Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 23 December 2021 1:15 PM

To: Kanageshvaran Supramaniam

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF :

CC4/ASM21011646/Ups3

Attachments: DS FORM_SLV4406D.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

Workshop Repair Tax Invoice

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Kanageshvaran Supramaniam <kanageshvaran@sg.indeco.cwtlimited.com>

Sent: Thursday, 23 December 2021 12:07 PM **To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

Dear Sir/Madam,

We accepted your offer at \$3,564.45.

Thank You

Warmest Regards

KANA

INDECO ENGINEERS PTE LTD

(A member of the CWT Group)

DID +65 63822736

H/P +65 87928631

www.indeco.cwtlimited.com

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From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, 23 December, 2021 11:29 AM

To: Kanageshvaran Supramaniam < <u>kanageshvaran@sg.indeco.cwtlimited.com</u>>

Cc: 'Lionel Chua Kok Keong' <<u>kokkeong.chua@bluesg.com.sg</u>>; 'Rauf Bin Nordin' <<u>rauf.nordin@bluesg.com.sg</u>>;

'Kumar Nadarajan' < Kumar. Nadarajan@bluesg.com.sg>; 'Winson CHONG Chee Wei'

< winson.chong@bluesg.com.sg>; Lai Bee Yin < bylai@sg.indeco.cwtlimited.com >; Ahmad Rumaizi Bin Mohamed < arumaizi@sg.indeco.cwtlimited.com >; Tan Teck Leong Leon < tltan@sg.indeco.cwtlimited.com >; Wong Sin Kong

<skwong@sg.indeco.cwtlimited.com>

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

[EXTERNAL EMAIL]

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)		\$ 3	3,317.00
2. Loss of Use (4days x \$60.00)		\$	240.00
3. LTA/GIA Search Fee		\$	7.45
	Total	\$ 3	3,564.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Kanageshvaran Supramaniam <kanageshvaran@sg.indeco.cwtlimited.com>

Sent: Friday, 17 December 2021 1:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Lionel Chua Kok Keong' < kokkeong.chua@bluesg.com.sg; 'Rauf Bin Nordin' < rauf.nordin@bluesg.com.sg; 'Rauf Bin Nordin' < rauf.nordin@bluesg.com.sg; 'Rauf Bin Nordin' < rauf.nordin@bluesg.com.sg; 'Rauf Bin Nordin' < rauf.nordin@bluesg.com.sg;

'Kumar Nadarajan' < Kumar. Nadarajan@bluesg.com.sg>; 'Winson CHONG Chee Wei'

<<u>winson.chong@bluesg.com.sg</u>>; Lai Bee Yin <<u>bylai@sg.indeco.cwtlimited.com</u>>; Ahmad Rumaizi Bin Mohamed <<u>arumaizi@sg.indeco.cwtlimited.com</u>>; Tan Teck Leong Leon <<u>tltan@sg.indeco.cwtlimited.com</u>>; Wong Sin Kong

<skwong@sg.indeco.cwtlimited.com>

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

Dear Sir/Madam,

We are unable to accept the offer on Cost of Repair at \$2,996.00 (w/GST).

Agreed finalise COR at \$3,100.00 before GST.

Kindly review and revert.

Thank You

Warmest Regards

KANA

INDECO ENGINEERS PTE LTD

(A member of the CWT Group)

DID +65 63822736

H/P +65 87928631

www.indeco.cwtlimited.com

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From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Friday, 17 December, 2021 10:58 AM

To: Kanageshvaran Supramaniam < kanageshvaran@sg.indeco.cwtlimited.com

Cc: 'Lionel Chua Kok Keong' < kokkeong.chua@bluesg.com.sg>; 'Rauf Bin Nordin' < rauf.nordin@bluesg.com.sg>;

'Kumar Nadarajan' < Kumar. Nadarajan@bluesg.com.sg>; 'Winson CHONG Chee Wei'

<winson.chong@bluesg.com.sg>; Lai Bee Yin <bul>bylai@sg.indeco.cwtlimited.comAhmad Rumaizi Bin Mohamed

<arumaizi@sg.indeco.cwtlimited.com>; Tan Teck Leong Leon <<u>tltan@sg.indeco.cwtlimited.com</u>>; Wong Sin Kong <skwong@sg.indeco.cwtlimited.com>

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

[EXTERNAL EMAIL]

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,996.00
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,243.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Kanageshvaran Supramaniam < kanageshvaran@sg.indeco.cwtlimited.com >

Sent: Thursday, 9 December 2021 5:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 $\textbf{Cc: 'Lionel Chua Kok Keong'} < \underline{kokkeong.chua@bluesg.com.sg} >; 'Rauf Bin Nordin' < \underline{rauf.nordin@bluesg.com.sg} >; '$

'Kumar Nadarajan' < Kumar.Nadarajan@bluesg.com.sg; 'Winson CHONG Chee Wei'

<winson.chong@bluesg.com.sg>; Lai Bee Yin
bylai@sg.indeco.cwtlimited.com; Ahmad Rumaizi Bin Mohamed<arumaizi@sg.indeco.cwtlimited.com</p>; Tan Teck Leong Leon <tltan@sg.indeco.cwtlimited.com; Wong Sin Kong<skwong@sg.indeco.cwtlimited.com</p>

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

Dear Sir/Madam,

Attached SLV4406D LOD and supporting document for your approval and early settlement.

