

Mei Kwan (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, November 19, 2021 10:05 AM
To: Mei Kwan (LKKAUTO); Admin A; Asher Sng (LKKAUTO)
Subject: RE: SNM21D206614/C02/YM2939P/LEWLC / FW: Direct Settlement - Accident Involving YM2939P (OI : CTI - TBA) and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021
Attachments: YM2939P.pdf
Categories: HMK

[Strictly Confidential]

Hi Mei Kwan

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew
Sent: Wednesday, 17 November 2021 3:44 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; AsherSng@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206614/C02/YM2939P/LEWLC / FW: Direct Settlement - Accident Involving YM2939P (OI : CTI - TBA) and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

Hi Mei Kwan

Insured yet to lodge report.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 17 November 2021 2:42 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
AsherSng@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206614/C02/YM2939P/LEWLC / FW: Direct Settlement - Accident Involving YM2939P (OI : CTI - TBA) and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D206614/C02/YM2939P/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 17 November 2021 12:07 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM2939P (OI : CTI - TBA) and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Please see enclosed GIA report and video footage.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, November 15, 2021 1:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving YM2939P (OI : CTI - TBA) and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

Without Prejudice

Dear Sir,

Pls advise on accident timing for us to process matter.

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Thank you

Chong Boon Sen
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 15 November 2021 1:20 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YM2939P (OI : CTI - TBA) and YN1212D (TP : LKK REF - CC6/CTI21011612/ea3) on 13/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto P/L and TP repairer proposed for a direct settlement.

Note : no survey done yet and we will follow up with TP supporting documents.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is [Asher](#).

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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