

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, November 21, 2021 11:11 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Jaslin Kok (LKK Auto); Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC4/LPC21011661/R1ra3
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF; ACCIDENT SCENE PHOTO 5.jpg; ACCIDENT SCENE PHOTO 6.jpg; ACCIDENT SCENE PHOTO 7.jpg; ACCIDENT SCENE PHOTO 8.jpg; ACCIDENT SCENE PHOTO 1.jpg; ACCIDENT SCENE PHOTO 2.jpg; ACCIDENT SCENE PHOTO 3.jpg; ACCIDENT SCENE PHOTO 4.jpg

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photos

Kindly advise whether insured has reported. If so, Please let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Tuesday, November 16, 2021 10:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC4/LPC21011661/ra3

Lonpac External - General

Dear Mei Kwan,

Please see attached.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 16 November 2021 10:41 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC4/LPC21011661/ra3

Dear Sir / Madam,

We refer to the above matter.

Please email us TP supporting documents.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 16 November, 2021 9:28 AM

To: 'Carine Yeo TCBC' <carine.yeo@borneomotors.com.sg>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Tuesday, 16 November, 2021 7:42 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021
Importance: High

Good morning Gerald

Thank You for your email.

Noted with Thanks.

We will contact LKK to arrange for the survey.

We would appreciate if you could reach out to your insured and have them to report the accident asap.

Thank You and Stay Safe

Best Regards
Carine Yeo

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 16 November 2021 7:23 am
To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Carine,

For members of ARC, we do not provide list of surveyors to them,

Our insured has yet to lodge the report.

In the meantime, we shall LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

Aside to LKK – Attn : Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Sent: Monday, 15 November 2021 5:27 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021

Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured GBH 6145 K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with either LOU @\$100 per day or Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

We would appreciate if you could let us have the surveyor list to choose from.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

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