

NEW HOCK TECK MOTOR WORKSHOP

Our Ref : SKV3380L
Your Ref : SDA7954Z
Date : 17th January 2016

Block 1 Kaki Bukit Avenue 6
#01-43
Singapore 417883
Tel: (65) 6747 9241
Fax: (65) 67417276

Axa Insurance Singapore Pte Ltd
8 Shenton Way
#27-02 AXA Tower
Singapore 068811

Dear Sirs,

RE : Accident Involving SKV3380L & SDA7954Z ON 05.09.2016 Along Carpark of Blk 158 Tampines ST 12 At 18:04 HRS

We are instructed by **TAN ENG TECK** of 359 Tampines ST 34 #04-437 Singapore 520359 to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SKV3380L** was damaged by vehicle **SDA7954Z** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-

1) Repair Costs	\$ 3,424.00
2) Loss of Rental for 3 days	\$ 540.00
3) LTA Fee	\$ 5.35
	<u>\$ 3,969.35</u>

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Final repair bill
- 3) LTA Receipt **SDA7954Z**
- 4) Letter of Authorisation
- 5) Vehicle Rental Agreement

Please let us have your cheque for the sum of **\$ 3,969.35** made payable to us, **NEW HOCK TECK MOTOR WORKSHOP** in the next 14 days

Yours faithfully,



NEW HOCK TECK MOTOR WORKSHOP

Attn: Motor Claim Department

Dear Sir,

CLAIMANT: Tan Eng Teck
ACCIDENT INVOLVING SKV 3380L & SDA J954Z ON 5-9-16
ALONG Carpark of BIK 158 Tampines St 12 AT 1804hrs.

I/We Tan Eng Teck am/are the registered owner of
motor no. SKV 3380L which was involved in the above accident with motor vehicle
registered no. SDA J954Z insured by you.


Please take note that I have assigned all compensation monies due to me / us in the above
accident to **M/S NEW HOCK TECK MOTOR WORKSHOP**

I/We, hereby authorize you to release all compensation monies pertaining to the above-
mentioned accident to **M/S NEW HOCK TECK MOTOR WORKSHOP** and forward your settlement
cheque to my solicitors, M/S _____ whom I had authorized to
collect the said compensation monies.

Thank you.



Claimant :
Authorised Signatory



Witness :
Date : 7/1/17

**WITHOUT PREJUDICE to:**

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SDA 7954Z	(Insd veh)	Model: TOYOTA CAMRY
	SKV 3380L	(TP veh)	
Date of Accident/ Time:	05/09/2016		

Repair Estimate	: \$	10,944.82	
Final Repair Cost	: \$	1,712.00	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	270.00	3 days at \$ 180 per day
LTA / GIA Search Fee	: \$	5.35	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	1,987.35	
Payee Name : New Hock Teck Motor Workshop			
Is Third Party Workshop GIA Registered? [] YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability 50 (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: .
	BOLA Liability: (%)		Assessed Liability (*): (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp

Name of Representative: Sukyi chong
Date: 15.11.21



Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Yuntli Khoo
Date: 15.11.21



Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative: ADRIAN LING WAI PING
Date: 15.11.2021



新 福 德 車 廠

NEW HOCK TECK MOTOR WORKSHOP

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com

Website: www.nhtmotor.com

Tel: 6747 9241

Fax: 6741 7276

RCB No.: 52989088K

GST Reg No.: M90368118A

TAX INVOICE

AXA Insurance Singapore Pte Ltd

8 Shenton Way,

#B1-01,

Singapore 068811

Client: TAN ENG TECK

Invoice No : NPI701-0027

Date : 17-Jan-17

Date of Accident : 5-Sep-16

Vehicle No. : SKV3380L

Model Type : TOYOTA CAMRY

Descriptions		Amount
Lump Sum Repair Cost		3,200.00
Sub Total		: 3,200.00
GST 7%		: 224.00
Total		: 3,424.00

SIN DOLLARS: THREE THOUSAND FOUR HUNDRED AND TWENTY FOUR ONLY



GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

MHT-SKV3380L

VHA No: 0414

GPLIN 231

UEN: 201505120D

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) Tan Eng Teck

NRIC/PASSPORT No: S27023549

Address (Res) Blk 359 Tampines St. 34
#04-437 (S) 520359

Name & Address of Employer

Occupation: Driving Exp:

Driving Licence No: D/L Type: Local / International

Issue Date: Date of Birth: 18/1/1962

Tel: (O) (R) HP / PG 90069246

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC/PASSPORT No:

Address (Res):

Driving License No: D/L Type: Local / International

Issue Date: Date of Birth:

Occupation: Driving Exp:

VEHICLE CHECK LIST

INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS

RIGHT FRONT TOP LEFT

REAR

ACCESSORIES CHECK

- | | | |
|-------------------------------------|--------------------------------------|-------------------------------------|
| <input type="checkbox"/> Ashtray | <input type="checkbox"/> Cig Lighter | <input type="checkbox"/> S/Tyre |
| <input type="checkbox"/> STD Tools | <input type="checkbox"/> Jack | <input type="checkbox"/> Hub Caps |
| <input type="checkbox"/> Radio/Cass | <input type="checkbox"/> CD | <input type="checkbox"/> Cartridges |

Vehicle No: SKT 62515 Replace Veh No:

Mileage Out: 120929 Mileage Out:

Make & Model: HONDA STREAM Auto / Manual Group:

Out : Date 06/9/16 Time: 14.30PM

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$ 3000/-

CHARGES

Daily 3 @ \$ 180 per day \$ 540 -

Weekly @ \$ per week

Monthly @ \$ per month

Hours @ \$ per hour

Others @ \$

CDW @ \$ per day/month

PAI @ \$ per day/month

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/4 1/2 3/4 F

In E 1/4 1/2 3/4 F

EXTENSION

Misc.

