



**WITHOUT PREJUDICE**

Our ref: LTP112021/049 (SLZ6904Z)

Date : 27-Jan-22

Your ref: CC6/CTI21011670/gS3

Attention To: Ms Cecilia Chong (From LKK Auto Consultants Pte Ltd)

Insurance Company: CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SLZ 6904 Z & SJS 6228 C ON 15.11.2021

We refer to the abovementioned matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above Road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

- |                                                                                |                                                                             |
|--------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Original Tax invoice no <u>INV56209</u>    | <input type="checkbox"/> Original survey report _____ copies of photographs |
| <input type="checkbox"/> GIA report / police report / <del>police result</del> | <input checked="" type="checkbox"/> Original rental receipt & agreement     |
| <input checked="" type="checkbox"/> Authorization To Act                       | <input checked="" type="checkbox"/> LTA search receipt                      |

Survey was done by Insurance instruction by LKK on 16 May 2017.

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows :-

1 ] Cost of repair (inclusive of GST)	\$	666.22
2 ] Rental fee	\$	280.00
3 ] LTA Search fee	\$	7.45
Total	\$	<u>953.67</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Yours faithfully

**Mandy Lim**

Email: [mandy@ltm.sg](mailto:mandy@ltm.sg)

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127 Email: [mandy@LTM.sg](mailto:mandy@LTM.sg) Website : [www.LTM.sg](http://www.LTM.sg)

Co.Reg No.199307277D GST Reg No.M2-0019086-0

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To Whom It May Concern

**AUTHORIZATION TO ACT**

I/We, EA BOON KEONG ('the third party Claimant') of BLK 353 ANG MO KIO STREET 32 # 15-137 SINGAPORE 560353 (Address) Owner of SLZ 6904 Z (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SLZ 6904 Z that was damaged pursuant to the accident which occurred on 15-Nov-21 (date) Along 7 MANDAI LINK #06-30 SINGAPORE 728653 (locate on) involving vehicle number SJS 6228 C (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a Manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 18th (day) of NOVEMBER (month) 2021 (year)



*For*

\_\_\_\_\_  
Signed By ' the third party claimant '



\_\_\_\_\_  
Signed By ' the workshop '

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00112202100 Claim No : SNM21D206587

Claimant : EA BOON KEONG

Amount : S\$ 870.00
Singapore Dollars Eight Hundred Seventy Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLZ 6904Z
Insured Vehicle No. : SJS 6228C

Date of Loss : 15/11/2021
Place of Accident : 7 Mandai Link

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG CHENG SIAH
Driver Name : NG CHENG SIAH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description, Amount. Row 1: (1) Global Sum, S\$ 870.00. Row 2: TOTAL, S\$ 870.00.

Claimant Name : EA BOON KEONG NRIC No : S8075486-H

Signature : [Signature] Date : 20.05.2022

Provide always that this discharge of our client's claim For the damages relating to the damage to our client's Vehicle shall not prejudice or effect or preclude our Client from making a further for our client's personal Injuries sustained in the same accident



**LIM TAN MOTOR PTE LTD**  
**林陳摩哆私人有限公司**

Company's Registration No.:199307277D  
GST Registration No.:M2-0119086-0

**Branch**  
(Warranty and Performance) Blk 9 Sector C #01-38/40/42  
Sin Ming Industrial Estate, Singapore 575644  
Tel: +65 6452 2135 Fax: +65 6452 2159

**Main Office / Workshop**  
Blk 176 Sin Ming Drive #03-09/10/06  
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)  
Fax: +65 6458 9127  
Email: sales@LTM.sg

Blk 17 Sector A #01-65  
Sin Ming Industrial Estate, Singapore 575675

**WWW.LTM.SG**

**EA BOON KEONG - CLAIMS**

**TAX INVOICE**

ATTN : CHINA TAIPING INSURANCE  
TEL : (SINGAPORE) PTE LTD  
FAX :  
A/C NO. : 30E0/146

MILEAGE :  
W.O NO. : SO57015  
CAR NO. : SLZ6904Z  
MAKE : HONDA  
MODEL : VEZEL

NO : INV56209  
DATE : 17-01-2022  
TERMS : 30 DAYS  
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			622.64

