# Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, November 25, 2021 12:59 PM

To: Mei Kwan (LKKAuto)

Cc: Claims Dept of CTI; Asher Sng (LKKAuto); Admin A

Subject: RE: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident

Involving XD5527J (OI: CTI - TBA) and SHC3361C (TP: LKK REF -

CC3/CTI21011575/T1ea3) on 10/11/2021

Attachments: XD5527J - OI REPORT.pdf

Categories: HMK

Hi Mei Kwan

OI report attached.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

## **Pauline Tham**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, November 22, 2021 5:14 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: RE: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI: CTI -

TBA) and SHC3361C (TP: LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

<sup>\*\*</sup> Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Tuesday, November 16, 2021 9:52 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Admin A < admin-a@lkkauto.com>

**Subject:** RE: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Friday, 12 November, 2021 5:25 PM

**To:** Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Asher Sng (LKKAuto) < <a href="Meikwan@lkkauto.com">AsherSng@lkkauto.com</a>; Admin A < <a href="meikwan@lkkauto.com">admin-</a>

<u>a@lkkauto.com</u>>; Pauline Tham <<u>pauline.tham@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM21D206487/C02/XD5527J/THAMYL / FW: Direct Settlement - Accident Involving XD5527J (OI : CTI - TBA) and SHC3361C (TP : LKK REF - CC3/CTI21011575/T1ea3) on 10/11/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D206487/C02/XD5527J/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

# **Chong Boon Sen**

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, 12 November 2021 5:05 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving XD5527J (OI: CTI - TBA) and SHC3361C (TP: LKK REF -

CC3/CTI21011575/T1ea3) on 10/11/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3361C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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