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT. THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SINGAPORE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
9/9	1145				

Text size + -



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Sep 2016 / 14:10:41

Receipt Date/Time : 06 Sep 2016 / 14:10:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-160906-000935

Previous Receipt No. :

**S/N Item Description/
Business Transaction
Reference No.**

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SDA7954Z

As at 06 Sep 2016/12:17:00

Insurance Co: AXA INSURANCE SINGAPORE PTE LTD

1 Insurance Enquiry - SDA7954Z
Enquiry Fee
20160906140916004201

5.00	0.35	5.35
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Sub-Total	5.00	0.35	5.35
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Total Before Rounding	5.00	0.35	5.35
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Rounding Difference			0.00
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Total Amount Payable			5.35
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Paid By

20160906140918803	Direct Debit: eNETS Debit (Internet Banking)	5.35
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Total		5.35
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Cash Change		0.00
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Tendered Amount		5.35
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt OK Save as PDF

Jas Khine (LKKAuto)

From: Jas Khine (LKKAuto)
Sent: Tuesday, 8 November, 2016 8:29 PM
To: 'JENNY@BCGLOBE.COM.SG'
Subject: ACCIDENT INVOLVING SDA 7954Z & SKV 3380L ALONG/AT TAMPINES ST 12 OPEN SPACE CAR PARK ON 05/09/2016

DATE: 08 NOVEMBER 2016

HUNG CHING MAN

YOUR REF: SDA 7954Z
OUR REF : CC4/AXA16016868/Aya3

Dear Sir/Madam,

ACCIDENT INVOLVING SDA 7954Z & SKV 3380L ALONG/AT TAMPINES ST 12 OPEN SPACE CAR PARK ON 05/09/2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s New Hock Teck Motor Workshop acting on behalf of the owner of SKV 3380L against your motor insurance policy.

Basing on the circumstances of the accident and available information in hand, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to jaskhine@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at jaskhine@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Sep 2016 15:47	Clm Veh Model Changed	(202780) TOYOTA CAMRY 2.5 (A).	[I] Shailendra Kumar
2	06 Sep 2016 15:47	Clm Created	Reg No: SKV3380L. Policy No: GA040603. Acct Date: 2016/09/05. Claim Type: TP. Insurer: AXA Insurance Singapore Pte Ltd (HQ). Workshop: New Hock Teck Motor Workshop (HQ). Ins.Status => Incoming Claim	[I] Shailendra Kumar
3	06 Sep 2016 18:27	Adj Co Assigned	LBS Automotive Appraisal Pte Ltd (HQ):PLEASE OBTAIN TP VIDEO.	[I] Ernest Tay
4	06 Sep 2016 18:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/16	[I] Ernest Tay
5	06 Sep 2016 18:27	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[I] Ernest Tay
6	06 Sep 2016 18:28	Adj Assignment Cancelled	WRONG ADJUSTER ASSIGNED	[I] Ernest Tay
7	06 Sep 2016 18:28	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Ernest Tay
8	06 Sep 2016 18:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):PLEASE OBTAIN TP VIDEO.	[I] Ernest Tay
9	06 Sep 2016 18:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/16	[I] Ernest Tay
10	06 Sep 2016 18:30	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[I] Ernest Tay
11	07 Sep 2016 09:16	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
12	07 Sep 2016 15:55	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
13	08 Dec 2017 12:16	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2016/09/16	[A] Jasmine Khine Phoo Wai
14	11 Dec 2017 16:43	TP Ins Updated	TPPoINo:00427909 -> 2100427909.	[A] HOW MEI KWAN
15	19 Dec 2017 15:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	19 Dec 2017 15:58	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	22 Dec 2017 10:08	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC1714418.	[A] Jasmine Khine Phoo Wai
18	22 Dec 2017 10:08	Adj Rpt Submitted	Amt:3200.00. Late Remarks:	[A] Jasmine Khine Phoo Wai
19	22 Dec 2017 10:08	Adj Invoice Submitted		[A] Jasmine Khine Phoo Wai
20	22 Feb 2019 11:26	Clm Cancelled	Closed without Offer	[I] Khor Saw Theng
21	16 Nov 2021 23:04	Clm Cancelled Reopened		[I] Kitty Teo
22	16 Nov 2021 23:04	Ins Send Back Adj Rpt		[I] Kitty Teo
23	16 Nov 2021 23:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/18	[I] Merimen Administrator
24	16 Nov 2021 23:04	Adj Mandate Set	Maintained.	[I] Merimen Administrator

Date From   Date To   Audit Type

ACTIVITY

[09/11/2016 09:34] Jasmine Khine Phoo Wai:

MS JENNY CALLED IN....SHE REC'D EMAIL FROM US AND ASKED US WHETHER SHE IS FULLY LIABLE FOR ACCIDENT ? EXPLAINED HER AT THE POINT OF IMPACT TP VEH ALDY STOPPED....AND SHE KEEP REVERSING AND COLLISION OCCURRED...EXPLAINED HER...HOWEVER WE WILL TRY TO NEGOTIAGE 50% WITH TP REPAIRER...OI UNDERSTAND & AGREED TO LET US SETTLE....OI AWARE NCD ISSUE AS WELL.....BOLA 25 LIAB 50/50
[07/09/2016 17:37] HOW MEI KWAN:
PENDING ESTIMATED COST OF REPAIR AND VIDEO FOOTAGE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1661459	08 Dec 2017 12:16:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV3380L		10.70