

BW WORKSHOP SERVICES PTE LTD

291 KAKI BUKIT AVE 1, SHUN LI INDUSTRIAL PARK, SINGAPORE 416080

TEL: 6745 8880 FAX: 6741 4140

LETTER OF DEMAND

Your Ref: CC6/III21011654/ea3 (LKK REF)

Our Ref: ES82D

INDIA INTERNATIONAL INSURANCE PTE LTD

Attention: Claims Department.

CLAIMANT: LOH CHEE KHUN

PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 12/11/2021 ALONG PIE TOWARDS CHANGI BEFORE BUKIT BATOK EXIT ON LANE 1 INVOLVING VEHICLE NO. ES82D & SMX2427J

We act for **LOH CHEE KHUN** who was the owner of motor vehicle no. **ES82D**

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 12/11/2021 involving our client's vehicle registration number ES82D and vehicle registration number SMX2427J driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

• - Cost of Repair	-	<u>\$30,049.08 (After GST)</u>
• - Loss of Use	-	<u>\$6,000.00 (4 Months x \$1500 per month ; inclusive repair duration, waiting time of parts to arrive from Japan and Weekends ; kindly refer attached supplier letter regarding the ETA of parts ; Parts received on 15/2/22)</u>
• - TP Search Fee	-	<u>\$7.45</u>
• - Total Amount	-	<u>\$36,056.53</u>

We enclose a copy of each of the following documents for your consideration:-

- ✓ Repair Invoice
- ✓ TP Search Invoice
- ✓ Supplier Letter (proof of parts ETA)
- ✓ Letter Of Authorization
- ✓ Discharge Voucher

Please kindly revert to our client's claim within the next 7 days.

Yours faithfully,

Inn Ee
(HP): 9761 8883 Email: inn_ee_wong@bw.com.sg



BW WORKSHOP SERVICES PTE LTD

291 Kaki Bukit Avenue 1
Shun Li Industrial Park, Singapore 416080
TEL: 6745 8800 / FAX: 6741 4140

DISCHARGE VOUCHER

Vehicle No: ES820

Date of Accident: 12/11/2021

I/We, Loh Chee Khun

hereby acknowledge and agree that payment by India International Insurance Pte Ltd to **BW Workshop Services Pte Ltd** shall be full satisfaction liquidation and discharge of all claims whatever competent upon AUTHORISED DRIVER in respect of all loss injury or damage whether now or hereafter to become manifest arising directly or indirectly from the above-captioned accident.

Signature / Company Stamp :

Name

NRIC/UEN

Date

Witness

Signature / Company Stamp :

Name

NRIC No

Address

Singapore 416080.



Loh Chee Khun

51438402B

21/3/22



Wong Jinn Ee

59670455Z

: 291 Kaki Bukit Avenue 1, Shun Li Industrial Park

BW WORKSHOP SERVICES PTE LTD

291 Kaki Bukit Avenue 1
Shun Li Industrial Park, Singapore 416080
TEL: 6745 8800 / FAX: 6741 4140

AUTHORIZATION LETTER

I/We, Loh chee khun, owner of ES820 hereby give My/Our full
Authorization to **BW Workshop Services Pte Ltd** to act for me with respect to my claim and
repairs for my vehicle.

I further authorize the workshop to settle My/Our above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to settlement
of my claim with payment by cheque/s being made in favour of the workshop.

Signature/Company Stamp : 

Name : Loh chee khun

NRIC/UEN : 51438402B

Date : 21/3/22

Witness

Signature : 

