

## 8369407137SG - SHA4406L against GBE3718T DOA 15/11/2021

Lee, Ming-Yao <MingYao.Lee@aig.com>

Wed 28/9/2022 6:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi Hsiao Tong,

Understand PIR is ready and it is against TP driver.

Please proceed to reject claim and submit WP report.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

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**Re: AIG/LKK Ref: CC4/AIG21011689/R1ps3 CDGE Ref: CT1121/SHA4406L/AT >> Acc on 15.11.2021 invlg SHA4406L & GBE3718T [AIG]**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 28/9/2022 8:37 PM

To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

 1 attachments (1 MB)

PIR from Insured.pdf;

Without Prejudice

Dear Aileen,

We attached herewith a copy of PIR from our insured for your easy reference. Action was against your driver.

In view of this, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Aileen Tan Lee Noi <aileentan@cdge.com.sg>

**Sent:** Monday, 29 August 2022 1:39 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** AIG/LKK Ref: CC4/AIG21011689/R1ps3 CDGE Ref: CT1121/SHA4406L/AT >> Acc on 15.11.2021 invlg SHA4406L & GBE3718T [AIG]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong

M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with our email dated 28 June 2022.

Taxi's SD card is still with traffic police and we also do not have PIR.

Please let know your position on this case and advise if Traffic Police has since sent outcome of their investigation to driver of GBE37718T.

We look forward to hearing from you. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 23 December 2021 1:22 PM  
**To:** lukelai12345@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBE3718T (AIG) AND SHA4406L AT/ALONG TAMPINES AVE 10 JUNCTION TAMPINES AVE 11 ON 15/11/2021

23 Dec 2021

**5 MASONS PTE LTD**  
Driver: CHIANG JIANN LA

[By Email Only]

Dear Sir/Madam,

**You Ref: GBE3718T**  
**Our Ref: CC4/AIG21011689/R1ps3**  
**ACCIDENT INVOLVING GBE3718T (AIG) AND SHA4406L AT/ALONG TAMPINES AVE 10 JUNCTION TAMPINES AVE 11 ON 15/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHA4406L against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 05/01/2022**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

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