

**Indeco Engineers (Pte) Ltd**

38 Tanjong Penjuru  
Level 4  
CWT Logistics Hub 1  
Singapore 609039

Tel : (65) 62626888  
Fax : (65) 62622110  
RCB Reg. No.: 198304130G

Your Reference: **SDZ87R**

Our Reference: **SLV4406D**

Date: 09/12/2021

**AXA INSURANCE PTE LTD**

8 Shenton Way, #24-01 AXA Tower

Singapore 068811

Dear Sir/Madam,

**Accident involving SLV4406D/SDZ87R dated on 11/11/2021**

We are repairer of vehicle **SLV4406D** which was involved in an accident with

Vehicle no. **SDZ87R** which is insured with you.

The accident was clearly caused by your insurer's negligence. We are therefore

Seeking compensation from you for our client's financial losses as itemized below :-

<b>Cost of repairs</b>	<b>\$</b>	<b>3,317.00 (Inclusive GST)</b>
<b>Loss of use \$80x 4 days</b>	<b>\$</b>	<b>320.00</b>
<b>LTA Search Fee</b>	<b>\$</b>	<b>7.45</b>
<b>Grand Total</b>	<b>\$</b>	<b>3,644.45</b>

We enclose copies of the relevant documents to support our claim.

Your prompt settlement of our claim would be much appreciated.

You may contact: OFFICE NO: 63822736 if you should have any queries.

Kindly forward cheque payment to the following address:

INDECO ENGINEERS PTE LTD

39, DEFU LANE 12

SINGAPORE 539139

ATTN: KANAGESHVARAN

Yours Faithfully



**your preferred  
strategic partner**

## AUTHORISATION TO ACT

I, BLUECAR EAST ASIA PTE LTD ("the third party claimant") of 16 Science Park Drive, #04-01, DNV GL Technology Centre, Singapore 118227 (address) owner of SLV4406D (vehicle no.) hereby authorize

INDECO ENGINEERS PTE LTD ("The Workshop") to act for me with respect to my claim for repair costs and / or rental and / or loss of use ("claim") for my Vehicle No.

SLV4406A that was damaged pursuant to the accident which occurred on

11/11/2021 (date) along CTE, SINGAPORE

(location) involving Vehicle No. SDZ87R ("the third party").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicles is concerned.

Note from Insurance Company on the submission of claim to them:

By submitting this claim, you are deemed to have agreed for them to collect, use, disclose and process your personal data for the purpose of assessing your claim, They may need to disclose and share your personal data with their service providers and/or with other insurers in the general insurance industry including the General Insurance Association of Singapore. This is for their proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). They may also need to disclose or share your personal data with service providers who are sited outside Singapore for the purpose.

Dated this 17 day of 11 (month) 20 21 (year)



Signed by "the third party claimant"

Name & Company Stamp



Signed by "the workshop"



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SDZ 87R (Insd veh)	Model: BlueCar (Electric car)
	SLV 4406D (TP veh)	
Date of Accident/ Time:	11/11/2021	

Repair Estimate	: \$	11,899.68	
Final Repair Cost w/GST	: \$	3,317.00	
Loss of Use	: \$	240.00	4 days at \$ 60 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	3,564.45	
Payee Name : INDECO ENGINEERS PTE LTD			
Is Third Party Workshop GIA Registered? [X] YES [ ] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: <u>28</u>
	BOLA Liability: <u>100</u> (%)		Assessed Liability (*): <u>0</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative  
Date: 23/12/2021



Signature of Witness / Workshop stamp (if applicable)  
Name of Witness:  
Date:

Lai Ba yin  
23/12/21

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: 24/12/2021



Indeco Engineers Pte Ltd  
38 Tanjung Penjuru, #04-00  
CWT Logistics Hub 1,  
Singapore 609039

Telephone ..... : +6562626888  
Fax ..... : +6562622110  
RCB No ..... : RCB 198304130G  
GST Reg No ..... : M2-0062477-7  
PROFORMA

## Tax Invoice

Customer Account ...MIS002  
AXA INSURANCE PTE LTD  
8 Shenton Way, #24-01 AXA Tower,  
SINGAPORE 068811

Number ..... : TP2021/0133  
Date ..... : 23/12/2021  
Payment ..... : 30 Days  
Sales currency ..... : SGD  
Page ..... : 1 of 1

Attn: Finance Dept - Accounts Payable

Date	Our Ref	SO No.	Your Ref	Description	Qty	UOM	Unit Price	GST	Amount
23122021		TP2021/0133		SLV4406D -LUMPSUM ACCIDENT REPAIR COST, MATERIAL & LABOUR. TP CLAIM AGAINST SDZ87R	1.00	Fee	3100.00	7%	3100.00