Name : Wang Jun E

NRIC No : S96794552

BW WORKSHOP SERVICES PTE LTD

291 KAKI BUKIT AVE 1 SHUN LI

INDUSTRIAL PARK

Singapore 416080

6289 8800

workshop_admin@bw.com.sg

GST Registration No. : 201504834E

Company Registration No. 201504834E



Tax Invoice

BILL TO

INDIA INTERNATIONAL

INSURANCE PTE LTD

INVOICE NO. 23154**DATE** 26/05/2022**VIN NUMBER**

ES82D / A200A0013049

MAKE & MODEL

TOYOTA RAIZE

MILEAGE

-

ACTIVITY	QTY	RATE	AMOUNT
RR BUMPER T52159-B1310-E0 RR BUMPER T52159-B1310-E0	1	626.25	626.25
REAR BUMPER RETAINER LH T52156-B1090 REAR BUMPER RETAINER LH T52156-B1090	1	73.50	73.50
REAR BUMPER RETAINER RH T52155-B1090 REAR BUMPER RETAINER RH T52155-B1090	1	73.50	73.50
RR BUMPER DIFFUSER RR BUMPER DIFFUSER	1	236.25	236.25
REAR BUMPER COVER LH REAR BUMPER COVER LH	1	194.25	194.25
REAR BUMPER COVER RH REAR BUMPER COVER RH	1	194.25	194.25
TAILGATE OUTER GARNISH TAILGATE OUTER GARNISH	1	114.75	114.75
REAR BUMPER REFLECTOR LH REAR BUMPER REFLECTOR LH	1	75.00	75.00
REAR BUMPER REFLECTOR RH REAR BUMPER REFLECTOR RH	1	75.00	75.00
END PANEL OUTER END PANEL OUTER	1	243.00	243.00
END PANEL INNER END PANEL INNER	1	650.25	650.25
END PANEL TOP GARNISH END PANEL TOP GARNISH	1	180.00	180.00
TAILGATE T67005-B1550-B0 TAILGATE T67005-B1550-B0	1	900.00	900.00
TAILGATE LOCK T69350-B2410 TAILGATE LOCK T69350-B2410	1	324.00	324.00
TAILGATE WEATHERSTRIP TAILGATE WEATHERSTRIP	1	195.00	195.00

Payment method :

CREDIT CARD / NETS / PAYNOW (UEN: 201504834E)

ACTIVITY	QTY	RATE	AMOUNT
TAILGATE INNER TRIMBOARD TAILGATE INNER TRIMBOARD	1	435.00	435.00
REAR WHEEL ARCH RH REAR WHEEL ARCH RH	1	112.50	112.50
REAR FENDER SHIELD RH REAR FENDER SHIELD RH	1	183.75	183.75
LIC PLATE LAMP LIC PLATE LAMP	1	101.25	101.25
SPARE TYRE PANEL T58311-B1070 SPARE TYRE PANEL T58311-B1070	1	937.50	937.50
SPARE TYRE PANEL CLAMP SPARE TYRE PANEL CLAMP	1	123.75	123.75
SPARE TYRE TOP BOARD SPARE TYRE TOP BOARD	1	525.00	525.00
REAR FLOOR MAT REAR FLOOR MAT	1	330.00	330.00
REAR FENDER TRIM LH REAR FENDER TRIM LH	1	513.75	513.75
REAR FENDER TRIM RH T62630-B1160-C0 REAR FENDER TRIM RH T62630-B1160-C0	1	435.00	435.00
REAR SEAT COVER LH REAR SEAT COVER LH	1	141.75	141.75
REAR SEAT COVER RH REAR SEAT COVER RH	1	141.75	141.75
RAD GRILLE MLDING RAD GRILLE MLDING	1	148.50	148.50
FR BUMPER T52119-B1410-A0 FR BUMPER T52119-B1410-A0	1	675.00	675.00
FR BUMPER RETAINER LH FR BUMPER RETAINER LH	1	73.50	73.50
FR BUMPER RETAINER RH FR BUMPER RETAINER RH	1	73.50	73.50
FR BUMPER GRILLE FR BUMPER GRILLE	1	225.00	225.00
FR BUMPER LOWER LIP FR BUMPER LOWER LIP	1	243.00	243.00
FR BUMPER CENTER BRACKET FR BUMPER CENTER BRACKET	1	48.75	48.75
HEADLAMP ASSY LH HEADLAMP ASSY LH	1	1,350.00	1,350.00
HEADLAMP ASSY RH HEADLAMP ASSY RH	1	1,350.00	1,350.00
FR FOG LAMP COVER LH FR FOG LAMP COVER LH	1	86.25	86.25
FR FOG LAMP COVER RH FR FOG LAMP COVER RH	1	86.25	86.25
RADIATOR RADIATOR	1	810.00	810.00
FAN SHROUD FAN SHROUD	1	101.25	101.25

Payment method :
CREDIT CARD / NETS / PAYNOW (UEN: 201504834E)

