

Veron Chen (LKKAUTO)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Saturday, 20 November 2021 9:36 AM
To: Veron Chen (LKKAUTO); Rasul (LKKAUTO); SUR; CS A Team
Cc: Wu Tzu Ying; Subramanian Kasi
Subject: RE: BEFORE AFTER PAINT & FINALISATION : C10012449 || PRI FOR ACCIDENT INVOLVING SMB1379L & SJQ5268D ON 11.11.2021 AT 09:06HRS ALONG SLIP ROAD JLN EUNOS TWDS PIE

Hi Veron & Rasul

We agree with your COR of \$645 before GST with 1 working day.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, November 19, 2021 12:31 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>
Subject: RE: BEFORE AFTER PAINT & FINALISATION : C10012449 || PRI FOR ACCIDENT INVOLVING SMB1379L & SJQ5268D ON 11.11.2021 AT 09:06HRS ALONG SLIP ROAD JLN EUNOS TWDS PIE

Dear Lynn,

WITHOUT PREJUDICE

Finalize amount \$645 @ 1 day

Please direct settle with budget direct insurance

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Friday, 19 November 2021 11:01:32 AM (UTC+08:00) Kuala Lumpur, Singapore

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: BEFORE AFTER PAINT & FINALISATION : C10012449 || PRI FOR ACCIDENT INVOLVING SMB1379L & SJQ5268D ON 11.11.2021 AT 09:06HRS ALONG SLIP ROAD JLN EUNOS TWDS PIE

Hi Rasul & Team

1. Please find attached photos and kindly finalise soonest
2. Also please advise if this case we direct settle with your side or your Principal insured?

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

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Registration number 201419417K

www.towertransit.sg

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Sent: Monday, November 15, 2021 5:34 PM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Claims <claims@budgetdirect.com.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>

Subject: C10012449 || PRI FOR ACCIDENT INVOLVING SMB1379L & SJQ5268D ON 11.11.2021 AT 09:06HRS ALONG SLIP ROAD JLN EUNOS TWDS PIE

Without Prejudice

Dear Sirs,

Please find the list of our proposed surveyors.

Mr. William Ng (A-PAC Adjusters & Surveyors Pte Ltd)
Mr. TT Garajan (A-pac Adjusters & Surveyors Pte Ltd)
Mr. Xing Guo Qiang (LKK Auto Consultant Pte Ltd)
Mr. Mohammed Rasul (LKK Auto Consultant Pte Ltd)
Mr. Mohamad Taufihk (LKK Auto Consultant Pte Ltd)
Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)
Mr. Marcus Chua (LKK Auto Consultant Pte Ltd)
Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd)
Mr. Pang Kiah Keen (Frankie) (FormTeam Adjusters Pte Ltd)
Mr. Chua Soo Teck (Benjamin) (FormTeam Adjusters Pte Ltd)
Mr. Ng You Han (FormTeam Adjusters Pte Ltd)
Mr. Soon HanXin (Gary) (FormTeam Adjusters Pte Ltd)
Mr. Chow Bo Xiong (FormTeam Adjusters Pte Ltd)
Mr. Derrick Quok – our in house surveyor
Mr. Kenneth Lim – our in house surveyor

Kindly let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank you.

Regards,

Ivy Ratilla
Admin Executive, Claims
T +65 6989 3697
F +65 6725 0853

ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Monday, 15 November 2021 2:57 PM
To: Claims <claims@budgetdirect.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>
Subject: PRI FOR ACCIDENT INVOLVING SMB1379L & SJQ5268D ON 11.11.2021 AT 09:06HRS ALONG SLIP ROAD JLN EUNOS TWDS PIE

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on **11/11/2021** at about **09:06hrs** along **Slip Road of Jlna Eunot twds PIE** involving our bus, SMB1379L & your insured vehicle **SJQ5268D**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

MANDAI DEPOT

Address : 310 Mandai Rd, Singapore 779404

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint* : Sam +65 9762 9168
- *Manager* : Fredrick +65 9073 6389
- *Workshop Manager* : - Alvin +65 8498 1515

Thank You

Best Regards

A handwritten signature in black ink that reads "Lynn Ahmad".

Senior Executive, Claims
Office +65 6248 0987 | Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg

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