SINGAPORE DOLLARS : SIX HUNDRED SIXTY SIX AND TWENTY TWO CENTS ONLY

REMARKS: LTM REF NO. LTP112021/049  
DOA 15.11.2021

TOTAL QTY: 1.00

SUBTOTAL	622.64
DISCOUNT	0.00
TOTAL	622.64
GST 7 %	43.58
NET	666.22
Deposit	0.00
Balance	666.22

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



# Family Car Rental Pte Ltd

Blk 176 Sin Ming Drive #03-06 Sin Ming Autocare Singapore 575721  
Tel: 65-64515120  
Company's Registration No. 200703924M

**Rental Agreement No: 6035**

HIRER'S NAME: <u>Ea Boon Keong</u>		DRIVER'S NAME: <u>Lai Choi Kang</u>	
ADDRESS: <u>BLK 353 Ang mo Kio street 32 #15-137 Singapore 560353</u>		ADDRESS: <u>BLK 353 Ang mo Kio st 32 #15-137 Singapore 560353</u>	
HOME / MOBILE / OFFICE <u>92644946</u>		HOME / MOBILE / OFFICE <u>93850684</u>	
NATIONALITY: <u>Singapore</u>		NATIONALITY: <u>Singapore</u>	
NRIC/ PASSPORT NO/ DATE OF BIRTH <u>S8075486H</u>		NRIC/ PASSPORT NO/ DATE OF BIRTH <u>S8182597A</u>	
PLACE OF ISSUE: <u>SI/10/2015</u>		PLACE OF ISSUE: <u>Singapore</u>	
LOCAL / INT'L TYPE / CLASS / DRIVING EXPERIENCE <u>C6023 / 21/03/2022</u>		LOCAL / INT'L TYPE / CLASS / DRIVING EXPERIENCE <u>C6023 / 04.02.1981</u>	
DRIVING LICENSE NO/ DATE OF EXPIRY/LICENSE BAR CODE NO <u>S8075486H / NIL / 1002910133J</u>		DRIVING LICENSE NO/ DATE OF EXPIRY/LICENSE BAR CODE NO <u>S8182597A / NIL / 002046225C</u>	
VEHICLE NO: <u><del>SLP 5668P</del> SLP 5668P</u>		RENTAL CHARGES	
MAKE/ MODEL <u>Honda / Vezel 1.5X CVT</u>		DAY(S) <u>2</u> @ S\$ <u>140.00</u>	
DATE OUT <u>11/1/2022</u> TIME OUT <u>9.40am</u>		WEEK(S) @ S\$	
DATE IN <u>07/1/2022</u> TIME IN <u>01.30 pm</u>		MONTH(S) @ S\$	
MILEAGE OUT		TOTAL CHARGES: <u>280.00</u>	
MILEAGE IN		DEPOSIT (CASH CHEQUE NO.):	
REMARKS: *HIRER MUST ENSURE ALL DRIVER/S HAVE VALID SINGAPORE DRIVING LICENSE IN ORDER TO OPERATE THE VEHICLE		AMOUNT DUE:	
		EXTENSION DATE/TIME:	
		DATE TIME:	
		PAYMENT DETAILS:	
		AMOUNT DEPOSITED (REFUNDABLE):	

**VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE**

**Note:**

- The hirer is solely liable for all traffic violations and all parking fines or surcharge during period of hire.
- Driving experience should be over 2 years and age over 26/65 years old.
- Please notify our officer as soon as possible when this vehicle is involved in any accident.
- Hirer is liable to pay first S\$ 2000 excess for collision/ damage to first party (i.e. FAMILY CAR RENTAL PTE LTD) vehicle and also first S\$ 1500 excess for collision/ damage to third party's vehicle for each and every accident/ damage plus loss of earnings while the damaged vehicle is under repair.

**SPECIAL TERMS AND CONDITIONS:** \*HIRER IS LIABLE FOR ADDITIONAL EXCESS OF \$ \_\_\_\_\_ FOR FIRST PARTY AND \$ \_\_\_\_\_ FOR THIRD PARTY'S COLLISION/ DAMAGE IF DRIVER HAVE LESS THAN \_\_\_\_\_ YEARS DRIVING EXPERIENCE; AND/OR AGE \_\_\_\_\_ YEARS OLD AND BELOW; AND/OR \_\_\_\_\_ YEARS OLD AND ABOVE.

