Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Monday, 22 November 2021 10:48 AM

To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR; Choo, Thelma

Subject: RE: LKK/nr \ CMTD2103355/THE(nr) - Request for pre repair inspection for PC3459K

& YP2463D (yr insured) on 12/11/2021

Attachments: PC 3459K LTA.pdf; PC 3459K MARK EST_compressed.pdf; PC 3459K PRELI

ADVISED.pdf; LKKPhotosIn6.pdf

Dear Thelma,

Enclosed preliminary revised of vehicle PC 3459K

Date of survey: 16/11/21

Number of days (estimated): 12 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 12 November 2021 1:45 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>

Subject: RE: LKK/nr \ CMTD2103355/THE(nr) - Request for pre repair inspection for PC3459K & YP2463D (yr

insured) on 12/11/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Friday, 12 November, 2021 1:39 PM

To: Winnie Chai <connect3winnie@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com'>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Choo, Thelma < thelma.choo@sompo.com.sg>

Subject: LKK/nr \ CMTD2103355/THE(nr) - Request for pre repair inspection for PC3459K & YP2463D (yr insured)

on 12/11/2021

Without Prejudice

Our Reference: CMTD2103355/THE

Your Reference: PC3459K

Hi Winnie,

We refer to your email of even date and agreed to appoint LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange **Adrian/ Kenneth/ Marcus** to survey for **PC3459K** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Thelma.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Winnie Chai < connect3winnie@gmail.com >

Sent: Friday, November 12, 2021 1:32 PM
To: Teo, Grace <grace.teo@sompo.com.sg>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: PRI\ CMTD2103355/THE(nr) - Request for pre repair inspection for PC3459K & YP2463D (yr insured) on

12/11/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace

We would like LKK to attend the survey.

Thanks

On Fri, Nov 12, 2021 at 1:24 PM Teo, Grace < grace.teo@sompo.com.sg > wrote:

Our Reference: CMTD2103355/THE

Your Reference: PC3459K

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 12/11/2021

Attention: M/S CONNECT 3

Dear Winnie,

ACCIDENT INVOLVING YP2463D & PC3459K ON 12.11.2021

We refer to your Notice of Accident dated 12/11/2021.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
FormTeam Consultancy	Frankie Pang	
LKK Auto Consultants	Adrian Ling	
	Kenneth Kong	
	Marcus Chua	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Winnie Chai < connect3winnie@gmail.com >

Sent: Friday, November 12, 2021 12:37 PM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>; Teo, Grace < <u>grace.teo@sompo.com.sg</u>> **Subject:** Request for pre repair inspection for PC3459K & YP2463D (yr insured) on 12/11/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Afternoon

Attached is the GIA report.

Pls kindly let us have the list of surveyors for PRI.

Thanks

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Winnie Chai Connect3 HP:9850-9666

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Winnie Chai Connect3 HP:9850-9666