

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Sunday, 14 November, 2021 3:10 PM
To: Claims; assignments
Cc: Claims Dept of CTI; Tan Kian Wei Billy
Subject: RE: SNM21D206360/C02/SJD1451K/TANKW / RE: PRI Arrangement for SLB 1149 X

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims <claims@rico60.com>
Sent: Thursday, November 11, 2021 7:10 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: Re: SNM21D206360/C02/SJD1451K/TANKW / RE: PRI Arrangement for SLB 1149 X

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

hi ,
kindly arrange Mohd Taufikh (LKK)

On Nov 10, 2021 at 3:35 PM, <[Adeline Chng](#)> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM21D206360C02/SJD1451K/tankw**

Your reference: **SLB1149X**

Dear Sirs

ACCIDENT INVOLVING SJD1451K & SLB1149X ON 05/11/2021

We refer to your email of 10/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at [63896175](tel:63896175) and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, November 10, 2021 3:10 PM
To: Rico 60 Claims <claims@rico60.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206360/C02/SJD1451K/TANKW / RE: PRI Arrangement for SLB 1149 X

Without Prejudice

Dear Adeline,

Please conduct PRS for SLB1149X.

Note: officer in charge Billy Tan [63896175](tel:63896175).

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15-00 Springleaf Tower Singapore 079909](#)

DID: [\(65\) 63896116](#) | F: [\(65\) 62247175](#)

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Rico 60 Claims <claims@rico60.com>
Sent: Wednesday, 10 November 2021 9:59 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for SLB 1149 X

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Dear All ,

Our Client – **SLB 1149 X**
Your Insured – **SJD 1451 K**
DOA – 05/11/2021 @ 19:00HRS

We refer to the above mentioned case.

Please **provide a list of surveyor** for further inspection.

If you have any queries thereof, please contact Xiong at [8121 0478](tel:81210478)

Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
[8 Kaki Bukit Avenue 4](#), Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)

Email: claims@rico60.com