

**RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SNB1343C vs SLP5367H (OI) on D.O.A.: 14/10/2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 11/15/2021 1:56 PM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Sent:** Monday, 15 November, 2021 11:51 AM

**To:** admin-a@lkkauto.com; assignments <assignments@lkkauto.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SNB1343C vs SLP5367H (OI) on D.O.A.: 14/10/2021

Hi,

Please refer to the enclosed request from **Focus Auto Pte Ltd**.

Claim no : 3257232420SG003

Case Owner : Chee Heng Loh

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Monday, November 15, 2021 11:09 AM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLP5367H AND SNB1343C ON 14/10/2021

Dear Sir / Madam

We would like to have your assistance in arranging LKK Auto Consultants Pte Ltd - Marcus Chua for the single joint inspection.

Thank you

Best Regards

Jenny Koh

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**From:** Subramaniam, Divyashni

**Sent:** Fri, 12 Nov 2021 09:23:49 +0000

**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg), Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLP5367H AND SNB1343C ON 14/10/2021

Without Prejudice

-

Your Reference: SNB1343C

Our Reference : SLP5367H

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Focus Auto Pte Ltd <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Friday, November 12, 2021 3:30 PM

**To:** ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

**Subject:** [EXTERNAL] PRE REPAIR SURVEY – SNB 1343 C & SLP 5367 H // ACCIDENT ON 14 OCTOBER 2021

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam

We refer to the above mentioned.

Kindly assist to send the surveyor list for selection to our workshop for surveying the vehicle.

We are instructed by our client to notify you of a road traffic accident which happened on 14 October 2021 along Bufflo Road.

Drivers involving our client SNB 1343 C & SLP 5367 H driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, or client's vehicle has been damaged. Hence, before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days upon receiving

this notice whether you or your insured would like to conduct a pre-repair survey of the said vehicle without any further reference to you.

Information on the vehicle can be inspected at : -

Name of Workshop : 1 Kaki Bukit Avenue 6  
#02-50  
Autobay @ Kaki Bukit  
Singapore 417883

Telephone no. : 6886 9097

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

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