

RE: aigencrypt RE: PRE-REPAIR INSPECTION REQUEST – GBK2316U vs SLH1473C (OI) on D.O.A.: 23/10/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 11/15/2021 10:52 AM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Friday, 12 November, 2021 5:46 PM

To: admin-a@lkkauto.com; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: aigencrypt RE: PRE-REPAIR INSPECTION REQUEST – GBK2316U vs SLH1473C (OI) on D.O.A.: 23/10/2021

Hi,

Please refer to the enclosed request from **Westpoint Group**.

Claim no : 2349009917SG003

Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: samuel@westpointgroup.com.sg <samuel@westpointgroup.com.sg>
Sent: Friday, November 12, 2021 5:41 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBK2316U vs SLH1473C (OI) on D.O.A.: 23/10/2021

Dear Subramaniam, Divyashni,

Thank you for following up on this. Yes could we request for the following mentioned,

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Thank you very much for your kind thoughts.

Regards

From: Subramaniam, Divyashni
Sent: Fri, 12 Nov 2021 05:51:25 +0000
To: samuel@westpointgroup.com.sg
Cc: Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul
Subject: RE: PRE-REPAIR INSPECTION REQUEST – GBK2316U vs SLH1473C (OI) on D.O.A.: 23/10/2021

Dear Sir/Madam,

We refer to the email below.

We were informed by FTA that your goodself wish to appoint different surveyor to conduct the survey.

Kindly let us know who is the newly appointed surveyor for our record.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: samuel@westpointgroup.com.sg <samuel@westpointgroup.com.sg>
Sent: Thursday, November 11, 2021 5:49 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLH1473C AND GBK2316U ON 23/10/2021

Dear Yinrul,

Thank you for the speedy reply, sorry for taking up some time.

I would like to acknowledge and choose the mentioned from the list.

Li Lewei

Formteam Adjusters Pte Ltd

Thank you

From: Hor, Yinrul
Sent: Thu, 11 Nov 2021 08:29:08 +0000
To: samuel@westpointgroup.com.sg
Cc: Lim, Kok-Chong, Subramaniam, Divyashni, Teo, Ericweihong, Low, Xianyu
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLH1473C AND GBK2316U ON 23/10/2021

Without Prejudice

-

Your Reference : GBK2316U

Our Reference : 2349009917SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: samuel@westpointgroup.com.sg <samuel@westpointgroup.com.sg>

Sent: Thursday, November 11, 2021 3:54 PM

To: Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: RE: Advise Vehicle Number - Request For Survey for vehicle GBK2316U DOA: 23/10/2021

Dear Yinrul,

Thank you for your replying, appreciated.

The vehicle my client wish to claim against are as followed SLH1473C.

Thanks once again

Regards

From: Hor, Yinrul
Sent: Thu, 11 Nov 2021 03:18:09 +0000
To: samuel@westpointgroup.com.sg
Cc: Subramaniam, Divyashni, Teo, Ericweihong, Low, Xianyu
Subject: RE: Advise Vehicle Number - Request For Survey for vehicle GBK2316U DOA: 23/10/2021

Hi Samuel,

Kindly advise the vehicle number that your client wish to claim against to for our further checking.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul
Sent: Wednesday, November 10, 2021 10:44 AM
To: samuel@westpointgroup.com.sg
Cc: Subramaniam, Divyashni (Divyashni.Subramaniam@aig.com) <Divyashni.Subramaniam@aig.com>;
Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>
Subject: aigencrypt RE: Request For Survey for vehicle GBK2316U DOA: 23/10/2021
Importance: High

Hi Samuel,

We received and acknowledged the notice of PRI below.

Kindly advise the vehicle number that your client wish to claim against to for our further checking.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Samuel Kang <samuel@westpointgroup.com.sg>

Sent: Tuesday, November 9, 2021 6:11 PM

To: Claims Admin Support <ClaimsAdminSupport@aig.com>

Subject: [EXTERNAL] Request For Survey for vehicle GBK2316U DOA: 23/10/2021

This message is from an external sender; be cautious with links and attachments.

Dear Officer In Charge,

Please kindly send me the list of SJE to choose from for the PRI survey for the above mentioned.

Location : 19 Jurong Port Rd Singapore 619093

Contact Person : Jaylen Chong

Contact number : 9066 8534

Samuel Kang

M - 9722 2822

T - 6259 9433

A - 19 Jurong Port Road, S 619093

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