

## Mei Kwan (LKKAuto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 16 November, 2021 5:36 AM  
**To:** Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto); Admin A  
**Subject:** FW: SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021  
**Attachments:** TP GIA REPORT.PDF; INSURED SAS REPORT PC4056H.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** HMK

Dear Sir/Mdm,

Enclosed herewith our insured as requested by you.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, November 15, 2021 5:07 PM  
**To:** Meikwan@lkkauto.com; chewht@lkkauto.com; admin-a@lkkauto.com; Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM21D206535/C02/PC4056H/TAYHP / FW: Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D206535/C02/PC4056H/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 15 November 2021 4:36 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PC4056H (OI : CTI - TBA) AND SLR8795A (TP : LKK REF - CC6/CTI21011635/Apa3) on 12/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 8795A at M/s YSK Auto Workshop - Kaki Bukit on 12/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***