

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 15 November, 2021 3:23 PM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments; SUR  
**Cc:** 'Lim, Kok-Chong'; 'Low, Xianyu'; 'Teo, Ericweihong'; 'Hor, Yinrul'  
**Subject:** RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC3457A AND SJM865J ON 11/11/2021

**Categories:** SUR

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Monday, 15 November, 2021 2:51 PM  
**To:** admin-a@lkkauto.com; assignments <assignments@lkkauto.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>  
**Subject:** RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC3457A AND SJM865J ON 11/11/2021

Hi LKK,

Kindly assist on attached PRI.

***(Please be informed that OI GIA Report is not available as insured has yet to report the accident)***

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni  
**Sent:** Monday, November 15, 2021 2:47 PM  
**To:** [mail@loonchong.com](mailto:mail@loonchong.com)  
**Cc:** [lonch@singnet.com.sg](mailto:lonch@singnet.com.sg); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC3457A AND SJM865J ON 11/11/2021

Without Prejudice

Your Reference: SJM865J  
Our Reference : SKC3457A

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.  
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [mail@loonchong.com](mailto:mail@loonchong.com) <[mail@loonchong.com](mailto:mail@loonchong.com)>  
**Sent:** Monday, November 15, 2021 2:32 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** [lonch@singnet.com.sg](mailto:lonch@singnet.com.sg); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC3457A AND SJM865J ON 11/11/2021

Dear Sirs,

We refer to your email below.

Pursuant to the NIMA protocol of the Practice Directions Amendment No.1 of 2016, we have our client's instructions to reject your list of appointed surveyors as stated in your said email.

We are further instructed to append to append below our client's 10 proposed surveyors as follows:

1. Fong Kok Heng
2. Danny Yap
3. Willy Goh
4. Francis Ng
5. Dennis Yap
6. Louis Ng
7. Michael Yap

8. Lim Yong Tian
9. Patrick Ng
10. Philip Foo

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre-repair survey of our client's vehicle SJM 865 J will be at our client's repairer workshop as follows:

Contact Person : Mr Aloysius Tan

H/P No. : 8183 1183

Kindly do the needful

Coco for Loo & Chong Law Corporation

Blk 52 Chin Swee Road #03-67 Singapore 160052

Tel: 6438 2883 / Fax: 6438 2889

Email: [mail@loonchong.com](mailto:mail@loonchong.com)

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**From:** Subramaniam, Divyashni  
**Sent:** Mon, 15 Nov 2021 06:17:55 +0000

**To:** Loo & Chong Law Corporation

**Cc:** Loo & Chong Law Corporation, [lonch@singnet.com.sg](mailto:lonch@singnet.com.sg), Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC3457A AND SJM865J ON 11/11/2021

*(Moving forward, kindly reach out to [ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com) and [AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com) to forward PRI requests)*

Without Prejudice

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Your Reference: C.X.220.HLH/L (SJM 865 J)

Our Reference : SKC3457A

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Divyashni Subramaniam**

**From:** Loo & Chong Law Corporation <[mail@loonchong.com](mailto:mail@loonchong.com)>

**Sent:** Monday, November 15, 2021 1:05 PM

**To:** Claims Admin Support <[ClaimsAdminSupport@aig.com](mailto:ClaimsAdminSupport@aig.com)>

**Cc:** [mail@loonchong.com](mailto:mail@loonchong.com)

**Subject:** [EXTERNAL] Re: PRS for SJM 865 J accident involving vehicle SKC 3457 A on 11 November 2021 along Baghdad Street (LC ref: C.X.220.HLH/L (SJM 865 J)

**This message is from an external sender; be cautious with links and attachments.**

Dear Sirs,

We enclose herewith our Letter of PRS and await your urgent reply.

In view of the latest advisory from government on Covid – 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.

Coco for Loo & Chong Law Corporation

Blk 52 Chin Swee Road #03-67 Singapore 160052

Tel: 6438 2883 / Fax: 6438 2889

[Email: mail@loonchong.com](mailto:mail@loonchong.com)

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