GST amount in SGD	217.00	INVOICE TOTAL	3,100.00
		LESS DISC	0.00
		INVOICE TOTAL AFTER DISCOUNT	3,100.00
		ADD: GST @7%	217.00
		INVOICE TOTAL INCLUDING GST	3,317.00

### Notes:-

1. This is a computer generated invoice. No signature is required.
2. Please examine this invoice immediately. If no discrepancy is reported with 10 working days from the date of the invoice, the amount will be considered as correct.
3. Please make cheque payable to **Indeco Engineers Pte Ltd** within invoice due date.
4. Interest at 1% per month will be charged on amounts outstanding beyond 30 days.





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 13 Nov 2021 / 10:55:40

Receipt Date/Time : 13 Nov 2021 / 10:55:40

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-211113-000602

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD345P As at 11 Nov 2021/19:45:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHD345P Enquiry Fee 20211113105439170728	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SME7530K As at 10 Nov 2021/19:00:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SME7530K Enquiry Fee 20211113105439224303	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SDZ87R As at 11 Nov 2021/19:05:00 Insurance Co: AXA INSURANCE PTE LTD				
3	Insurance Enquiry - SDZ87R Enquiry Fee 20211113105439285739	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
418238XXXXXX5970		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Claim Notification - ACCIDENT INVOLVING SDZ87R (AXA) / SLV4406D/ OTHERS ALONG/AT CTE TOWARDS CITY BEFORE BRADDELL EXIT ON 11/11/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 16/11/2021 1:56 PM

To: adamhkm93@gmail.com <adamhkm93@gmail.com>

16 Nov 2021

**Mr Ho Kah Meng**

*[By Email only]*

Dear Sirs/ Mdm

**OUR REF : CC4/ASM21011646/Ups3 //S1M03M2I**

**YOUR REF : SDZ87R**

**ACCIDENT INVOLVING SDZ87R (AXA) / SLV4406D/ OTHERS ALONG/AT CTE TOWARDS CITY BEFORE BRADDELL EXIT ON 11/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from SLV4406D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.(see attached template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Menu



## Service Request Details

Claim

[S1M03M2I](#)

Reference

CC4/ASM21011646/Ups3

Loss Date

11 November 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

15 Nov 2021 10:05:20 AM

Request Date

15 November 2021

Due Date

15 November 2022

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

[Complete Work](#)



Vehicle Information

Incident Vehicle Registration #  
SLV4406D

Make  
TPVD Bluecar

Model  
BLUECAR (A)

Service Address

, , ,

Primary Contact/Insured

HO KAH MENG  
220B SUMANG LANE, 02-73, 822220, Singapore  
96294080  
ADAMHKM93@GMAIL.COM

Claim Handler

CHAN Kian Chuan  
68805444  
kianchuan.chan@axa.com.sg

Additional Instructions

Messages1

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE	
SENT	17/12/21 2:23 PM



Menu

[SDZ87R\(OI\) & SLV4406D\(TP\) ON 11/11/2021\]](#)

BODY

[PLS PROCEED](#)

TYPE



SENT

17/12/21 2:19 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

[RE: Re:<TP - Mandate IA> - S1M03M2I \[ACCIDENT INVOLVING SDZ87R\(OI\) & SLV4406D\(TP\) ON 11/11/2021\]](#)

BODY

[Hi For COR, third party repairer rejected \\$2,996.0...](#)

TYPE



SENT

8/12/21 1:49 PM

FROM

CHAN Kian Chuan

SUBJECT

[Re:<TP - Mandate IA> - S1M03M2I \[ACCIDENT INVOLVING SDZ87R\(OI\) & SLV4406D\(TP\) ON 11/11/2021\]](#)

BODY

[PLS PROCEED AS FOLLOWS: COR \\$2,996.00 W/GST OTHE...](#)

TYPE



SENT

8/12/21 1:35 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

[<TP - Mandate IA> - S1M03M2I \[ACCIDENT INVOLVING SDZ87R\(OI\) & SLV4406D\(TP\) ON 11/11/2021\]](#)

BODY

[Liability: 100%\(B28\). 5 vehicles chain collision w...](#)

TYPE



SENT

8/12/21 1:29 PM

FROM

CHAN Kian Chuan

SUBJECT

[Re:PD DS](#)



TYPE



SENT

16/11/21 9:35 AM

FROM

CHAN Kian Chuan

SUBJECT

PD DS

BODY

PLS PROCEED DS WITH QUANTUM TO BE AGREED

