

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 16 November, 2021 11:23 AM  
**To:** jiamin.mak@alp.com.sg; assignments  
**Cc:** vincent.er@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing';  
jerdine.wang@alp.com.sg; sales@greenstarsp.com; Claims Dept of CTI  
**Subject:** RE: SNM21D206489/C02/GBJ3739G/CHNGPW / RE: PRI - SDB 5495 P

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 16/11/2021

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

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Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** jiamin.mak@alp.com.sg <jiamin.mak@alp.com.sg>  
**Sent:** Tuesday, November 16, 2021 10:34 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** vincent.er@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing' <kaijing@alp.com.sg>; jerdine.wang@alp.com.sg; sales@greenstarsp.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D206489/C02/GBJ3739G/CHNGPW / RE: PRI - SDB 5495 P

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Dear Sir,

We refer to your email dated 16 November 2021.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- WG Appraisal Services

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Best Regards

Jiamin

For and on behalf of  
ALLISTER LIM

ALP LAW CORPORATION  
ADVOCATES & SOLICITORS

1 Coleman Street  
#05-01 The Adelphi  
Singapore 179803  
DID: 6422 2187  
Telephone : 6438 3303  
Facsimile : 6438 1211  
UEN & GST Registration Number 202010891H

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Tuesday, 16 November 2021 9:45 am  
**To:** [jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg)  
**Cc:** [vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg); [allister@alp.com.sg](mailto:allister@alp.com.sg); 'Mok Kai Jing' <[kaijing@alp.com.sg](mailto:kaijing@alp.com.sg)>; [jerdine.wang@alp.com.sg](mailto:jerdine.wang@alp.com.sg); [sales@greenstarsp.com](mailto:sales@greenstarsp.com); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D206489/C02/GBJ3739G/CHNGPW / RE: PRI - SDB 5495 P

Without Prejudice, Save as to Costs

Our reference: **SNM21D206489 C02/GBJ3739G /Chngpw**  
Your reference: SDB5495P

Dear Sirs

**ACCIDENT INVOLVING GBJ3739G & SDB5495P ON 10/11/2021**

We refer to your email of 15/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, November 16, 2021 9:04 AM

**To:** [jjamin.mak@alp.com.sg](mailto:jjamin.mak@alp.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** [vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg); [allister@alp.com.sg](mailto:allister@alp.com.sg); 'Mok Kai Jing' <[kaijing@alp.com.sg](mailto:kaijing@alp.com.sg)>; [jerdine.wang@alp.com.sg](mailto:jerdine.wang@alp.com.sg); [sales@greenstarsp.com](mailto:sales@greenstarsp.com); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206489/C02/GBJ3739G/CHNGPW / RE: PRI - SDB 5495 P

Without Prejudice  
Save as to costs

Dear Adeline,

Please conduct PRS for SDB5495P.

Note: officer in charge Adeline Chng 63896155.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** [jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg) <[jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg)>

**Sent:** Monday, 15 November 2021 12:21 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg); [allister@alp.com.sg](mailto:allister@alp.com.sg); 'Mok Kai Jing' <[kaijing@alp.com.sg](mailto:kaijing@alp.com.sg)>; [jerdine.wang@alp.com.sg](mailto:jerdine.wang@alp.com.sg); [sales@greenstarsp.com](mailto:sales@greenstarsp.com)

**Subject:** PRI - SDB 5495 P

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Your Ref: GBJ 3739 G

Our Ref: AL.INS.2021.SDB5495P

15 November 2021

**CHINA TAIPING INSURANCE (SINGAPORE)  
COMPANY LTD**

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

**BY EMAIL ONLY**

Dear Sirs,

**ACCIDENT INVOLVING SDB 5495 P & GBJ 3739 G ALONG PIE BEFORE ENG NEO EXIT ON 10 NOVEMBER 2021 AT ABOUT 1840 HOURS**

We act for the owner of vehicle no. SDB 5495 P.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**GREEN STAR SPRAY PAINTING**

Blk 3011 Bedok North Avenue 4  
#01-2004 Bedok Industrial Park E  
Singapore 489977  
Person In-Charge: Jane  
Mobile Number: 6546 3092

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact our staff, Jerdine / Jiamin at 6422 2187 or email us at [herdine.wang@alp.com.sg](mailto:herdine.wang@alp.com.sg) / [jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg) for future correspondences.

Best Regards

Jiamin

For and on behalf of  
ALLISTER LIM

ALP LAW CORPORATION  
ADVOCATES & SOLICITORS

1 Coleman Street  
#05-01 The Adelphi  
Singapore 179803  
DID: 6422 2187  
Telephone : 6438 3303  
Facsimile : 6438 1211  
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