

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 16 November, 2021 1:56 PM
To: Admin-D (LKKAuto); 'Admin A'; 'Celine Fong (LKKAuto)'
Subject: SNM21D206547C2 - ACCIDENT INVOLVING OUR VEHICLE SNB7706A & SLU 3014M ALONG PIONEER RD NTH ON 12.11.2021
Attachments: 3014NOA.pdf

[Confidential]

Hi Team

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chee So Chow
Sent: Tuesday, November 16, 2021 1:52 PM
To: 'Claims claims' <claims@garage13.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206547 (SNB7706A) NOA - SLU 3014M AND ALONG PIONEER RD NTH ON 12.11.2021

Hi Nicole

We reject your list of surveyor. We shall appoint LKK AUTO to survey.

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From: Claims claims <claims@garage13.com.sg>

Sent: Tuesday, November 16, 2021 11:53 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D206547 (SNB7706A) NOA - SLU 3014M AND ALONG PIONEER RD NTH ON 12.11.2021

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WITHOUT PREJUDICE

Dear Sir/madam,

Any update for this PRS?

Regards,
Nicole Chong
9091 0013

On Mon, Nov 15, 2021 at 2:47 PM Claims claims <claims@garage13.com.sg> wrote:

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated **15.11.2021**

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

On Mon, Nov 15, 2021 at 2:35 PM Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

[Confidential]

Dear Nicole

We refer to your email of 15/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

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From: Claims claims <claims@garage13.com.sg>

Sent: Monday, November 15, 2021 9:57 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: NOA - SLU 3014M AND SNB7706A ALONG PIONEER RD NTH ON 12.11.2021

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WITHOUT PREJUDICE

Dear Sir/ Madam,

Sorry that I attached the wrong document.

Kindly arrange for PRS.

Regards,

Nicole Chong

9091 0013

WITHOUT PREJUDICE

Dear Sir / Madam,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Regards,

Nicole Chong

9091 0013

On Mon, Nov 15, 2021 at 9:31 AM Claims claims <claims@garage13.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir/ Madam,

Attached LTA search.

Regards,

Nicole Chong

9091 0013

On Mon, Nov 15, 2021 at 9:02 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

No cover under us.

Pls provide proof to process pri.

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Thank you

Chong Boon Sen

Claims Department

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From: Claims claims <claims@garagel3.com.sg>

Sent: Friday, 12 November 2021 4:26 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene <motor@iaconsultingsg.com>; Business Business <business@garagel3.com.sg>;
Wilson Soh <sales@garagel3.com.sg>

Subject: NOA – GBK 6974T AND SMA 9828K ALONG SIN MING RD (UPPER THOMSON RD) ON
11.11.2021

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Dear Sir / Madam,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Regards,

Nicole Chong

9091 0013