

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Monday, 6 June 2022 6:29 PM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; SUR
Cc: 'Gnoh, Pau Loong'
Subject: RE: PRI/LKK/ CMTD2102127/GPL - ACCIDENT INVOLVING SCV2053H AND SKX1240K ALONG UPPER PAYA LEBAR ROAD ON 21.06.2021

Dear Grace,

Please be informed that we are unable to conduct the inspection for SCV 2053H after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 16 November 2021 9:37 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: PRI/LKK/ CMTD2102127/GPL - ACCIDENT INVOLVING SCV2053H AND SKX1240K ALONG UPPER PAYA LEBAR ROAD ON 21.06.2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 16 November, 2021 9:33 AM

To: Ms Goh <msgoh@iaconsultingsg.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; hengmotor7 <hengmotor7@gmail.com>; Irene Tan <motor@iaconsultingsg.com>; candy <candy@iaconsultingsg.com>; Loo Sile <sile@iaconsultingsg.com>

Subject: PRI/LKK/ CMTD2102127/GPL - ACCIDENT INVOLVING SCV2053H AND SKX1240K ALONG UPPER PAYA LEBAR ROAD ON 21.06.2021

Without Prejudice

Our Reference : CMTD2102127/GPL

Your Reference: SCV2053H

Hi Ms Goh,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **SCV2053H** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Tuesday, November 16, 2021 9:23 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PaulLoong.Gnoh@sompo.com.sg>; hengmotor7 <hengmotor7@gmail.com>; Irene Tan <motor@iaconsultingsg.com>; candy <candy@iaconsultingsg.com>; Loo Sile <sile@iaconsultingsg.com>

Subject: Re: PRI/ CMTD2102127/GPL - ACCIDENT INVOLVING SCV2053H AND SKX1240K ALONG UPPER PAYA LEBAR ROAD ON 21.06.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 16.11.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Best Regards,
Ms Goh

----- On Tue, 16 Nov 2021 08:05:33 +0800 **Teo, Grace** <grace.teo@sompo.com.sg> wrote -----

Our Reference : CMTD2102127/GPL

Your Reference: SCV2053H

Date: 16/11/2021

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Heng Motor Services Pte Ltd

Dear Irene,

ACCIDENT INVOLVING SKX1240K & SCV2053H ON 21.06.2021

We refer to your Notice of Accident dated 15/11/2021.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Irene Tan <motor@iaconsulting.sg>

Sent: Monday, November 15, 2021 5:15 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: candy <candy@iaconsulting.sg>; msgoh <msgoh@iaconsulting.sg>; hengmotor7 <hengmotor7@gmail.com>

Subject: ACCIDENT INVOLVING SCV2053H AND SKX1240K ALONG UPPER PAYA LEBAR ROAD ON 21.06.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Best Regards,

Irene Tan

For and on behalf of Heng Motor Services Pte Ltd

Tel: 6385 1171