

Celine Fong (LKKAUTO)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Friday, 8 July 2022 2:27 PM
To: Celine Fong (LKKAUTO); Admin-D (LKKAUTO); Chew, Elizabeth; SUR; assignments
Subject: RE: [External] RE: GAIC Ref:CLMOMVC000004073, GBJ 6754 S (Own Damage Claim)
Attachments: Preliminary Advice.pdf

Dear Celine,

Please proceed to authorise OD repair.

OD excess \$700.00.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: 08 July 2022 12:00 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Motor Claims <motorclaims@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: [External] RE: GAIC Ref:CLMOMVC000004073, GBJ 6754 S (Own Damage Claim)

Dear Elizabeth,

Enclosed preliminary advice of vehicle GBJ 6754S

Date of survey: 07/07/2022

Number of days (estimated) : 5 days

We have not authorise repair.

Kindly let us have your approval.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 11 April 2022 11:21 AM

To: 'Chew, Elizabeth' <Elizabeth.Chew@sg.gaig.com>; 'Motor Claims' <motorclaims@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: [External] RE: GAIC Ref:CLMOMVC000004073, GBJ 6754 S (Own Damage Claim)

Dear Elizabeth,

According to the repairer, they still arranging with the owner.

Thank you.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Sent: Sunday, 10 April, 2022 3:41 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: [External] RE: GAIC Ref:CLMOMVC000004073, GBJ 6754 S (Own Damage Claim)

Dear Yan,

May we have an update on this matter, thank you.

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For motor claims enquiries, please email to motorclaims@sg.gaiq.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaiq.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sg.gaiq.com



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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: 15 November 2021 10:29 AM

To: Motor Claims <motorclaims@sg.gaiq.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaiq.com>

Subject: [External] RE: GAIC Ref:CLMOMVC000004073, GBJ 6754 S (Own Damage Claim)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claims <motorclaims@sg.gaiq.com>

Sent: Monday, 15 November, 2021 9:04 AM

To: service@kkimhin.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: GAIC Ref:CLMOMVC000004073, GBJ 6754 S (Own Damage Claim)

Dear LKK,

Please accept assignment for OD survey. Excess:\$700

Thank you.

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For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



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From: service@kkinhinh.com.sg <service@kkinhinh.com.sg>
Sent: 14 November 2021 5:16 PM
To: Motor Claims <motorclaims@sg.gaig.com>
Cc: service@kkinhinh.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>
Subject: [External] GBJ 6754 S (Own Damage Claim)

Dear Officer

Good day to you.

Sorry for our delayed submission, after discussion with client, he would like for surveyor to survey and adjust the costing before he confirm to claim Own Damage Claim as he need to weigh the effect on his premium and also his excess.

Vehicle is still with client.

Please appoint surveyor. Also advise excess. Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

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