

Our Ref: CC1121/SHB2989D/JW(st)  
Date: 03.12.2021



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

**ACCIDENT ON 12.11.2021 INVOLVING SHB2989D & SKL7494T ALONG MT ELIZABETH**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHB2989D, which was involved in the captioned accident with your insured vehicle No SKL7494T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,525.95
2. Loss of Rental	2 days x S\$ 128.40	S\$	256.80
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 1,944.75**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION			
(NAF / PAF)			
<b>ACCIDENT INVOLVING ALONG</b>	<b>Hyundai Ioniq SHB2989D , SKL7494T MT ELIZABETH</b>	<b>ON 12-Nov-21 09:15</b>	
I / We	<b>TAN CHOR HUAT</b>	(Hirer) NRIC No.:	<b>SXXXX355F</b>
and/or	<b>CHONG NAM</b>	(Relief) NRIC No.:	<b>SXXXX074C</b>
Taxi Number	<b>SHB2989D</b>		
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):			
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.			
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).			
3. To sign Discharge Voucher on my/our behalf.			
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of <b>"ComfortDelGro Engineering Pte Ltd".</b>			
Date	<b>12-Nov-2021</b>		
Name of Hirer	<b>TAN CHOR HUAT</b>		
Hirer NRIC	<b>SXXXX355F</b>	Signature :	
Address	<b>97 ALJUNIED CRESCENT #05-451 380097</b>		
Contact No.	<b>97509256</b>		
Name of Relief	<b>CHONG NAM</b>		
Relief NRIC	<b>SXXXX074C</b>	Signature :	
Address	<b>108 ALJUNIED CRESCENT #07-26 380108</b>		
Contact No.	<b>98308074</b>		

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,790.00** (Global Sum) for vehicle no. **SHB 2989D** that was damaged pursuant to the accident which occurred on **12/11/2021** (date) along **MOUNT ELIZABETH PICK UP POINT (TAXI STAND)** (location) involving vehicle no/s **SKL 7494T**.

This is pursuant to the inspection conducted on **15/11/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHB 2989D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 2989D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11<sup>th</sup> (day) of April (month) 2022 (year)



MRB

Signed by appointed surveyor

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 509658

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



## LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHB2989D , SKL7494T **ON 12-Nov-21 09:15**  
**ALONG** MT ELIZABETH

I / We **TAN CHOR HUAT** (Hirer) NRIC No.: **SXXXX355F**

and/or **CHONG NAM** (Relief) NRIC No.: **SXXXX074C**

Taxi Number **SHB2989D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **12-Nov-2021**

Name of Hirer **TAN CHOR HUAT**

Hirer NRIC **SXXXX355F**

Signature :

Address **97 ALJUNIED CRESCENT #05-451**  
**380097**

Contact No. **97509256**

Name of Relief **CHONG NAM**

Relief NRIC **SXXXX074C**

Signature :

Address **108 ALJUNIED CRESCENT #07-26**  
**380108**

Contact No. **98308074**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SHB2989D

**MAKE**  
HYUNDAI

**MODEL**  
IONIQ(G2)

**DATE OF REG**  
30.04.2019

**CHASSIS CODE**  
KMH851CVKU141097

**INV. NO/DATE**  
91619688 29.11.2021

**JOB NO.**  
305494441

**ODOMETER READING**

**DATE/TIME IN**  
15.11.2021 10:30

Description : 3P.12.11.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL				:		796.12

**JOB NATURE**

0001	PB	PANEL BEATING (SHB2989D)	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	REMOVE/REFIX REVERSE SENSOR	30.00	30.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN ARE "AS IS" ON OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91619688	1,525.95	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHB2989D

INV. NO/DATE  
91619688 29.11.2021

MAKE  
HYUNDAI

JOB NO.  
305494441

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
30.04.2019

DATE/TIME IN  
15.11.2021 10:30

CHASSIS CODE  
KMHCB851CVKU141097

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL					630.00

Items total	1,426.12
Add GST @ 7.000 %	99.83
Invoice amount	1,525.95

Issued by : KATHERINETAN 29.11.2021 12:37:30  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT BY OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND IF ALL WITHIN 7 DAYS FROM SUPPLYMENT TO NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE. AFTER 30 DAYS FROM THE INVOICE) FOR A PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91619688	1,525.95	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CC21110169



Date: 01 December 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/11/2021 @ 09:15 hrs  
ALONG MT ELIZABETH  
INVOLVING SKL7494T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2989D** (the "Taxi"). The Taxi was hired to **TAN CHOR HUAT IC NO SXXXX355F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



NG	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
50	262	0805	1800
23	372	650	
9	236	0810	1750
28	349	608	755
54	243	0805	1805
01	447	613	738
20	219	0800	1730
3	443	611	759
9	186	0800	1755
4	423	644	758
1	647	130	753

2486698

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
03			24		
03	04	517538	216	0800	1755
04	24	517785	447	610	745
04	04	518213	228	0800	1735
05	24	518718	505	611	753
15-11-21	accidents	14	42	1030	
16-11-21	depart		007	1445	
06					
07					
07					
08					




INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SKL7494T

Date of Accident

12/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... AIG Asia Pacific Insurance Pte....

Period of Insurance ..... 20/06/2021 - 19/06/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 12/11/2021 13:43

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SUB 29 890

## Jaslin Kok (LKK Auto)

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 24 January 2022 12:55 PM  
**To:** psk700@hotmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKL 7494T & SHB 2989D ALONG/AT MOUNT ELIZABETH PICK UP POINT ON 12/11/2021

Our Ref: CC4/AIG21011656/T1ra3

**PARK SUN KYU- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SKL 7494T & SHB 2989D ALONG/AT MOUNT ELIZABETH PICK UP POINT ON 12/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHB 2989D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Print Received Message

This mail is associated with :

**\*SHB2989D (3545810290SG)**  
**[SKL7494T]**

TP

CITYCAB PTE LTD

Nov 12 2021 9:15AM

[PARK SUN KYU]

ComfortDelGro Engineering Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **08/04/2022 15:05 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$\$1795.55) - SHB2989D - Claim Handler: Yong, Joanne**

Approved:1795.55.