

## Hsiao Tong (LKKAuto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 6 April 2022 6:16 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [Seek Mandate]- SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

Hi Hsiao Tong,

Please proceed as proposed

For LOR offer start from \$120 onward.

Thank you.

**NOTICE :**

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Friday, 25 March 2022 4:59 PM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [Seek Mandate]- SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

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Your ref: **SNM21D206497/C02/SMV5665D/TANCHC**  
LKK ref : CC6/CTI21011643/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMV5665D(CHINA TAIPING) / SMP2857T(TP) / OTHERS ON 11/11/2021**

We refer to the above matter.

GBC2897B ->SJD1727R -> SMV5665D(OI) -> SMP2857T(TP)

This is a 4 vehicles chain collision whereby our insured was the 2<sup>nd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"SM AUTOMOTIVE"** at **\$5,402.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,940.12	\$ 4,600.00
2. Loss of Rental (5days x \$180.00)	\$ 900.00	\$ 800.00 (5days x \$160.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 16,842.12</b>	<b><u>\$ 5,402.00</u></b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/03/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Wednesday, 17 November 2021 4:07 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

Hi Su Li,

Enclosed Ins SAS report for your necessary action.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 16 November 2021 4:10 PM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206497/C02/SMV5665D/TANCHC /FW: Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D206497/C02/SMV5665D/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 16 November 2021 1:55 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMV 5665D (OI : CTI - TBA) and SMP 2857T (TP : LKK REF - CC6/CTI21011643/Ars3) on 11/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMP 2857T at M/s SM AUTOMOTIVE on 12/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**