

Our Ref: CT1121/SH 7982C/JW(st)
Date: 03.12.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 12.11.2021 INVOLVING SH 7982C & SJB8298B ALONG CHIN SWEE RD BEFORE CTE TUNNEL

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 7982C, which was involved in the captioned accident with your insured vehicle No SJB8298B.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,177.00
2. Loss of Rental	5 days x S\$ 110.67	S\$	553.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,132.35
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH7982C , SJB8298B
ALONG CHIN SWEE RD BEFORE CTE TUNNEL****ON 12-Nov-21 22:50**I / We **LIM SAY SUN** (Hirer) NRIC No.: **SXXXX291D**and/or **LIM SAY ENG** (Relief) NRIC No.: **SXXXX495D**Taxi Number **SH7982C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **13-Nov-2021**Name of Hirer **LIM SAY SUN**Hirer NRIC **SXXXX291D**

Signature :

Address **274B PUNGGOL PLACE #05-824
822274**Contact No. **96932929**Name of Relief **LIM SAY ENG**Relief NRIC **SXXXX495D**

Signature :

Address **54 CHAI CHEE STREET 09-863
460054**Contact No. **98275512**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,800.00** (Global Sum) for vehicle no. **SH 7982C** that was damaged pursuant to the accident which occurred on **12/11/2021** (date) along **CHIN SWEE RD** (location) involving vehicle no/s **SJB 8298B**.

This is pursuant to the inspection conducted on **15/11/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 7982C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 7982C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14th (day) of Feb (month) 20 22 (year)



Mth

Signed by appointed surveyor

f-jin

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
59 LOYANG DRIVE
SINGAPORE 508989

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 7982C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
29.12.2016

CHASSIS CODE
KMHLB41UMHU097349

NO/DATE
91619685 29.11.2021

JOB NO.
305494243

ODOMETER READING

JOB TYPE

Description : 3P.12.11.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,100.00
Add GST @ 7.000 %	77.00
Total Invoice amount	1,177.00

Issued by : KATHERINETAN 29.11.2021 12:32:43
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE BUSINESS FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21110175

Date: 01 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/11/2021 @ 22:50 hrs
ALONG CHIN SWEE RD BEFORE CTE TUNNEL
INVOLVING SJB8298B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7982C** (the "Taxi"). The Taxi was hired to **LIM SAY SUN IC NO SXXXX291D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HOURS OPERATED (TIME)

FROM	TO
1145	1740
1040	1830
1050	1625
16-00	0240
1200	1600
16-00	0130
1115	1830
1830	2145
1815	1930
1230	1700
1130	1605

SH 7682E

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
05-11-21	Lim Say Eng	588034	225	1600	0115
06-11-21	Lim Say Sun	588327	67	1245	1830
06-11-21	Lim Say Eng	588570	243	1600	0100
08-11-21	Lim Say Sun	588815	245	1200	1950
09-11-21	Lim Say Sun	588947	132	1230	1900
10-11-21	Lim Say Sun	589135	188	1130	2000
11-11-21	Lim Say Sun	589260	125	1245	1915
12-11-21	Lim Say Sun	589358	98	1115	1615
13-11-21	Lim Say Eng	589602	243	1615	0100
17-11-21	Lim Say Sun	7	for	1130	-
	Accident Repair @ Uy	Y.		-	1050

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJB8298B

Date of Accident

12/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **16/03/2021 - 15/03/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **15/11/2021 08:07****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 14 December 2021 4:11 PM
To: hoyw@ntuc.org.sg
Subject: ACCIDENT INVOLVING SJB 8298B AND SH 7982C ON 12/11/2021
Attachments: TP VIDEO.mp4; ADDENDUM FORM.pdf

Our Ref: CC4/AIG21011620/T1ea3

13 NOV 2021

LENA SIM MUI LING / HO YEW WAH

Dear Sir/Madam,

ACCIDENT INVOLVING SJB 8298B AND SH 7982C ON 12/11/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SH7982C (8726362661SG)**
[SJB8298B]

TP

COMFORT TRANSPORTATION PTE LTD

Nov 12 2021 10:00PM

[SIM MUI LING LENA]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **03/02/2022 15:58 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$\$1821.68) - SH7982C - Claim Handler: Goh, Jeremy-CX**

Approved:1821.68:mandate approved. subject to documents in order. settle at best from 2 days LOR and LOI