I/WE DECLARE THAT THE ABOVE PARTICULARS ARE TRUE AND CORRECT IN EVERY RESPECT. I/WE HAVE READ AND AGREED TO THE TERMS AND CONDITIONS BOTH ON SIDE OF THIS RENTAL AGREEMENT. MY/OUR DRIVING LICENSE IS/ARE CURRENT AND NOT DISQUALIFIED FROM DRIVING.

X Ea  
SIGNATURE OF HIRER  
(COMPANY CHOP IF APPLICABLE)  
Date:

X Lai  
SIGNATURE OF DRIVER  
(IF DIFFERENT FROM HIRER)  
Date:



# Family Car Rental Pte Ltd

Blk 176, Sin Ming Drive #03-06, Sin Ming Autocare Singapore 575721  
Tel: 65-64515120 Fax: 65-64531642  
Company's Registration No. 200703924M

EA BOON KEONG  
BLK 353 ANG MO KIO ST 32  
#15-137

EA BOON KEONG

ATTN :  
TEL :  
FAX :  
A/C NO. : 30E0/012

Rental Agreement No. : 6035

NO : INV02873  
DATE : 14-01-2022  
TERMS :  
PAGE : 1

ITEM NO.	DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1	SLP 5668 P TOYOTA AXIO  FROM 11.01.2022 TO 13.01.2022 LTP112021/049 SLZ6904Z	2	140.00		280.00

SINGAPORE DOLLARS : TWO HUNDRED AND EIGHTY ONLY

TOTAL QTY:	2	SUBTOTAL	280.00
		DISCOUNT	0.00
		TOTAL	280.00

AUTHORISED SIGNATURE(S)

RECEIVED BY



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Nov 2021 / 13:04:16

Receipt Date/Time : 16 Nov 2021 / 13:04:16

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-211116-001860

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJS6228C As at 15 Nov 2021/16:20:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJS6228C Enquiry Fee 20211116130235022532	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	419031XXXXXX7458		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 9 December 2021 4:40 pm  
**To:** leeco123@singnet.com.sg  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC6/CTI21011670/g3 \*\*\* ACCIDENT INVOLVING SJS 6228C & SLZ 6904Z ON 15/11/2021 \*\*\*

**Importance:** High

Our Ref: CC6/CTI21011670/g3

15 NOVEMBER 2021

**NG CHENG SIAH**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJS 6228C & SLZ 6904Z ON 15/11/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Cecilia Chong | Case Handler  
**LKK Auto Consultants Pte Ltd**



Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pty Ltd

*Save the Earth. Print only when necessary.*

## Cecilia Chong (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Friday, 29 April 2022 12:00 pm  
**To:** Cecilia Chong (LKK Auto); Admin A  
**Subject:** CTP REF NO. SNM21D206587C1 - Accident Involving SJS 6228C (OI : CTI - TBA) and SLZ 6904Z (TP : LKK REF - CC6/CTI21011670/g3) on 15/11/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to offer Third Party repairer " **LIM TAN MOTOR PTE LTD**" at **\$873.67 (all-in)**.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Friday, 22 April 2022 12:06 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** FW: Direct Settlement - Accident Involving SJS 6228C (OI : CTI - TBA) and SLZ 6904Z (TP : LKK REF - CC6/CTI21011670/g3) on 15/11/2021

Dear Boon Sen,

Please assist to input.

Regards,  
Irene

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Sent:** Friday, 22 April 2022 12:03 PM

To: Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Direct Settlement - Accident Involving SJS 6228C (OI : CTI - TBA) and SLZ 6904Z (TP : LKK REF - CC6/CTI21011670/g3) on 15/11/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM21D206587**

Our ref : CC6/CTI21011670/Kgs3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJS 6228C (OI) & SLZ 6904Z (TP) ON 15/11/2021**

We refer to the above matter.

It is BOLA S22 case. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **LIM TAN MOTOR PTE LTD**" at **\$873.67 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,094.40	\$ 666.22
2. Loss of Rental (2days x \$140.00)	\$ 280.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 1,381.85	<b><u>\$ 873.67</u></b>

\*\*03 days recommendation for repair.