

RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SNC6263L vs GBG6362E (OI) on D.O.A.: 11/11/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 11/12/2021 12:51 PM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Loh, Chee-Heng' <Chee-Heng.Loh@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>**Sent:** Friday, 12 November, 2021 12:37 PM**To:** admin-a@lkkauto.com; assignments@lkkauto.com**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SNC6263L vs GBG6362E (OI) on D.O.A.: 11/11/2021

Hi,

Please refer to the enclosed request from **Optima Werks Pte Ltd**.Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.**(Kindly assist to create the claim soonest possible and assist on TP request on liability)*

Thanks & Regards,

Divyashni Subramaniam**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: karkit.ngai@ow.sg <karkit.ngai@ow.sg>
Sent: Friday, November 12, 2021 12:18 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Eve.tan@ow.sg; joseph@ow.sg; victor.seng@ow.sg; tingan.ling@ow.sg; ary.chua@ow.sg
Subject: RE: PRI - SNC6263L CLAIMING AGAINST GBG6362E (AIG), DOA: 11/11/2021

Dear Officer,

We would like to appoint LKK Kenneth Kong.

Thankyou.

Best Regards,

Ngai Kar Kit (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

From: Subramaniam, Divyashni
Sent: Fri, 12 Nov 2021 03:54:09 +0000
To: karkit.ngai@ow.sg
Cc: Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul, Loh, Chee-Heng, Eve.tan@ow.sg, joseph@ow.sg, victor.seng@ow.sg, tingan.ling@ow.sg, ary.chua@ow.sg
Subject: RE: PRI - SNC6263L CLAIMING AGAINST GBG6362E (AIG), DOA: 11/11/2021

Dear Ngai Kar Kit,

We refer to our email dated 11/11/2021 as attached.

Please be informed that we are unable to advise on the liability at the moment.

Kindly revert back with the surveyor of your choice to proceed with the PRI.

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Ngai Kar Kit <karkit.ngai@ow.sg>

Sent: Friday, 12 November 2021 11:08 AM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; ClaimsDocManagement <ClaimsDocManagement@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>

Subject: [EXTERNAL] RE: PRI - SNC6263L CLAIMING AGAINST GBG6362E (AIG), DOA: 11/11/2021

This message is from an external sender; be cautious with links and attachments.

Dear Mr Loh,

Noted with thanks.

Kindly advise who is the office in-charge for this case.

Would like to check on the liability on this case.

Thankyou.

Best Regards,

Ngai Kar Kit (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

www.ow.sg | www.facebook.com/OptimaWerkz

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From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Thursday, 11 November 2021 2:59 pm

To: Ngai Kar Kit <karkit.ngai@ow.sg>; ClaimsDocManagement <ClaimsDocManagement@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>

Subject: RE: PRI - SNC6263L CLAIMING AGAINST GBG6362E (AIG), DOA: 11/11/2021

Without Prejudice

Hi Kar Kit,

Kindly forward PRI notification to "ClaimsDocManagement@aig.com" for future requests.

Hi FNOL,

Kindly assist PRI from Optimawerkz.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Ngai Kar Kit <karkit.ngai@ow.sg>

Sent: Thursday, 11 November 2021 2:36 PM

To: KianMeng.Chan1@aig.com; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>

Subject: [EXTERNAL] PRI - SNC6263L CLAIMING AGAINST GBG6362E (AIG), DOA: 11/11/2021

This message is from an external sender; be cautious with links and attachments.

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thankyou.

Best Regards,

Ngai Kar Kit (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

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From: Yinrul.Hor@aig.com

To: karkit.ngai@ow.sg

Cc: Eve.tan@ow.sg, joseph@ow.sg, victor.seng@ow.sg, tingan.ling@ow.sg, ary.chua@ow.sg, Kok-Chong.Lim@aig.com, Divyashni.Subramaniam@aig.com, Ericweihong.Teo@aig.com, Xianyu.Low@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBG6362E AND SNC6263L ON 11/11/2021

Date: Thu, 11 Nov 2021 07:39:20 +0000

Without Prejudice

-

Your Reference : SNC6263L

Our Reference : GBG6362E

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Thursday, November 11, 2021 2:59 PM

To: Ngai Kar Kit <karkit.ngai@ow.sg>; ClaimsDocManagement <ClaimsDocManagement@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>

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Without Prejudice

Hi Kar Kit,

Kindly forward PRI notification to "ClaimsDocManagement@aig.com" for future requests.

Hi FNOL,

Kindly assist PRI from Optimawerkz.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.AIG.sg

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To: KianMeng.Chan1@aig.com; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thankyou.

Best Regards,

Ngai Kar Kit (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

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