

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 February 2022 4:09 PM
To: Irene Tay
Cc: Admin A
Subject: RE: [Seek Mandate]- SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

Hi Irene,

We have spoken to Mr Ho(PIC), advised him that third party submitted video to show his van reversed and hit onto third party stationary car. Liability is not in his driver's favour. He noted.

We will proceed to negotiate and settle the matter with third party repairer.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 18 February 2022 11:32 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate]- SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

Dear Sir/Mdm,

Once you spoken /or inform insured, you may proceed to offer repairer **"YSK AUTO WORKSHOP"** at **\$3,900.00(all-in).**

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 28 January 2022 4:19 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate]- SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

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Your ref: **SNM21D206535/C02/PC4056H/TAYHP**

LKK ref : CC6/CTI21011635/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PC4056H(CHINA TAIPING) AND SLR8795A(TP) ON 12/11/2021

We refer to the above matter.

We are of the view that liability is not in our insured favour as our driver reversed and hit onto third party car.

We seek your approval to offer repairer **"YSK AUTO WORKSHOP"** at **\$3,900.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,640.20	\$ 3,600.00
2. Loss of Rental (3days x \$110.00)	\$ 330.00	\$ 300.00(3days x \$100.00)
3. Loss of Use (2days x \$110)(PRI)	\$ 220.00	-
4. LTA/GIA Search Fee	\$ 7.45	-
Total	\$ 7,197.65	<u>\$ 3,900.00</u>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 10 January 2022 10:19 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 17 November 2021 5:27 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

Hi Irene,

Resend with attachment.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 17 November 2021 5:26 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

Hi Irene,

Attached is a copy of third party video for your reference.

Liability is not in our driver favour as our driver reversed and hit onto third party car.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 16 November 2021 5:36 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

Dear Sir/Mdm,

Enclosed herewith our insured as requested by you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, November 15, 2021 5:07 PM

To: Meikwan@lkkauto.com; chewht@lkkauto.com; admin-a@lkkauto.com; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D206535/C02/PC4056H/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 15 November 2021 4:36 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 8795A at M/s YSK Auto Workshop - Kaki Bukit on 12/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.