

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 12 November, 2021 12:37 PM  
**To:** Teamwork; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D206486/C02/SMV1787L/LEWLC / RE: OUR REF : 2111-12 // YOURREF : SMV1787L ACCIDENT INVOLVINGSMV1787L AND SMJ9809T

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Teamwork <claims@teamworkgarage.com>  
**Sent:** Friday, 12 November 2021 12:27 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D206486/C02/SMV1787L/LEWLC / RE: OUR REF : 2111-12 // YOURREF : SMV1787L ACCIDENT INVOLVINGSMV1787L AND SMJ9809T

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WITHOUT PREJUDICE

Dear Jenny,

Kindly appoint LKK

Regards

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**From:** [Jenny Lew](#)

**Sent:** Friday, 12 November 2021 11:31 am

**To:** [TEAMWORK](#)

**Cc:** [Claims Dept of CTI](#)

**Subject:** RE: SNM21D206486/C02/SMV1787L/LEWLC / RE: OUR REF : 2111-12 // YOURREF : SMV1787L ACCIDENT INVOLVINGSMV1787L AND SMJ9809T

**Without Prejudice**

**Our reference:** **SNM21D206486/C02/SMV1787L/lewlc**

**Your reference:** **SMJ9809T**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SMV1787L & SMJ9809T on 10/11/2021**

We refer to your email of 12/11/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 12 November 2021 11:06 am  
**To:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206486/C02/SMV1787L/LEWLC / RE: OUR REF : 2111-12 // YOUR REF : SMV1787L ACCIDENT INVOLVINGSMV1787L AND SMJ9809T

Without Prejudice

Dear Jenny,

Please conduct PRS for SMJ9809T.

Note: officer in charge Jenny Lew 63896172.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Sent:** Friday, 12 November 2021 10:58 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

Subject: RE: OUR REF : 2111-12 // YOUR REF : SMV1787L ACCIDENT INVOLVINGSMV1787L AND SMJ9809T

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WITHOUT PREJUDICE

Dear Boon Sen,

Please find attached One Motoring search, vehicle SMV1787L is insured with China Taiping.

Thank you and have a nice day.

Regards,

**Shu Shan**

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24/34

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax:6844 2474

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**From:** [Claims Dept of CTI](#)

**Sent:** Friday, November 12, 2021 10:52 AM

**To:** [TEAMWORK](#)

**Subject:** RE: OUR REF : 2111-12 // YOUR REF : SMV1787L ACCIDENT INVOLVINGSMV1787L AND SMJ9809T

Without Prejudice

Dear Sir,

Not insured under us.

Period of Insurance

:

06/10/2020 15:10 hours to 05/10/2021 , both dates inclusive

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Sent:** Friday, 12 November 2021 10:47 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Subject:** OUR REF : 2111-12 // YOUR REF : SMV1787L ACCIDENT INVOLVING SMV1787L AND SMJ9809T

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OUR REF : 2111-12

YOUR REF : SMV1787L

Dear Sir / Madam,

**PRE-REPAIR INSPECTION FOR SMJ9809T**

We are instructed by our client to notify you of a road traffic accident on **10/11/2021** at about **1940HRS** involving our client's/customer's vehicle registration number **SMJ9809T** and vehicle registration number **SMV1787L** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day.

Regards,

**Shu Shan**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24/34  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax: 6844 2474

