

Our Ref: CT1121/SHC3105B/CK(st)
Date: 16.12.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 14.11.2021 INVOLVING SHC3105B & GBH 771S ALONG BANYAN DR

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3105B, which was involved in the captioned accident with your insured vehicle No GBH 771S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,002.06
2. Loss of Rental	4 days x S\$ 129.68	S\$	518.72
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,842.78
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHC3105B , GBH771S
ALONG BANYAN DR****ON 14-Nov-21 07:30**I / We **LEE BOON HIAP** (Hirer) NRIC No.: **SXXXX464G**and/or **SIM SOONG KEE** (Relief) NRIC No.: **SXXXX176J**Taxi Number **SHC3105B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **15-Nov-2021**Name of Hirer **LEE BOON HIAP**Hirer NRIC **SXXXX464G**

Signature :

Address **421 PASIR RIS DRIVE 6 #09-243
510421**Contact No. **92339773**Name of Relief **SIM SOONG KEE**Relief NRIC **SXXXX176J**

Signature :

Address **428 PASIR RIS DRIVE 6 #11-25
510428**Contact No. **96347933**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00066472103 Claim No : SNM21D206588C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,543.10**
SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED FORTY THREE AND
CENTS TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC3105B

Insured Vehicle No. : GBH771S

Date of Loss : 14/11/2021

Place of Accident : BANYAN DRIVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SOVEREIGN SECURITY SERVICES PTE LTD

Driver Name : ABDUL KADIR BIN SAID

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,002.06
(3) Loss of Use /Rental/Earning	S\$	539.04
(4) CIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,543.10
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 27.7.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 14.11.2021

VEHICLE NO
SHC3105B

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
31.05.2019

CHASSIS CODE
JTDKB3FU503081283

INV. NO/DATE
91622885 07.12.2021

JOB NO.
305494448

ODOMETER READING

DATE/TIME IN
14.11.2021 09:50

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0002	28-01-0302-2017	FUEL TANK LID (PETROL ONLY) CTPL	1	40.00	0.00	40.00
SUB-TOTAL				:		56.50

JOB NATURE

0001	PB	PANEL BEATING-SHC3105B		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	L	R/I REVERSE SENSORS		30.00		30.00
SUB-TOTAL				:		880.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 10 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91622885	1,002.06	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3105B

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
31.05.2019

CHASSIS CODE
JTDEKB3FU503081283

INV. NO/DATE
91622885 07.12.2021

JOB NO.
305494448

ODOMETER READING

DATE/TIME IN
14.11.2021 09:50

Items total	936.50
Add GST @ 7.000 %	65.56
Invoice amount	1,002.06

Issued by : KATHERINETAN 07.12.2021 15:52:29
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91622885	1,002.06	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21110186

Date: 07 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/11/2021 @ 07:30 hrs
ALONG BANYAN DR
INVOLVING GBH771S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3105B** (the "Taxi"). The Taxi was hired to **LEE BOON HIAP IC NO SXXXX464G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.68** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBH771S

Date of Accident

14/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 29/06/2021 - 28/06/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 15/11/2021 09:25

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

57C310XB

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 1 March 2022 2:02 PM
To: 2020spraypainting@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING GBH 771S(CHINA TAIPING) AND SHC 3105B AT/ALONG BANYAN AVENUE ON 14/11/2021

01 March 2022

M/s SOVEREIGN SECURITY SERVICES PTE LTD
Driver: ABDUL KADIR BIN SAID

[By Email Only]

Dear Sir/Madam,

You Ref: GBH771S

Our Ref: CC3/CTI21011669/Tpa3

ACCIDENT INVOLVING GBH 771S(CHINA TAIPING) AND SHC 3105B AT/ALONG BANYAN AVENUE ON 14/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC3105B against your motor insurance policy.

We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by SHC3105B. Third party has submitted a copy of video footage to show that third party driver was driving straight within his own lane(1st lane) while your driver swerved right and collided with third party taxi. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 24 June 2022 4:44 AM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

[Confidential]

Hi Team

We agree to your proposal to offer **\$1,543.10(all-in).**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, May 3, 2022 11:42 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

[Confidential]

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Your ref: **SNM21D206588C02**

LKK ref : CC3/CTI21011669/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH771S(CHINA TAIPING) AND SHC3105B(TP) ON 14/11/2021

We refer to the above matter.

Attached is a copy of third-party video for your easy reference. The video shows that third party was driving within his own lane while our driver swerved right and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,543.10(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,165.69	\$ 1,002.06 (\$936.50 + 7%GST)
2. Loss of Rental (4days x \$129.68)	\$ 518.72	\$ 389.04 (3days x \$129.68)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,006.41	<u>\$ 1,543.10</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Sunday, 27 February 2022 2:09 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

[Confidential]

Hi Team

Please see attached insured's accident report as requested.

NOTICE :

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, December 23, 2021 5:25 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi So Chow,

Attached here with a copy of video footage and scene photos submitted by third party for your easy reference.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please provide us OI's email / mailing address if OI has yet to report.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Sunday, 28 November 2021 2:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

Hi Mei Kwan

Our insured has not reported accident. We are chasing.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, November 22, 2021 5:17 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please provide us OI's email / mailing address if OI has yet to report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note:** We are on work from home arrangement. All correspondence should be made via email.*

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Thursday, November 18, 2021 9:34 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

Hi Team

Our insured has not reported accident.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, November 16, 2021 2:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3105B at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.