

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, November 16, 2021 4:10 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Jaslin Kok (LKK Auto)
Subject: RE: 48 HRS // LPC REF - 21/21/21/VP05/025145 // LKK REF: CC4/LPC21011655/Kra3
Attachments: 16112021160006.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Lonpac External - General

Dear Mei Kwan,

Attached copy of insured's report for your attention.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 16 November 2021 3:57 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 48 HRS // LPC REF - 21/21/21/VP05/025145 // LKK REF: CC4/LPC21011655/Kra3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 15 November, 2021 2:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 48 HRS

Lonpac External - General

Our Ref: 21/21/21/VP05/025145

Dear Mei Kwan,

Please see attached.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 15 November 2021 2:21 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 48 HRS

Dear Gerald,

Please provide us TP supporting document.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Monday, November 15, 2021 1:39 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: 48 HRS

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted.

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 15 November, 2021 9:34 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: assignments@lkkauto.com; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: 48 HRS

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Insured has yet to lodge the report.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Albert Poon <sitti1@singnet.com.sg>
Sent: Monday, 15 November 2021 9:30 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: 48 HRS

Hi sir
Please arrange for kenneth kong

Thanks

Albert
M: 96169634, 8458 1169

POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Monday, 15 November, 2021 9:09 AM
To: Albert Poon <sitti1@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 48 HRS

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

Please see attached.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Albert Poon <sitti1@singnet.com.sg>
Sent: Monday, 15 November 2021 8:41 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: 48 HRS

HI SIR

Please arrange to inspect the said vehicle

Thanks

Albert

M: 96169634, 8458 1169

POON SIANG SEOW

Sin Ming Autocity

No.160 Sin Ming Drive, #05-13, S(575722)

Tel: 6453 7511 Fax:6453 8046

Email: sitti1@singnet.com.sg

Your message is ready to be sent with the following file or link attachments:

SLS5628P.pdf

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