



**PRO
PLUS
AUTOMOBILE
ENGINEERS**

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*Consultants to Motor Industry, Automobile
Engineers, Claims Investigators, Accident
Reconstruction Specialists, Insurance Loss
Assessors / Adjusters, Valuers And
Licensed Appraisers.*

Our Ref : PP/ET/ST.7054.TP.10-21

25 October 2021

M/s Thiam Heng Auto (S) Pte Ltd
c/o 1 Bukit Batok Crescent WCEGA PLACE
#03-17/18
Singapore 658064

WITHOUT PREJUDICE

Dear Sir,

**Re: Third Party Claim
Vehicle Registration No. GBH7054H**

We refer to your instruction to appraise the above-mentioned vehicle on 12 November 2018.

A static inspection was carried out and our report is enclosed for your perusal. The estimated repair costs submitted by **Thiam Heng Motor** for S\$5,031.36 as per our attached schedule has been rechecked thoroughly by us against the actual damages sustained on the vehicle, and we recommend the replacements and rectifications accordingly.

Our revised quotation for the repair is S\$1,707.28. In our opinion, we consider it to be excessive. We, therefore, recommend a contract lump sum repair cost. This is more economical than to have the vehicle repaired on a parts by/for parts basis. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

We have negotiated with the repairer and they have agreed to repair this vehicle for S\$1,400.00 NETT, which, in our opinion is fair and reasonable.

The repairer has agreed to undertake the repairs to your requirements at the recommended contract lump sum. However, we have not given authorisation and instruction to the repairer to proceed with the repairs.

The entire repair of the damaged vehicle should be completed within a reasonable period of 3 (three) days, excluding weekends and public holidays.

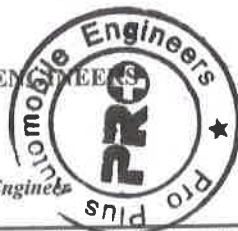
We are reverting the matter to you for a decision, and enclosed is our invoice for services rendered.

Please do not hesitate to contact us if you have any queries on this matter.

Very truly yours,

PRO PLUS AUTOMOBILE ENGINEERS

Errol Tan
Errol Tan
Licensed Appraiser & Automobile Engineer
Encls:



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VEHICLE INSPECTION REPORT

To: M/s Thiam Heng Auto (S) Pte Ltd
c/o 1 Bukit Batok Crescent WCEGA PLACE
#03-17/18
Singapore 658064

Insured :
Policy Number :
Claim Number :
Our Reference : PP/ET/ST.7054.TP.10-21
Own Damage/Sum Insured :
Excess :
Third Party/Insce Company :
Date : 25 October 2021

Instructed By : Mr Johnny Yeo
Date of Assignment : 12 November 2018
Date of Accident : 30 October 2018
Date of Inspection : 14 November 2018
Name of Workshop : Thiam Heng Motor
Place of Inspection : 1 Bukit Batok Crescent WCEGA PLACE
#03-17/18
Singapore 658064

PARTICULARS OF DAMAGED VEHICLE

Registration Number	: GBH7054H	Odometer Reading	: - Km
Make/Model	: Citroen Berlingo 1.6	Radio/Cassette/CD	: Fitted
Year of Manuf/Reg	: 2018	Air Conditioner	: Fitted
Engine Number	: 10JBHW3019328	View Mirrors	: Fitted-o/s & n/s
Chassis Frame Number	: VF77FBHYMHJ766221	Seat Belts	: Fitted-front only
Class/Type	: Panel Van [goods]	Other Assessories	
Colour	: Metallic Silver	(Specify)	: Fitted

PRE-ACCIDENT CONDITION OF VEHICLE

General Condition	: Good	Any Apparent Engine	
Paintwork	: Good	Modification/s	
Footbrakes	: Serviceable	Market Value	
Steering	: Serviceable	Scrap Value (PARF/OMV)	
Undercarriage(Front)	: Serviceable		
Undercarriage(Rear)	: Serviceable		

TYRE CONDITION ON VEHICLE

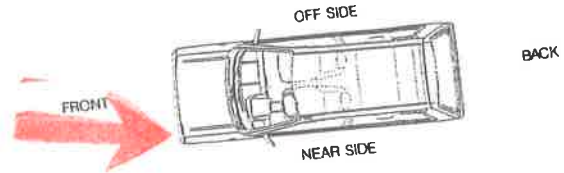
		NEAR SIDE	OFF SIDE
Front (Size)	: 175/70R14	70%	70%
MAKE	: Continental		
Rear(Size)	: 175/70R14	70%	70%
MAKE	: Continental		
SPARE (Size)			
MAKE			
Type of Road Wheels	: Alloy		

NOTE: The above percentages represent the estimated remaining life of the tyre threads
*Denotes damaged component/s

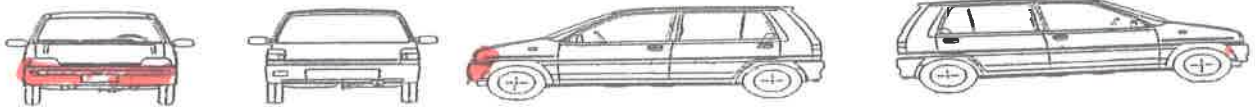
IMPACT OF VEHICLE

Direction of Impact [→]

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle, sustaining damages to the o/s front of the vehicle.



SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT



Damage Area/s

Damaged sustained were the bonnet & its inner reinforcement - bent, bonnet inner lock/catch - bent/shifted, front bumper assembly, front fender n/s - buckled, front support panel - thrusts inwards/buckled etc.

Note : Photos taken at the scene of the accident.

ESTIMATE

The estimate submitted by Thiam Heng Motor as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairer have agreed to undertake the repairs to the owner's satisfaction of our revision. As instructed, we have not authorised the repairs.

	Repairer's Estimate	Our Recommendation	
Spare Parts	3,101.36	877.28	Estimated number of days for repairs: 3
Labour Charges	1,080.00	430.00	
Paint Work	850.00	400.00	Number of photographs taken at time of static inspection: 11
Towing Charges			
Others			
TOTAL	5,031.36	1,707.28	

Remarks: The repairer has agreed to undertake the repairs on a contract lump sum of S\$1,400.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

NOTE: The revised estimate was made from a visual inspection. Any discrepancies or unseen damage/s should be notified with the company within 7 (seven) days from the date thereof. Otherwise, revised amount should be deemed to be valid.

APPRAISEMENT SCHEDULE

Registration No: GBH7054H

Your Reference: PP/ET/ST.7054.TP.10-21

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate	Revised Amount
		<u>PARTS REPLACEMENT - LIST ITEMS</u>			
1	1pc	Bonnet inner lock	Bent/shifted	81.00	Repaired
2	1pc	Front grille	Serviceable	218.63	Rejected
3	1pc	Headlamp assembly n/s	Displaced/serviceable	643.38	Rejected
4	1pc	Front bumper	Dented/distorted	681.13	681.13
5	1pc	Front bumper centre vent	Cracked	201.42	201.42
6	1pc	Front bumper fog lamp garnish n/s	Serviceable	172.36	Rejected
7	1pc	Front bumper fog lamp assembly n/s	Serviceable	201.44	Rejected
8	1pc	Front bumper reinforcement	-	225.68	To check
9	1pc	Front bumper side retainer n/s	Cracked	58.87	58.87
10	1pc	Front fender n/s	Buckled	434.44	Repaired
11	1pc	Front fender inner shield n/s	Serviceable	58.01	Rejected
		Less: 10% by PRO+			94.14
		<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>			
1	1set	Front bumper clip/fastener	Essential	50.00	30.00
2	1pc	Front fender inner shielf clip/fastener n/s	Unnecessary	30.00	Rejected
3	1pc	Front bumper licence plate c/w holder	Intact	45.00	Rejected
		Sub - Total		3,101.36	877.28

APPRAISEMENT SCHEDULE

Registration No: GBH7054H

Your Reference: PP/ET/ST.7054.TP.10-21

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate	Revised Amount
			B/F	3,101.36	877.28
1		<u>LABOUR & MISC. CHARGES</u> To disconnect front wire harness of electrical components to facilitate repairs, reconnect & check functions including to focus headlamps		50.00	30.00
2		To dismantle/install airconditioner condenser & radiator assembly, pipes & hoses etc to facilitate repairs & refill with refrigerant [climatiser R134a specification] & coolant respectively		180.00	Rejected
3		To dismantle/renew the front accident damaged portions. To heat, knock-out, reshape, straighten, orientate & align bonnet & its inner reinforcement, bonnet hinge o/s & n/s, bonnet inner lock/bridge panel, front bumper reinforcement, front fender n/s, front support panel etc. to symmetrical dimensions		850.00	400.00
4		To putty/primer application and spray painting including touch-up affected areas with polyurethane paint		850.00	400.00
5		To do rustproofing and cavities preservation to the replaced and repaired panels			
Grand - Total				5,031.36	1,707.28

Note: The repairer has agreed to undertake the repairs on a contract lump sum of S\$1,400.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

Pro Plus Automobile Engineers


ERROL TAN

B.A Econ (Hons), UK

Dip. Auto Engr. & Motor Trade Management. UK
Automobile Engineer & Licensed Appraiser

PRO PLUS AUTOMOBILE ENGINEERS (Inspection photographs)

