



## LETTER OF AUTHORITY AND INDEMNITY

### Motor Image Enterprises Pte Ltd

☐ Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255

☒ Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

### Type of Claim:

☒ Third Party (Direct Settlement)

☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SLU 2556Y AND GB49124B  
ON 11/11/2021 AT ORCHARD ROAD

1. I, the owner of vehicle no. SLU 2556Y hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name	<u>LOK YIN PI</u>	Company Name <u>MOTOR IMAGE ENT PTE LTD</u>
Address	<u>15 FABER PARK SC(29105)</u>	Claim Officer's Name <u>Dennis Leang</u>
Telephone No	<u>8126 6039</u>	Telephone No <u>6703 8161</u>
Date	<u>22/11/2021</u>	Date <u>22/11/2021</u>
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 



Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
T (65) 6417 0333 F (65) 6252 5655  
W www.motorimage.net

Co Reg No: 198702032R

## DISCHARGE VOUCHER

Name of Insured: LOCK YIN PI  
Address of Insured: 15 FABER PARK S(129105)  
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP  
Address of Repairs: NO.25 LENG KEE ROAD SINGAPORE 159097  
Place of Accident: ORCHARD ROAD  
Date of Accident: 22-11-2021 Vehicle No: SLU2556Y  
Policy No: 5104840632-02 (NTUC) Claim No: \_\_\_\_\_

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of **CHINA TAIPING INSURANCE** settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.

I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:



Company's Chop & Signature

INSURED

S1601340D

IC No. & Signature/Company's Chop

DENNIS LEONG

Name

22/11/2021

Date

LOCK YIN PI

Name

22/11/2021

Date

MotorImage

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9

Co. Reg No. 198702032R

**Sales:** INSURANCE CUSTOMER**Invoice No:** M215747**For cash sales, payment will be  
endorsed on this invoice and no  
separate receipt will be issued.****DATE REC'D:** 16-Nov-2021**SERVICE ADVISOR:** DENNIS**JOB No.:** M214551**MILEAGE:** 14773**ID:****NAME:** CHINA TAIPING INSURANCE (SINGAPORE)PTE LTD**ADDRESS:** 3 ANSON ROAD

#15-00 SPRINGLEAF TOWER. S(079909)

**TELEPHONE:** 6389 6111**MODEL:** SUBARU XV 1.6I-S AWD CVT**ENGINE No.:** FB16YB77134**CHASSIS No.:** JF1GT3KC5JG024326**REGISTRATION No.:** SLU2556Y

ITEMS	CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	REVERS	TO SUPPLY AND INSTALL 2-POINT REVERSE SENSOR	180.00
2	REMARK	TO REPLACE REAR BUMPER,BUMPER BEAM,TAILGATE	1,120.00
3	REMARK	TO RESPRAY REAR BUMPER,BUMPER BEAM,TAILGATE	840.00
4	REMARK	TRANSFER TAILGATE INNER TRIMS & MECHANISM	150.00
5	REMARK	REMOVE & REPLACE REAR WINDSCREEN	300.00
6	REMARK	TO INSTALL REAR WINDSCREEN SOLAR FILM	145.00
7	REMARK	TO CONDUCT REAR LIGHTING TEST	150.00
8	REMARK	SUNDRIES	20.00
9	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
10	REMARK	TO CONDUCT THIRD PATRTY CLAIM - CHINA TAIPING INS ACCIDENT DATE:11/11/2021 TIME:1510HRS	
11	REMARK	LOCATION:ORCHARD ROAD	
12	REMARK	VEHICLE B :GBH9124B	
13	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
14	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
15	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
16	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
17	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
18	INS06	THE OWNER IS REQUIRED.	
19	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
20	INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
21	INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE	



**Motor Image Enterprises Pte Ltd**  
19 Lorong 8 Toa Payoh Singapore 319255  
Service Centre Tel (65) 64170100/101 Fax (65) 62535535  
25 Leng Kee Road Singapore 159097  
Service Centre Tel (65) 64764776 Fax (65) 64791137  
Website: www.motorimage.net