ACTIVITY	QTY	RATE	AMOUNT
AIR CLEANER ASSY AIR CLEANER ASSY	1	337.50	337.50
INTERCOOLER INTERCOOLER	1	877.50	877.50
CONDENSER T88460-B1030 CONDENSER T88460-B1030	1	828.75	828.75
HOSE SUCTION HOSE SUCTION	1	637.50	637.50
LIQUID PIPE LIQUID PIPE	1	487.50	487.50
HORN T86510-B1120 HORN T86510-B1120	1	90.00	90.00
FR BONNET FR BONNET	1	513.75	513.75
FR BONNET HINGE LH FR BONNET HINGE LH	1	78.75	78.75
FR BONNET HINGE RH FR BONNET HINGE RH	1	78.75	78.75
FR BONNET LOCK FR BONNET LOCK	1	105.00	105.00
FR BONNET INSULATOR FR BONNET INSULATOR	1	240.00	240.00
FR WIPER NOZZLE RH FR WIPER NOZZLE RH	1	56.25	56.25
BRAKE SWITCH BRAKE SWITCH	1	131.25	131.25
FR FENDER LH T53812-B1320 FR FENDER LH T53812-B1320	1	262.50	262.50
FR FENDER RH T53811-B1320 FR FENDER RH T53811-B1320	1	262.50	262.50
FR WHEEL ARCH LH FR WHEEL ARCH LH	1	191.25	191.25
TOP BEAM TOP BEAM	1	157.50	157.50
SUPPORT PANEL TOP SUPPORT PANEL TOP	1	183.75	183.75
SUPPORT PANEL VERTICAL RH SUPPORT PANEL VERTICAL RH	1	176.25	176.25
SUPPORT PANEL VERTICAL LH SUPPORT PANEL VERTICAL LH	1	176.25	176.25
HOOD LOCK SUPP HOOD LOCK SUPP	1	74.25	74.25
SUPPORT PANEL LOWER SUPPORT PANEL LOWER	1	367.50	367.50
BRACE PANEL LH BRACE PANEL LH	1	209.25	209.25
BRACE PANEL RH BRACE PANEL RH	1	209.25	209.25
FRONT CENTER BRACE PANEL FRONT CENTER BRACE PANEL	1	487.50	487.50

Payment method :
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ACTIVITY	QTY	RATE	AMOUNT
FRONT SIDE GUIDE RH FRONT SIDE GUIDE RH	1	73.50	73.50
FRONT SIDE GUIDE LH FRONT SIDE GUIDE LH	1	73.50	73.50
FR CHASSIS BRACKET RH FR CHASSIS BRACKET RH	1	123.75	123.75
AIR HOSE AIR HOSE	1	135.00	135.00
CONDENSER TOP GUIDE NO.1 CONDENSER TOP GUIDE NO.1	1	75.00	75.00
CONDENSER TOP GUIDE NO. 2 CONDENSER TOP GUIDE NO. 2	1	101.25	101.25
CONDENSER PLATE LH CONDENSER PLATE LH	1	57.00	57.00
CONDENSER PLATE RH CONDENSER PLATE RH	1	57.00	57.00
FRONT CHASSIS SIDE PLATE RH FRONT CHASSIS SIDE PLATE RH	1	75.00	75.00
SPARE TYRE PANEL HOOK SPARE TYRE PANEL HOOK	1	135.00	135.00
TAILLAMP PANEL LH TAILLAMP PANEL LH	1	375.00	375.00
TAILLAMP PANEL RH TAILLAMP PANEL RH	1	375.00	375.00
QTR VENT LH RH QTR VENT LH RH	2	60.00	120.00
Accident Labour Charges STD FRONT DOOR (LH) ***REPAIR	1	0.00	0.00
Accident Labour Charges STD FRONT DOOR (RH) ***REPAIR	1	0.00	0.00
Accident Labour Charges STD REAR EXHAUST ***REPAIR	1	0.00	0.00
Accident Labour Charges STD FRONT CHASSIS BRACKET LH ***REPAIR	1	0.00	0.00
			Subtotal: 22,403.25
OTHER INCOME FRONT TOYOTA LOGO -S/N	1	120.00	120.00
OTHER INCOME FRONT BUMPER CLIPS -S/N	10	3.00	30.00
OTHER INCOME FRONT TOWING COVER -S/N	1	70.00	70.00
COWLING CLIP COWLING CLIP	10	3.00	30.00
OTHER INCOME REAR BUMPER CLIPS -S/N	10	3.00	30.00
OTHER INCOME REAR TOYOTA LOGO -S/N	1	120.00	120.00
OTHER INCOME "RAIZE" EMBLEM -S/N	1	120.00	120.00

