

# SM AUTOMOTIVE

Our Ref : SMP2857T  
Your Ref : SMV5665D  
Date : 07<sup>th</sup> Jan 2022

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

### RE: ACCIDENT INVOLVING SMP2857T & SMV5665D AT CTE TOWARDS CITY B4 BRADDELL FLYOVER ON 11.11.2021 @ 10:20HRS

We are instructed by **LIM FUI CHI** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SMP2857T** was damaged by vehicle **SMV5665D** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$	4,600.00
2) Loss of Rental for 05 days	\$	900.00
3) LTA Search Fees	\$	2.00
	\$	<u>5,502.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement & Invoice

Please let us have your cheque for the sum **\$ 5,502.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6  
Blk 1 #01-43  
Singapore 417883

Dear Sir,

Accident on

11.11.2021 @ 1020hp

Involving Vehicles

SMP28577 & SMV5665D

Along

CTE towards city by braddell flyover

I/We, the registered owner/driver of vehicle registration no: SMP28577  
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature  
(Company's stamp if applicable)

Name:

Lim Fui Chi

NRIC No.:

S7179846A

Date:

11.11.2021

**WITHOUT PREJUDICE to:**  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00165882101 Claim No : SNM21D206497/C02/SMV5665D/TANCHC

Claimant : LIM FUI CHI

Amount : **S\$5,250.00**  
Singapore Dollars Five Thousand Two Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMP2857T  
Insured Vehicle No. : SMV5665D

Date of Loss : 11/11/2021  
Place of Accident : CTE TOWARDS CITY BEFORE BRADDELL FLYOVER

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PEH HOCK SENG  
Driver Name : PEH HOCK SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 5,250.00
	=====
TOTAL . . . . .	<b>S\$ 5,250.00</b>
	=====

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Claimant Name: Lim Fui chi NRIC No : S7179846A

Signature :  Date : 30.04.2022

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

## INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: LIM FUI CHI

Invoice No : SMP2201-0002

Date : 7-Jan-22

Date of Accident : 11-Nov-21

Vehicle No. : SMP2857T

Model Type : TOYOTA CAMRY

Descriptions	Amount
Lump Sum Repair Cost	4,600.00
Total	4,600.00

(SGD) Dollars: FOUR THOUSAND AND SIX HUNDRED ONLY





## Invoice

SMP2857T  
TAN THIAM HWA

Invoice No : GPLIN0002530  
Invoice Date : 17/11/2021  
Due Date : 17/11/2021  
VHA No : 2858  
Referral ID : S019

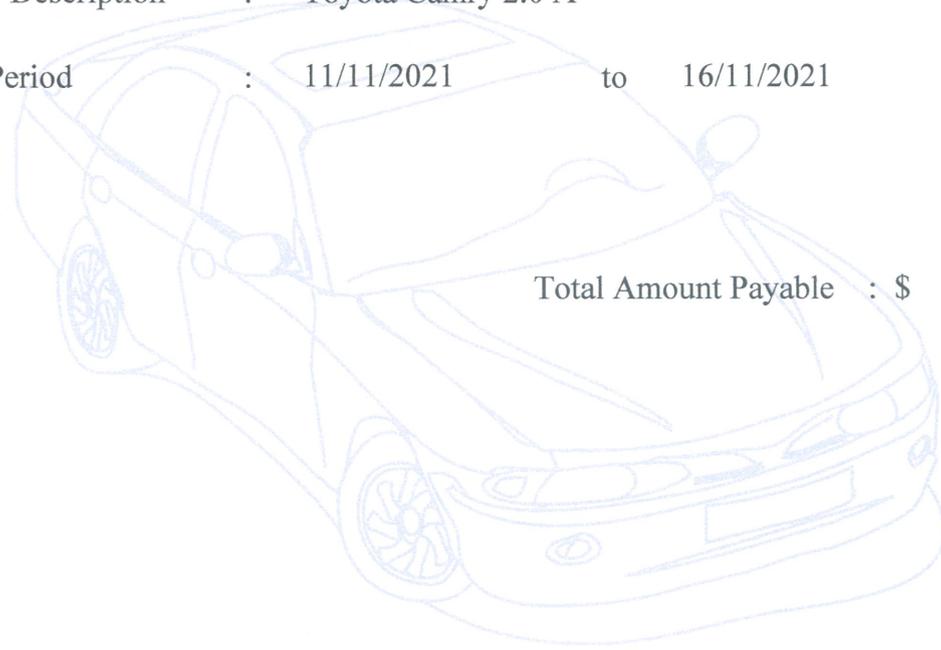
Description :	Amount
Rental for 5 Day/s @ \$180 per Day \$	900.00

