

Our Ref: CT1121/SHC3361C/CK(st)
Date: 16.12.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

**ACCIDENT ON 10.11.2021 INVOLVING SHC3361C & XD 5527J ALONG KJE TWDS PIE BEFORE
CHOA CHU KANG EXIT**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3361C, which was involved in the captioned accident with your insured vehicle No XD 5527J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,934.50
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 3,962.45**

A copy each of the following supporting documents marked [X] is enclosed:

<input type="checkbox"/> Original Repair Bill	<input type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHC3361C , XD5527J** **ON 10-Nov-21 14:40**
ALONG **KJE TWDS PIE BEFORE CHOA CHU KANG EXIT**

I / We **YONG MENG KOK** (Hirer) NRIC No.: **SXXXX927F**

and/or **YONG MANG CHEE** (Relief) NRIC No.: **SXXXX934J**

Taxi Number **SHC3361C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Nov-2021**

Name of Hirer **YONG MENG KOK**

Hirer NRIC **SXXXX927F**

Signature :



Address **676 CHOA CHU KANG CRESCENT #0...**
680676

Contact No. **81888653**

Name of Relief **YONG MANG CHEE**

Relief NRIC **SXXXX934J**

Signature :



Address **625 SENJA ROAD #28-140**
670625

Contact No. **81986271**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00123502006 Claim No : SNM21D206487/C02/XD5527J/THAMYL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,810.00
SINGAPORE DOLLARS ONE THOUSAND EIGHT HUNDRED AND TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3361C
Insured Vehicle No. : XD 5527J

Date of Loss : 10/11/2021
Place of Accident : KJE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ENG BAN HUAT PTE LTD
Driver Name : LYU HONGWEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,810.00
	=====
TOTAL	S\$ 1,810.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 16.6.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3361C

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.02.2019

CHASSIS CODE
KMHCB51CVKU134061

INV. NO/DATE
91619723 29.11.2021

JOB NO.
305494131

ODOMETER READING

DATE/TIME IN
11.11.2021 10:25

Description : 3P 10.11.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0002	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0003	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0004	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	216.50	20.00	173.20
0005	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.00	20.00	16.00
0006	04-01-0104-2396	LAMP ASSY-REAR COMB OUTSIDE RH	1	870.40	20.00	696.32
0007	28-01-0103-0005	REAR BOOT LOGO CTPL	1	35.00	0.00	35.00
0008	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	35.00	0.00	35.00
0009	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM EACH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR A PERIOD OF DEFAULT).
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91619723	2,934.50	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3361C

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.02.2019

CHASSIS CODE
KMHC851CVKU134061

INV. NO/DATE
91619723 29.11.2021

JOB NO.
305494131

ODOMETER READING

DATE/TIME IN
11.11.2021 10:25

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					1,407.52

JOB NATURE

0001	PB	PANEL BEATING-SHC3361C	525.00		525.00
0002	SP	SPRAYPAINT CHARGE	750.00		750.00
0003	L	R/I REVERSE SENSORS	30.00		30.00
0004	17-01	CHECK ALL LIGHTING	30.00		30.00
SUB-TOTAL :					1,335.00

Items total	2,742.52
Add GST @ 7.000 %	191.98
Invoice amount	2,934.50

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE OWNED AND NOTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN DELIVERED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE: AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91619723	2,934.50	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO. : 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3361C

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.02.2019

CHASSIS CODE
KMHC851CVKU134061

INV. NO/DATE
91619723 29.11.2021

JOB NO.
305494131

ODOMETER READING

DATE/TIME IN
11.11.2021 10:25

Issued by : KATHERINETAN 29.11.2021 15:42:16
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN, WITHIN 7 DAYS FROM SUCH DELIVERY, A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91619723	2,934.50	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21110147

Date: 01 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/11/2021 @ 14:40 hrs
ALONG KJE TWDS PIE BEFORE CHOA CHU KANG EXIT
INVOLVING XD5527J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3361C** (the "Taxi"). The Taxi was hired to **YONG MENG KOK IC NO SXXXX927F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

41.94x

	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
8	164.7	0523 1455	0026 1430
3	164	1602	2342
0	132	1403	2016
7	266	0731	2012
6	199	0832	1906
6	200.0	0811	1841
8	257	0811	2049
6	188	0927	1622

SHC2361C 83.89 till 30th Nov 41.94x

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
08/11/21	Mon	297	01	1	315	0727	2137
09/11/21	Tue	297	25	5	243	0730	2119
10/11/21	Wed						
10/11/21	Wed	297	50	5	249	0730	2019
11/11/21	Thu	297	61	8	113.1	0533	0938
11/11/21	Fri				In	1025	—
15/11/21	Fri				Out	—	1200
1/12/21	Sat						
1/12/21	Sat						
12/11/21	Mon						
1/12/21	Mon						

79.34
Accident
Repair

LY

K. K.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

XD5527J

Date of Accident

10/11/2021 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **23/12/2020 - 22/12/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **11/11/2021 13:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 2 March 2022 21:05
To: SHIRL@ENGBANHUAT.COM.SG
Subject: ACCIDENT INVOLVING XD 5527J AND SHC 3361C ON 10/11/2021

Our Ref: CC3/CTI21011575/Tea3

02 MAR 2022

ENG BAN HUAT PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING XD 5527J AND SHC 3361C ON 10/11/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 13 June 2022 00:10
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Please proceed with recommended.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, May 13, 2022 1:11 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D206487/C02/XD5527J/THAMYL

Dear Sirs,

We refer to the above matter.

The accident occurred when both parties side swipe at the merging lane.

We are of the opinion that the liability shall be equal shared among both parties.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,819.63 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 4,654.76	\$ 2,934.50
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 500.76 (4days x \$125.19)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 200.00 (4days x \$50)
	Sub Total	\$ 3,635.26
		50%\$ 1,817.63
4. LTA Search Fee	\$ 7.00	\$ 2.00
Total	\$ 5,687.71	\$ 1,819.63

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 13/05/2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 25 November 2021 12:59

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

Hi Mei Kwan

OI report attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, November 22, 2021 5:14 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Tuesday, November 16, 2021 9:52 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

Dear Sir/ Madam,

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Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 12 November, 2021 5:25 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D206487/C02/XD5527J/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 12 November 2021 5:05 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3361C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.