

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 27 July 2022 4:04 PM
To: Catherine Koh Mui Gek
Subject: RE: SHC3105B AND GBH 771S ON 14.11.21 *** LKK REF: CC3/CTI21011669/T1pa3 - (accept offer)
Attachments: DV_SHC3105B.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the [documents](#) enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Wednesday, 27 July 2022 8:23 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: SHC3105B AND GBH 771S ON 14.11.21 *** LKK REF: CC3/CTI21011669/T1pa3 - (accept offer)

Dear Hsiao Tong

Strictly without prejudice, we accept your revised offer at \$1543.10. Kindly forward DV soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 26 July 2022 5:23 pm

To: Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>

Subject: RE: SHC3105B AND GBH 771S ON 14.11.21 *** LKK REF: CC3/CTI21011669/T1pa3 - (COUNTER-OFFER)

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Catherine,

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 1,002.06 (\$936.50 + 7%GST)
2. Loss of Rental (3days x \$129.68)	\$ 389.04
3. Loss of Income (3days x \$50.00)	\$ 150.00
4. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$ 1,543.10</u>

Please confirm acceptance.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Friday, 24 June 2022 10:19 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SHC3105B AND GBH 771S ON 14.11.21 *** LKK REF: CC3/CTI21011669/T1pa3 - (COUNTER-OFFER)

Dear Hsiao Tong

Taxi was grounded for 3.5 days. Strictly without prejudice, we propose settlement all in at \$1630.00. Kindly confirm and forward DV soonest.

14.11.21 (Sun)	taxi grounded 0950hr after accident, pending report/survey
15.11.21 (Mon)	survey done 1700hr, surveyor recommended 2 repair days
16.11.21 (Tue)	repair day 1
17.11.21 (Wed)	repair day 2, taxi out 1315hr, no delay at our end

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733

Do you really need to print?
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 24 June 2022 9:56 am

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: RE: SHC3105B AND GBH 771S ON 14.11.21 *** LKK REF: CC3/CTI21011669/T1pa3 - (video/scene photos attached, BOLA S15 applies)

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.
We propose settlement at a global sum of \$1,500.00(all-in).
Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 23 December 2021 5:25 PM

To: Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>

Subject: RE: SHC3105B AND GBH 771S ON 14.11.21 *** LKK REF: CC3/CTI21011669/T1pa3 - (video/scene photos attached, BOLA S15 applies)

Without Prejudice

Hi Catherine,

Thank you for your email.

We are pending for our insured accident report and will get back to you asap.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Thursday, 23 December 2021 4:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SHC3105B AND GBH 771S ON 14.11.21 *** LKK REF: CC3/CTI21011669/T1pa3 - (video/scene photos attached, BOLA S15 applies)

Dear Hsiao Tong

Attached video footage/scene photos for your review. Kindly let us have your offer to settle soonest.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 16 December 2021 10:55 pm
To: Sabrina Tan Quee Ping <SabrinaTan@cdege.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SHC3105B AND GBH 771S ON 14.11.21 *** LKK REF: CC3/CTI21011669/T1pa3

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Dear Sabrina,

We acknowledge receipt of your email.

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Sabrina Tan Quee Ping [<mailto:SabrinaTan@cdege.com.sg>]
Sent: Thursday, December 16, 2021 3:21 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>
Subject: SHC3105B AND GBH 771S ON 14.11.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

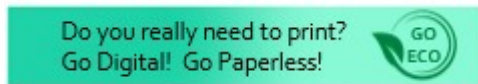
Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd



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