Vehicle No : SMF8754U

Vehicle Description : Toyota Camry 2.0 A

Rental Period : 11/11/2021 to 16/11/2021

Total Amount Payable : \$ 900.00



# GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

GPLIN2530

VHA No: **2858**

Invoice No :

Hirer's Vehicle No :

SM  
SMP 28517

UEN: 201505120D

## VEHICLE RENTAL AGREEMENT

**HIRER'S PARTICULARS**

Name: (as in I/C) TAN THIAM HWA

NRIC / FIN No: S1589722H

Address (Res): Blk 256 Serangoon Central Drive  
#106-40 S(550256)

Name & Address of Employer: \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

Singapore Driving Licence No: \_\_\_\_\_

Issue Date: \_\_\_\_\_ Date of Birth: 01.10.1963

Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ HP: 9176 9111

**ADDITIONAL DRIVER'S PARTICULARS**

Name: (as in I/C) \_\_\_\_\_

NRIC / FIN No: \_\_\_\_\_

Address (Res): \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

Singapore Driving Licence No: \_\_\_\_\_

Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ (R): \_\_\_\_\_ H/P: \_\_\_\_\_

**VEHICLE CHECK LIST**

INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS

	REAR		
RIGHT	FRONT	TOP	LEFT

**MISSING / FAULTY ACCESSORIES / PARTS**

REMARKS : \_\_\_\_\_

Vehicle No: SME 8754U Replace Veh No: \_\_\_\_\_

Mileage Out: 43296 Mileage Out: \_\_\_\_\_

Make & Model: TOYOTA CAMRY 2.0A Auto / Manual

Out : Date 11/11/21 Time: 1800 hrs

HIRE / PERIOD EXPIRY \_\_\_\_\_ Time: \_\_\_\_\_

NON-WAIVER EXCESS=\$ 3000/-

CHARGES			
Daily	<u>5</u>	@ \$ <u>180</u> per day	<u>\$900</u>
Weekly	@ \$	per week	
Monthly	@ \$	per month	
Hours	@ \$	per hour	
Extension	@ \$		
Delivery/Collection Service			
<b>SUB-TOTAL \$</b>			

PETROL LEVEL									
Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
Fuel									
Traffic / Parking Fines									
<b>TOTAL CHARGES \$</b>									

Hirer's Signature \_\_\_\_\_

Additional Driver's Signature \_\_\_\_\_

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

**\*IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. **VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY.** AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SIGNATURE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>16/11/21</u>	<u>1655</u>	<u>4046</u>			_____

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMV5665D

Date of Accident

11/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **26/08/2021 - 25/08/2022**

Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**

Requested Date ..... **12/11/2021 09:27**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING SMV 5665D/ SMP 2857T / OTHERS ALONG/AT CTE ON 11/11/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 12/3/2021 6:35 PM

To: hocksengpeh@yahoo.com.sg <hocksengpeh@yahoo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21011643/Ars3

**PEH HOCK SENG – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMV 5665D/ SMP 2857T / OTHERS ALONG/AT CTE ON 11/11/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMP 2857T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 4 May 2022 8:20 AM  
**To:** 'Tan Chew Chik Jacqueline'  
**Cc:** Admin A  
**Subject:** RE: [Seek Mandate]- SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$5,250.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 6 April 2022 6:16 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [Seek Mandate]- SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

Hi Hsiao Tong,

Please proceed as proposed

For LOR offer start from \$120 onward.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All

correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
狮城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 25 March 2022 4:59 PM  
**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [Seek Mandate]- SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

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Your ref: **SNM21D206497/C02/SMV5665D/TANCHC**  
LKK ref : CC6/CTI21011643/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMV5665D(CHINA TAIPING) / SMP2857T(TP) / OTHERS ON 11/11/2021**

We refer to the above matter.

GBC2897B ->SJD1727R -> SMV5665D(OI) -> SMP2857T(TP)

This is a 4 vehicles chain collision whereby our insured was the 2<sup>nd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "SM AUTOMOTIVE" at **\$5,402.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,940.12	\$ 4,600.00
2. Loss of Rental (5days x \$180.00)	\$ 900.00	\$ 800.00 (5days x \$160.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 16,842.12</b>	<b>\$ 5,402.00</b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/03/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Wednesday, 17 November 2021 4:07 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

Hi Su Li,

Enclosed Ins SAS report for your necessary action.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 16 November 2021 4:10 PM  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D206497/C02/SMV5665D/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, 16 November 2021 1:55 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

Subject: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMP 2857T at M/s SM AUTOMOTIVE on 12/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**