Thank You



KANA

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(A member of the CWT Group)

DID +65 63822736

H/P +65 87928631

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From: Marcus Chua (LKKAuto) < MarcusChua@lkkauto.com>

Sent: Tuesday, 7 December, 2021 9:23 AM

To: Kanageshvaran Supramaniam <kanageshvaran@sg.indeco.cwtlimited.com>

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

[EXTERNAL EMAIL]

Hi Kana,

Please send LOD to Hsiao Tong.

Regards.

From: Kanageshvaran Supramaniam [mailto:kanageshvaran@sq.indeco.cwtlimited.com]

Sent: Monday, 6 December, 2021 2:59 PM

To: Marcus Chua (LKKAuto)

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

Dear Marcus,

We accepted Lumpsum at \$3,100.00 with 4 repair days.

Thank You

Warmest Regards

KANA

INDECO ENGINEERS PTE LTD

(A member of the CWT Group)

DID +65 63822736

H/P +65 87928631

www.indeco.cwtlimited.com

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From: Marcus Chua (LKKAuto) < Marcus Chua@lkkauto.com>

Sent: Friday, 3 December, 2021 9:14 AM

To: Kanageshvaran Supramaniam < kanageshvaran@sg.indeco.cwtlimited.com>

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

[EXTERNAL EMAIL]

Hi Kana,

Lumpsum \$3100.00 and 4 days please check?

Regards.

From: Kanageshvaran Supramaniam [mailto:kanageshvaran@sq.indeco.cwtlimited.com]

Sent: Saturday, 20 November, 2021 2:20 PM

To: Marcus Chua (LKKAuto)

Cc: Lionel Chua Kok Keong; Rauf Bin Nordin; Kumar Nadarajan; Winson CHONG Chee Wei; Lai Bee Yin; Wong Liang

Fu Brandon; Alex Koh Leong Teck; Ahmad Rumaizi Bin Mohamed; Tan Teck Leong Leon; Wong Sin Kong

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

Dear Sir/Madam,

Attached final bill and inventory list for your finalisation.

We finalised L/S cost of repair is \$3,300.00. Please confirm finalised repair costs.

Thank You

Warmest Regards

KANA

INDECO ENGINEERS PTE LTD

(A member of the CWT Group)

DID +65 63822736

Fax +65 63822817

www.indeco.cwtlimited.com

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From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Tuesday, 16 November, 2021 2:00 PM

To: Kanageshvaran@sg.indeco.cwtlimited.com>

Cc: Lionel Chua Kok Keong <<u>kokkeong.chua@bluesg.com.sg</u>>; Rauf Bin Nordin <<u>rauf.nordin@bluesg.com.sg</u>>; Kumar Nadarajan <<u>Kumar.Nadarajan@bluesg.com.sg</u>>; Winson CHONG Chee Wei <<u>winson.chong@bluesg.com.sg</u>>; Lai Bee Yin <<u>bylai@sg.indeco.cwtlimited.com</u>>; Wong Liang Fu Brandon <<u>lfwong@sg.indeco.cwtlimited.com</u>>; Alex Koh Leong Teck <<u>ltkoh@sg.indeco.cwtlimited.com</u>>; Ahmad Rumaizi Bin Mohamed

<arumaizi@sg.indeco.cwtlimited.com>; Tan Teck Leong Leon <<u>tltan@sg.indeco.cwtlimited.com</u>>; Wong Sin Kong <<u>skwong@sg.indeco.cwtlimited.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: Re: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

[EXTERNAL EMAIL]

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) < suli@lkkauto.com Sent: Tuesday, 16 November 2021 10:20 am

To: Kanageshvaran Supramaniam < kanageshvaran@sg.indeco.cwtlimited.com >; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: Lionel Chua Kok Keong <<u>kokkeong.chua@bluesg.com.sg</u>>; Rauf Bin Nordin <<u>rauf.nordin@bluesg.com.sg</u>>; Kumar Nadarajan <<u>Kumar.Nadarajan@bluesg.com.sg</u>>; Winson CHONG Chee Wei <<u>winson.chong@bluesg.com.sg</u>>; Lai Bee Yin <<u>bylai@sg.indeco.cwtlimited.com</u>>; Wong Liang Fu Brandon <<u>lfwong@sg.indeco.cwtlimited.com</u>>; Alex Koh Leong Teck <<u>ltkoh@sg.indeco.cwtlimited.com</u>>; Ahmad Rumaizi Bin Mohamed

"> Tan Teck Leong Leon < "> Wong Sin Kong < "> motor.survey@axa.com.sg < motor.survey@axa.com.sg >"> Admin A < adminimited.com "Admin A < "Mailto:skwong@sg.indeco.cwtlimited.com "Mailto:skwong@sg.indeco.cwtlimited.com "Mailto:skwong@sg.indeco.cwtlimited.com

Subject: Re: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA) LKK REF: CC4/ASM21011646/Ups3

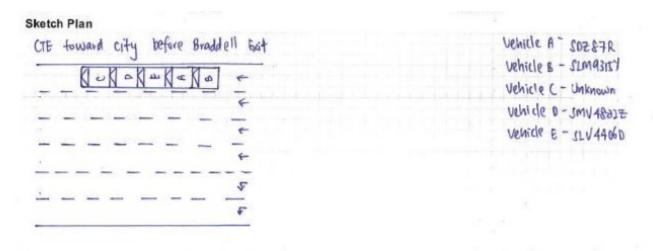
Resend.

