

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

14/12/2021

Attn: ASHER SNG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : YN1212D (1021) Your Ref : -

Dear Sir,

VEHICLE # : YN1212D
ACCIDENT INVOLVING : YN1212D & YM2939P ALONG FRESH DUSTRIBUTION CENTRE NO.1
BUROH LANE ON 13/11/21

COST OF REPAIR	\$6,600.00	(As agreed)
LOSS OF USE	\$1,400.00	{7 work days + 2 weekends + 1 day prs} x \$140
LTA & GIA SEARCH	\$7.45	

COST OF REPAIR ADD GST 7% \$462.00

TOTAL \$8,469.45

Eight Thousand Four Hundred Sixty-Nine Singapore Dollars and
Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 13/11/2021 INVOLVING YN1212D YM2939P

ALONG / AT

FRESH DISTRIBUTION CENTRE NO. 1 BUROH LANE #01-01 S(618292)

I/We FRESH N NATURAL FOODS PTE LTD (NRIC No. 199906620G)

of 14 CHIN BEE ROAD #01-02 S(619824)

1. The owner of motor vehicle no. YN1212D hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 13/11/2021 20____



Signature of owner

(Company's stamp – if any)





Signature of Witness

Name of Witness



Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00028952100 Claim No : SNM21D206614/C02/YM2939P/LEWLC

Claimant : FRESH N NATURAL FOODS PTE LTD

Amount : S\$8,260.00
SINGAPORE DOLLARS EIGHT THOUSAND TWO HUNDRED AND SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : YN 1212D

Insured Vehicle No. : YM 2939P

Date of Loss : 13/11/2021

Place of Accident : FRESH DISTRIBUTION CENTRE NO 1 BUROH LANE #01-01

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CENTURY GLOBAL PTE LTD

Driver Name : CHEN GENGZHONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 8,260.00
	=====
TOTAL	S\$ 8,260.00
	=====

Claimant Name : FRESH N NATURAL FOODS PTE LTD

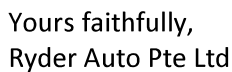
NRIC No : 1XXXXX620G

Signature : 

Date : 14/3/22



my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.





Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Nov 2021 / 19:43:46

Receipt Date/Time : 14 Nov 2021 / 19:43:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211114-000993

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - FBK6891Z As at 12 Nov 2021/18:00:00 Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - FBK6891Z Enquiry Fee 20211114194323768931	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - YM2939P As at 13 Nov 2021/10:50:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
2	Insurance Enquiry - YM2939P Enquiry Fee 20211114194323825078	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
2n925qq3			Credit Card	14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 15 December 2021 9:05 PM
To: YVONNETAN@CENTURYGLOBAL.COM.SG
Subject: ACCIDENT INVOLVING YM 2939P AND YN 1212D ON 13/11/2021

Our Ref: CC6/CTI21011612/Aea3

15 DEC 2021

CENTURY GLOBAL PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YM 2939P AND YN 1212D ON 13/11/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 2 March 2022 14:56
To: Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Yvonne Tan
Subject: RE: [MANDATE REQUEST] RE: SNM21D206614/C02/YM2939P/LEWLC / Direct Settlement - Accident Involving YM2939P and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Strictly Confidential]

Dear Asher,

Please proceed up to S\$8,269.45.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 25 February 2022 4:59 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Yvonne Tan <yvonnetan@centuryglobal.com.sg>
Subject: [MANDATE REQUEST] RE: SNM21D206614/C02/YM2939P/LEWLC / Direct Settlement - Accident Involving YM2939P and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

[Strictly Confidential]

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Your ref : SNM21D206614/C02/YM2939P/LEWLC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO PTE LTD**" at **\$8,269.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,618.99	\$ 7,062.00
2. Loss of Use (10days x \$140)	\$ 1,400.00	\$ 1,200.00 (10days x \$120)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,026.44	\$ 8,269.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 25 February 2022 3:55 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Yvonne Tan <yvonnetan@centuryglobal.com.sg>

Subject: RE: SNM21D206614/C02/YM2939P/LEWLC / Direct Settlement - Accident Involving YM2939P and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

[Strictly Confidential]

LKK REF: CC6/CTI21011612/ea3

CTI REF: **SNM21D206614/C02/YM2939P/LEWLC**

Dear Mei Kwan/Asher

We refer to our email of 19 November 2021.

Please let us have an update of the third party property damage claim against YM2939P urgently.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Jenny Lew

Sent: Friday, 19 November 2021 10:05 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
AsherSng@lkkauto.com

Subject: RE: SNM21D206614/C02/YM2939P/LEWLC / FW: Direct Settlement - Accident Involving YM2939P (OI : CTI - TBA) and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

Hi Mei Kwan

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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