

**Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF :
CC6/CTI21011643/Apa3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 30/4/2022 11:03 AM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 28 April 2022 1:47 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi Tong Tong

Thanks for your email.

We accepted your offer at a global sum of \$5,250, kindly send us the discharge voucher for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, April 28, 2022 11:25 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement at a global sum of **\$5,250.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 28 April 2022 9:42 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, April 21, 2022 2:38 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi Hsiao Tong

Enclosed after paint photo for your reference.

We look forward to hearing from you soon of the revised offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, April 7, 2022 1:03 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi Tong Tong

I will email you the after paint photo after I back to work.

Cor & Lta ok.

We would like to appeal loss of rental as \$150/day.

Our counter proposal as following:-

Cost of repair : \$ 4,600.00

Loss of Rental : \$ 750.00 (\$150 x 5 days)

LTA Search : \$ 2.00

Total : \$ 5,352.00

Kindly consider our counter proposal and revert.

We look forward to hearing from you soon of the revised offer, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: [6741 7276](tel:67417276)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, April 7, 2022 8:29 AM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Dear Sirs/Mdm,

We propose settlement at a global sum of **\$5,200.00(all-in)**.

Please confirm acceptance.

Kindly provide after repair photos for SMP2857T.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 25 March 2022 4:53 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi,

Kindly provide after repair photos for SMP2857T.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 24 March 2022 9:48 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi Hsiao Tong

Thanks for your reply and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, March 24, 2022 9:43 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi,

We are seeking mandate from our principal.

We will get back to you once it is ready.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 24 March 2022 9:37 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi Hsiao Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, March 16, 2022 12:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi Hsiao Tong

Thanks for your reply and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, March 16, 2022 11:59 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Dear Sirs/Mdm,

We are preparing report to seek mandate.

We will expedite the matter.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 10 March 2022 1:52 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Hi Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, March 10, 2022 12:37 PM

To: sm automotive <sm_automotive@hotmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Apa3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC6/CTI21011643/Apa3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, March 10, 2022 10:57 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice - **gentle reminder**

Hi Jaslin

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, March 3, 2022 10:54 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Hi Jaslin

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, February 24, 2022 10:18 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Hi Jaslin

Kindly update us on the status and revert as we need to do the month end report.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, February 10, 2022 10:13 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Hi Jaslin

Thanks for your email with an update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, February 10, 2022 10:07 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

WITHOUT PREJUDICE

Dear Sir / Madam,

We are currently preparing our report to seek mandate from insurer, shall revert to you once approved.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 10 February 2022 10:05 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice - **gentle reminder**

Hi Jaslin

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, February 4, 2022 11:53 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Hi Jaslin

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, January 27, 2022 11:23 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Hi Jaslin

Thanks for your email with an update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, January 27, 2022 11:11 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

WITHOUT PREJUDICE

Dear Sir / Madam,

We are currently preparing our report to seek mandate from insurer, shall revert to you once approved.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 27 January 2022 11:05 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Hi Jaslin

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Monday, January 17, 2022 2:50 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Hi Jaslin

Thanks for your email with an update.

We will gently remind your good surveyor Adrian, kindly follow up at your end as well, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, January 17, 2022 2:01 PM
To: sm automotive <sm_automotive@hotmail.com>
Subject: RE: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

WITHOUT PREJUDICE

Dear Sukyi

Adrian yet to pass us the finalized.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 13 January 2022 11:09 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice - **gentle reminder**

Hi Jaslin

Kindly advise if your good surveyor Adrian already passed you the marked estimate for type the surveyor report?

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, January 7, 2022 1:15 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: Re: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Hi Jaslin

Kindly advise if your good surveyor Adrian already passed you the marked estimate for type the surveyor report?

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, January 7, 2022 12:06 PM
To: sm automotive <sm_automotive@hotmail.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Fw: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021 LKK REF : CC6/CTI21011643/Ars3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC6/CTI21011643/Ars3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, January 7, 2022 11:51 AM
To: Admin A <admin-a@lkkauto.com>
Subject: SMP2857T CLAIMING AGAINST SMV5665D DOA 11.11.2021

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon of the offer to close the case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276