

## Hsiao Tong (LKKAuto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Friday, 24 June 2022 4:44 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [Seek Mandate] - SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

[Confidential]

Hi Team

We agree to your proposal to offer **\$1,543.10(all-in).**

**NOTICE :**

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Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, May 3, 2022 11:42 AM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [Seek Mandate] - SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM21D206588C02**

LKK ref : CC3/CTI21011669/Tpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBH771S(CHINA TAIPING) AND SHC3105B(TP) ON 14/11/2021**

We refer to the above matter.

Attached is a copy of third-party video for your easy reference. The video shows that third party was driving within his own lane while our driver swerved right and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,543.10(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,165.69	\$ 1,002.06 (\$936.50 + 7%GST)
2. Loss of Rental (4days x \$129.68)	\$ 518.72	\$ 389.04 (3days x \$129.68)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 4,006.41</b>	<b><u>\$ 1,543.10</u></b>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/04/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Sunday, 27 February 2022 2:09 am

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

[Confidential]

Hi Team

Please see attached insured's accident report as requested.

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, December 23, 2021 5:25 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi So Chow,

Attached here with a copy of video footage and scene photos submitted by third party for your easy reference.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please provide us OI's email / mailing address if OI has yet to report.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Sunday, 28 November 2021 2:01 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

Hi Mei Kwan

Our insured has not reported accident. We are chasing.

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Thanks and Best Regards

Chee So Chow

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, November 22, 2021 5:17 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**Please provide us OI's email / mailing address if OI has yet to report.**

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email.***

***Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

**From:** Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

**Sent:** Thursday, November 18, 2021 9:34 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** SNM21D206588C02 - Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

Hi Team

Our insured has not reported accident.

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Thanks and Best Regards

Chee So Chow

Claims Department

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, November 16, 2021 2:04 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBH771S (OI : CTI - TBA) and SHC3105B (TP : LKK REF - CC3/CTI21011669/T1pa3) on 14/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3105B at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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