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



lent report SC1V21BC0001

Page 5 of 14

LAN #2

```
Describe Circumstances of the Accident
                                                   , vehicle A (SDEETR) was travelling straight
                                   and time
                       location
                                            1. As vehicle in front of me came to a stop , 1
along at
                                                                     rear portion,
followed
          suit. Seconds
                         later.
                                   felt
                                            huge
                                                  impact
                                                          from my
(SLM9315Y) collided onto me
                                                            forwards
                                                                       collided
                                 causing
(SLV 4406D). Ithen
                     alighted and realised
                                             Hat
                                                                              chain
                                                                                    collision
                                                       Was
                                                             involving
 consisting
               five
                     vehicles.
```

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Kanageshvaran Supramaniam < kanageshvaran@sg.indeco.cwtlimited.com>

Sent: Tuesday, November 16, 2021 8:53 AM

To: motor.survey@axa.com.sg <motor.survey@axa.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Lionel Chua Kok Keong <<u>kokkeong.chua@bluesg.com.sg</u>>; Rauf Bin Nordin <<u>rauf.nordin@bluesg.com.sg</u>>; Kumar Nadarajan <<u>Kumar.Nadarajan@bluesg.com.sg</u>>; Winson CHONG Chee Wei <<u>winson.chong@bluesg.com.sg</u>>; Lai Bee Yin <<u>bylai@sg.indeco.cwtlimited.com</u>>; Wong Liang Fu Brandon <<u>lfwong@sg.indeco.cwtlimited.com</u>>; Alex Koh Leong Teck <<u>ltkoh@sg.indeco.cwtlimited.com</u>>; Ahmad Rumaizi Bin Mohamed <<u>arumaizi@sg.indeco.cwtlimited.com</u>>; Tan Teck Leong Leon <<u>tltan@sg.indeco.cwtlimited.com</u>>; Wong Sin Kong <skwong@sg.indeco.cwtlimited.com>

Subject: RE: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA)

Dear Sir/Madam,

Please let us know the liability for this case so that we can advise our client's accordingly and proceed with the repair.

Thank You

Warmest Regards

KANA

INDECO ENGINEERS PTE LTD

(A member of the CWT Group)

DID +65 63822736

Fax +65 63822817

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From: Kanageshvaran Supramaniam

Sent: Saturday, 13 November, 2021 11:51 AM

To: 'motor.survey@axa.com.sg' < motor.survey@axa.com.sg >

Cc: Lionel Chua Kok Keong <<u>kokkeong.chua@bluesg.com.sg</u>>; Rauf Bin Nordin <<u>rauf.nordin@bluesg.com.sg</u>>; Kumar Nadarajan <<u>Kumar.Nadarajan@bluesg.com.sg</u>>; Winson CHONG Chee Wei <<u>winson.chong@bluesg.com.sg</u>>; Lai Bee Yin <<u>bylai@sg.indeco.cwtlimited.com</u>>; Wong Liang Fu Brandon <<u>lfwong@sg.indeco.cwtlimited.com</u>>; Alex Koh Leong Teck (<u>ltkoh@sg.indeco.cwtlimited.com</u>) <<u>ltkoh@sg.indeco.cwtlimited.com</u>>; Ahmad Rumaizi Bin Mohamed <<u>arumaizi@sg.indeco.cwtlimited.com</u>>; Tan Teck Leong Leon <<u>tltan@sg.indeco.cwtlimited.com</u>>; Wong Sin Kong <skwong@sg.indeco.cwtlimited.com>

Subject: SLV4406D DOA 11/11/2021 - TP CLAIM AGAINTS SDZ87R (AXA)

Hi Officer-In-Charge,

We are submitting the repair quotation for the repair of accident damages for vehicle No SLV4406D on behalf of our client/policy holder, BLUECAR EAST ASIA PTE LTD.

Appreciate your arrangement for survey as soon as possible.

Abovementioned vehicle is currently parked at our workshop at the following address:

Indeco Engineers Pte Ltd

No. 39, Defu Lane 12,

Singapore 539139

NOTE: Only personnel who have done Antigen Rapid **Test** (**ART**) are allowed to enter our premises. Kindly do inform your surveyor's to show us the results at security guard to enter our premises for survey.

Thank You

Warmest Regards

KANA

INDECO ENGINEERS PTE LTD

(A member of the CWT Group)

DID +65 63822736

Fax +65 63822817

www.indeco.cwtlimited.com

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