Survey (Single Joint Expert) - YP7473S

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Hi Pauline,

Our selection as below :-

3. KENNETH KONG

Kindly assist to arrange. I

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Pauline Tham
Sent: Tuesday, November 16, 2021 2:07 PM
To: June Phua (Cheng Hoe Motor)
Cc: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK)
Subject: RE: O/R: SNM21D206560/C02/XE5385X/THAMYL / FW: Repair Survey (Single Joint Expert) - YP7473S

Without Prejudice

Hi June

Liability is cleared for your client.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Tuesday, November 16, 2021 1:38 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK) <chmamk@singnet.com.sg>

Subject: O/R: SNM21D206560/C02/XE5385X/THAMYL / FW: Repair Survey (Single Joint Expert) - YP7473S

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Hi,

Kindly provide us of your surveyor listing for the selection on the survey.

ALSO, pls advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Claims Dept of CTI

Sent: Tuesday, November 16, 2021 11:28 AM

To: Weilin (Cheng Hoe) ; Pauline Tham ; Chee So Chow

Cc: Claims Dept of CTI

Subject: O/R: SNM21D206560/C02/XE5385X/THAMYL / FW: Repair Survey (Single Joint Expert) - YP7473S

Without Prejudice

Dear So Chow,

Please conduct PRS for YP7473S.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Monday, 15 November 2021 7:13 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Repair Survey (Single Joint Expert) - YP7473S

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

OUR CLIENT : YP7473S

DA

TE O

F ACC : 13/11/21 @1210hrs

Y

OUR INS

URED : XE5385X

Attached our client report.

Kin

dly provide us

of your surveyor listing for the selection on the survey.

Also, pls advise who is the claim handler?

Thank you.

Regards

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719