

Our Ref: CC1121/SHC7453U/JW(st)
Date: 03.12.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 15.11.2021 INVOLVING SHC7453U & SLW6230A ALONG GAMBAS AVENUE

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC7453U, which was involved in the captioned accident with your insured vehicle No SLW6230A.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,201.10
2. Loss of Rental	3 days x S\$ 126.47	S\$	379.41
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,822.51
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHC7453U , SLW6230A , ... ON 15-Nov-21 08:30
ALONG GAMBAS AVENUE**I / We **CHAN TIAN JIAN TONY** (Hirer) NRIC No.: **SXXXX480F**and/or (Relief) NRIC No.: **SXXXX480F**Taxi Number **SHC7453U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **15-Nov-2021**Name of Hirer **CHAN TIAN JIAN TONY**Hirer NRIC **SXXXX480F**

Signature :

Address **335 WOODLANDS STREET 32 #03-51
730335**Contact No. **81289700**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,201.10 (Repair Cost), S\$352.94 (Loss of Income/Rental), S\$2.00 (Disbursement) for vehicle no. SHC 7453U that was damaged pursuant to the accident which occurred on 15/11/2021 (date) along Gambas Ave (location) involving vehicle no/s SLW 6230A. This is pursuant to the inspection conducted on 15/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 7453U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 7453U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of August (month) 2021 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document."

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 15.11.2021

VEHICLE NO
SHC7453U

INV. NO/DATE
91619697 29.11.2021

MAKE
TOYOTA

JOB NO.
305494565

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
09.01.2019

DATE/TIME IN
15.11.2021 12:00

CHASSIS CODE
JTDKB3FU603078246

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	COVER REAR BUMPER%	1	458.60	25.00	343.95
0002	04-01-0302-2287	GUARD-REAR BUMPER CENTER	1	552.60	25.00	414.45
0003	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0004	04-01-0302-2286	COVER REAR BUMPER-TOW HOOK COVER	1	82.70	25.00	62.02
0005	09-01-0302-2005	REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0006	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0007	04-01-0302-2347	COVER REAR FLOOR	1	220.50	25.00	165.37
0008	04-01-0302-2288	REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.80	25.00	239.11
SUB-TOTAL						1,427.10

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOWED BY OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR A PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91619697	2,201.10	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7453U

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
09.01.2019

CHASSIS CODE
JTDKB3FU603078246

INV. NO/DATE
91619697 29.11.2021

JOB NO.
305494565

ODOMETER READING

DATE/TIME IN
15.11.2021 12:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
JOB NATURE					
0001	PB	PANEL BEATING-SHC7453U	350.00		350.00
0002	SP	SPRAYPAINT CHARGE	250.00		250.00
0003	L	R/I REVERSE SENSORS	30.00		30.00
SUB-TOTAL			:		630.00

Items total	2,057.10
Add GST @ 7.000 %	144.00
Invoice amount	2,201.10

Issued by : KATHERINETAN 29.11.2021 12:41:00
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91619697	2,201.10	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC21110208



Date: 01 December 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 15/11/2021 @ 08:30 hrs
ALONG GAMBAS AVENUE
INVOLVING SLW6230A, GBE739C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7453U** (the "Taxi"). The Taxi was hired to **CHAN TIAN JIAN TONY IC NO SXXXX480F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLW6230A

Date of Accident

15/11/2021 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**
Period of Insurance **26/02/2021 - 25/02/2022**
Requested By **Huang Xiao Yan (COMFORTDEL...**
Requested Date **15/11/2021 14:46**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 10 June 2022 2:33 pm
To: yk.yongkiat@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SLW 6230A / SHC 7453U / OTHERS ON 15/11/2021

Importance: High

Our Ref: CC4/AIG21011641/Tgs3

10 JUNE 2022

GOH YONG KIAT

Dear Sir/Madam,

ACCIDENT INVOLVING SLW 6230A / SHC 7453U / OTHERS ON 15/11/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 7453U.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHC7453U (4450152524SG)**
[SLW6230A]

TP

COMFORT TRANSPORTATION PTE LTD

Nov 15 2021 8:00AM

[GOH YONG KIAT]

ComfortDelGro Engineering Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 21/07/2022 23:25 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$2556.04) - SHC7453U - Claim Handler: Tan, Bennie-WZ

Approved:2556.04:SUBJ TO ALL DOCS/BILLINGS VERIFIED IN ORDER & LOI NOT CLAIMED IN ANY INJURY CLAIM,
SAB. PLS AMEND THE CORRECT MAKES & MODEL OF TP VEHICLE: TOYOTA PRIUS. LOR/LOI DAYS: 2DAYS