## TAX INVOICE

GST Reg No. M2-0076975-9  
Co. Reg No. 198702032R

**Sales: INSURANCE CUSTOMER**

**Invoice No: M215747**

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**DATE REC'D: 16-Nov-2021**

**SERVICE ADVISOR: DENNIS**

**JOB No.: M214551**

**MILEAGE: 14773**

**ID:**

**NAME:** CHINA TAIPING INSURANCE (SINGAPORE)PTE LTD  
**ADDRESS:** 3 ANSON ROAD  
#15-00 SPRINGLEAF TOWER. S(079909)  
**TELEPHONE:** 6389 6111  
**MODEL:** SUBARU XV 1.6I-S AWD CVT  
**ENGINE No.:** FB16YB77134  
**CHASSIS No.:** JF1GT3KC5JG024326  
**REGISTRATION No.:** SLU2556Y

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
	WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
	TOTAL(LABOUR)	2,905.00
1	BUMPER FACE R XV 57704FL250(Qty : 1 @ 601.50 each(Discount 20.00%))	481.20
2	BEAM COMPL R EU 57711FL0419P(Qty : 1 @ 203.00 each(Discount 20.00%))	162.40
3	PANEL COMPL R GAT 60809FL0009P(Qty : 1 @ 940.00 each(Discount 20.00%))	752.00
4	GLASS ASSY R G 63019FL030(Qty : 1 @ 1062.00 each(Discount 20.00%))	849.60
5	DAM RUBBER 65245FL000(Qty : 1 @ 18.00 each(Discount 20.00%))	14.40
6	CLIP 2 PCS 909140062(Qty : 2 @ 2.88 each(Discount 20.00%))	4.60
7	LETTER MK R 93079FL100(Qty : 1 @ 90.00 each(Discount 20.00%))	72.00
8	LETTER MK R XV 93079FL140(Qty : 1 @ 36.00 each(Discount 20.00%))	28.80
	TOTAL(SPARE PARTS)	2,365.00

Subtotal 5,270.00  
GST(7%) 368.90  
**TOTAL \$5,638.90**

DATE : 04-Mar-2022

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

**Not yet a DUO Member? Join us now at [www.DUORewards.com](http://www.DUORewards.com) and start accumulating your points for your invoice today!**

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBH9124B

Date of Accident

11/11/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **24/10/2021 - 23/10/2022**

Requested By ..... **Dennis Leong Jia Hui (MOTOR ...**

Requested Date ..... **12/11/2021 14:14**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Date: 07/05/2022

M/s:

CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD

3 ANSON ROAD #15-00

SPRINGLEAF TOWER

Singapore 079120

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SLU2556Y and GBH9124B on 11/11/2021

I am the owner of vehicle no SLU2556Y which was involved in an accident with your insured vehicle no GBH9124B

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ <del>Excess</del>	S\$ 5,638.90
b)	<del>Loss of Use/</del> Rental of vehicles for 05 day(s) @ S\$ 500.00 per day +GST	S\$ 500.00
c)	LTA/ GIA Search Fees	S\$ 2.00
d)	Administrative Charges	S\$ ----
e)	Others ----	S\$ ----
TOTAL		S\$ 6,140.90

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input type="checkbox"/>	Repair Invoice	<input checked="" type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input checked="" type="checkbox"/>	NRIC/ Driving License
<input type="checkbox"/>	Rental Invoice	<input checked="" type="checkbox"/>	GIA Report
<input checked="" type="checkbox"/>	Certificate of Insurance	<input checked="" type="checkbox"/>	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

My Contact Details are as follow;

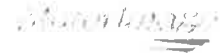
Tel: NA

HP No: 8126 6089

Address: 15 FABER PARK S(129105)

E-mail Address: ---

Sincerely  
LOCK YIN PI



**Motor Image Enterprises Pte Ltd**  
25 Lang Kee Road  
Singapore 159097  
Tel : (65) 6417 0333  
Fax : (65) 6479 3811  
BRN 198702032R

## BREAKDOWN OF PAYMENT

VEHICLE NO : SLU2556Y .....

ACCIDENT ON 11/11/2021 AT ORCHARD ROAD .....

INVOLVING VEHICLE / S GBH9124B .....

1) Repair cost \$ 5,638.90 Payable to Motor Image Enterprises Pte Ltd

2) GIA or LTA  
Search fees \$ 2.00 Payable to Motor Image Enterprises Pte Ltd

3) Medical fees \$ ----- Payable to -----

4) Loss Of Use or Rental  
\$ 500.00 Payable to LOCK YIN PI .....

5) Total Claim Amount \$ 6,140.90 .....

**\*KINDLY SEPARATE THE PAYMENT IN 2 CHEQUES**

**\*Contact Person : DENNIS LEONG-67038161/94899000**

dennisleong@motorimage.net



www.tanchong.com