

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, November 24, 2021 11:06 AM
To: Carine Yeo TCBC
Cc: Admin A; assignments; Jaslin Kok (LKK Auto)
Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK
REF: CC4/LPC21011661/ra3
Attachments: TP CI.PDF
Categories: HMK

Hi Carine,

As spoken, GBH 6145K is insured with China. Please see attached CI.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Monday, November 22, 2021 12:41 PM
To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC4/LPC21011661/ra3

Dear Carine,

Our principal just updated us that our insured yet to report the accident.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carine Yeo TCBC [<mailto:carine.yeo@borneomotors.com.sg>]
Sent: Monday, November 22, 2021 8:19 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC4/LPC21011661/ra3
Importance: High

Good morning Jaslin

Any update on this case?

Appreciate if you could revert to us asap

Thank You
Carine Yeo

From: Carine Yeo TCBC
Sent: Thursday, 18 November 2021 3:33 pm
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC4/LPC21011661/ra3
Importance: High

Dear Jaslin

Refer to our tele-conversation this morning.

We would appreciate if you could advise whether has GBH 6145 K reported the accident?

Please note that we do not have any video (overwritten) or PIR result.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247
EMAIL: carine.yeo@borneomotors.com.sg
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462
www.borneomotors.com.sg | www.lexus.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 16 November 2021 10:39 am
To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC4/LPC21011661/ra3

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Carine,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange to survey.

- **evidence i.e. video and scene photo**
- **PIR result (if any)**

Our respective case handler, Jaslin will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Sent: Monday, 15 November 2021 5:27 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021

Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured GBH 6145 K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with either LOU @\$100 per day or Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

We would appreciate if you could let us have the surveyor list to choose from.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg