# Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

**Sent:** Monday, 15 November, 2021 11:30 AM **To:** assignments@lkkauto.com; sur@lkkauto.com

**Subject:** FW: SNM21D206509/C02/SLW2499T/LEEPG / FW: ACCIDENT INVOLVING

SMR8489Y AND SLW2499T ALONG 83 PUNGGOL CENTRAL ON 11.11.2021

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Thank you.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sq.cntaiping.com">claimsdept@sq.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Cecilia Lee Peng Geok

**Sent:** Friday, 12 November 2021 12:39 pm **To:** Ms Goh <msgoh@iaconsultingsg.com>

Cc: motor@iaconsultingsg.com; candy@iaconsultingsg.com; sile@iaconsultingsg.com; Yeh Kai

<seth@iaconsultingsg.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206509/C02/SLW2499T/LEEPG / FW: ACCIDENT INVOLVING SMR8489Y AND SLW2499T ALONG

83 PUNGGOL CENTRAL ON 11.11.2021

### Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Note: Our insured had not reported the accident. Please forwards us your client's GIA report for our follow up action.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

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Best Regards,
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From: Ms Goh <<u>msgoh@iaconsultingsg.com</u>>
Sent: Friday, 12 November 2021 12:19 pm

To: Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com >

Cc: motor@iaconsultingsg.com; candy@iaconsultingsg.com; sile@iaconsultingsg.com; Yeh Kai

<seth@iaconsultingsg.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206509/C02/SLW2499T/LEEPG / FW: ACCIDENT INVOLVING SMR8489Y AND SLW2499T ALONG

83 PUNGGOL CENTRAL ON 11.11.2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 12 Nov 2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow Impact Analysis Consultant Andy Ho Impact Analysis Consultant Shandy Loh Impact Analysis Consultant

Michael Yap
Seth Yeh
Delta-V Consultant
Dames Ong
Delta-V Consultant
Delta-V Consultant
Delta-V Consultant
Cozon Engineers
Denise Yap
Mccoy Pte Ltd
Delta-V Consultant
Cozon Engineers
Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Best regards, Ms Goh For and On behalf of Triple-T Automobile +65 6385 1171

---- On Fri, 12 Nov 2021 11:03:42 +0800 Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com > wrote ----

Without Prejudice

Our reference: SNM21D206509/C02/SLW2499T/LEEPG

Your reference: SMR8489Y

Dear Sirs.

#### ACCIDENT INVOLVING SLW2499T & SMR8489Y ON 11/11/2021

We refer to your email of 12/11/2021. Our insured has not reported the accident. Please forwards us your client's GIA report for our follow up action.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,

Cecilia Lee

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, 12 November 2021 10:58 am

**To:** <a href="msgoh@iaconsultingsg.com">msgoh@iaconsultingsg.com</a>; <a href="msgoh@iaconsultingsg.com">msgoh@iaconsultingsg.com</a>; <a href="msgoh@iaconsultingsg.com">candy@iaconsultingsg.com</a>; <a href="msgoh@iaconsultingsg.com">candy@iaconsultingsg.com</a>; <a href="msgoh@iaconsultingsg.com">candy@iaconsultingsg.com</a>; <a href="msgoh@iaconsultingsg.com">cecilia Lee Peng Geok</a> <a href="msgoh@iaconsultingsg.com">msgoh@iaconsultingsg.com</a>; <a href="msgoh@iaconsultingsg.com">cecilia Lee Peng Geok</a> <a href="msgoh@iaconsultingsg.com">msgoh@iaconsultingsg.com</a> <a href="msgoh@iaconsultingsg.com">msgoh@ia

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206509/C02/SLW2499T/LEEPG / FW: ACCIDENT INVOLVING SMR8489Y AND

SLW2499T ALONG 83 PUNGGOL CENTRAL ON 11.11.2021

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMR8489Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

# **Chong Boon Sen**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Friday, 12 November 2021 10:50 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Loo Sile

<sile@iaconsultingsg.com>; Yeh Kai <seth@iaconsultingsg.com>

Subject: ACCIDENT INVOLVING SMR8489Y AND SLW2499T ALONG 83 PUNGGOL CENTRAL ON 11.11.2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards, Ms Goh For and On behalf of Triple-T Automobile +65 6385 1171