Payment method :
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ACTIVITY	QTY	RATE	AMOUNT
OTHER INCOME	1	80.00	80.00
CAR PLATE WITH COVER (FRONT & REAR) -S/N			
OTHER INCOME	1	250.00	250.00
REVERSE CAMERA -S/N			
REVERSE SENSOR 2 WAY	1	250.00	250.00
REVERSE SENSOR 2 WAY			
CLIP (90041-89021)	10	3.00	30.00
CLIP (90041-89021)			
			Subtotal: 1,130.00
Accident Labour Charges STD	1	2,000.00	2,000.00
TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS.			
Accident Labour Charges STD	1	2,000.00	2,000.00
TO PUTTY AND RESPRAY ON AFFECTED PORTIONS			
Accident Labour Charges STD	1	30.00	30.00
TO REMOVE AND REFIT REVERSE SENSOR			
Accident Labour Charges STD	1	30.00	30.00
TO REMOVE AND REFIT REVERSE CAMERA			
Accident Labour Charges STD	1	60.00	60.00
TO CONDUCT WHEEL ALIGNMENT TEST			
Accident Labour Charges STD	1	50.00	50.00
TO TRANSFER TAILGATE'S FITTINGS			
Accident Labour Charges STD	1	40.00	40.00
TO APPLY UNDERSEALING			
Accident Labour Charges STD	1	100.00	100.00
TO REMOVE AIRCON CONDENSER, PIPES AND DRIERS. VACUUM AND RECHARGE GAS.			
Accident Labour Charges STD	1	120.00	120.00
TO REMOVE AND REFIX REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST			
Accident Labour Charges STD	1	30.00	30.00
TO FOCUS TAILLAMPS . TO CHECK WIRING AND LIGHTING OPERATION			
Accident Labour Charges STD	1	30.00	30.00
TO FOCUS HEADLAMP . TO CHECK WIRING AND LIGHTING OPERATION			
Accident Labour Charges STD	1	60.00	60.00
TO TOW ACCIDENT VEHICLE TO WORKSHOP			
			Subtotal: 4,550.00
<hr/>			
Thank you for your business!	SUBTOTAL		28,083.25
We look forward to serving you again.	GST TOTAL		1,965.83
	TOTAL		30,049.08
BW WORKSHOP SERVICES PTE LTD	BALANCE DUE	SGD 30,049.08	

Payment method :
CREDIT CARD / NETS / PAYNOW (UEN: 201504834E)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Nov 2021 / 11:48:18

Receipt Date/Time : 15 Nov 2021 / 11:48:04

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211115-001386

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMX2427J As at 12 Nov 2021/17:45:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMX2427J Enquiry Fee 20211115114703686298	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	421808XXXXXX1532	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

HE XING AUTO PARTS PTE LTD
76 DUNLOP STREET SINGAPORE 209403
TEL : 62912827 A/C : 62911886 FAX : 62964390 A/C : 62917717
GST REG NO. 20-0310923-R

Date : 20/12/2021
BW WORKSHOP SERVICES PTE LIMITED
NO.291 KAKI BUKIT AVE 1
SHUN LI INDUSTRIAL PARK
S(416080)

Dear Sir/Mdm,

Re : For vehicle no. 1 ES82D (RAIZE)
CHASSIS: A200A-0013049
Parts ordered: 1 REAR FENDER SHIELD RH
REAR FLOOR MAT
REAR SEAT COVER LH/RH
A/C SUCTION HOSE
BRAKE SWITCH
FRONT WIPER NOZZLE RH
SUPPORT TOP PANEL
BRACE PANEL LH
FRONT CHASSIS BRACKET RH
COWLING CLIP 10PCS
AIR HOSE
CONDENSER TOP GUIDE NO.1
CONDENSER TOP GUIDE NO.2
CONDENSER PLATE RH
CONDENSER PLATE LH
TAILLAMP PANEL LH
FRONT CHASSIS SIDE PLATE RH
SPARE TYRE HOOK

We received your order on 29/11/2021 and regret to inform you that the overseas supplier is not able to supply the above-mentioned.
This is due to delay caused by the production in Japan and estimated to arrive in Singapore in 5-7 weeks time from the date of order.

Thank you for your understanding.

We apologize for the inconvenience caused.


HE XING AUTO PARTS PTE LTD