

Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, November 25, 2021 12:29 PM
To: Claims Dept of CTI; Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A
Subject: RE: SNM21D206702/C02/GBH6145K/CHEESC / FW: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC3/CTI21011661/R1ra3

Categories: HMK

Password

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Thursday, November 25, 2021 12:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Meikwan@lkkauto.com; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D206702/C02/GBH6145K/CHEESC / FW: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC3/CTI21011661/R1ra3

Hi Team

Please see attached for our insured's SAS report.

Password in next e-mail.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, November 25, 2021 8:58 AM
To: Meikwan@lkkauto.com; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206702/C02/GBH6145K/CHEESC / FW: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC3/CTI21011661/R1ra3

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D206702/C02/GBH6145K/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 24 November 2021 2:44 pm

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021 *** LKK REF: CC3/CTI21011661/R1ra3

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Dear So Chow,

We refer to our tele-conversation a while ago.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photos

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carine Yeo TCBC [<mailto:carine.yeo@borneomotors.com.sg>]

Sent: Wednesday, November 24, 2021 1:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: ACCIDENT INVOLVING VEHICLES SMK 5738 K & GBH 6145 K ON 13.11.2021

Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured GBH 6145 K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with either LOU @\$100 per day or Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

We would appreciate if you could let us have the surveyor list to choose from.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

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